



**AGENDA
BOARD OF DIRECTORS
REGULAR MEETING
APRIL 10, 2015 AT 8:30A
SANTA CRUZ CITY COUNCIL CHAMBERS
809 CENTER STREET
SANTA CRUZ, CA 95060**

MISSION STATEMENT: "To provide a public transportation service that enhances personal mobility and creates a sustainable transportation option in Santa Cruz County through a cost-effective, reliable, accessible, safe, clean and courteous transit service."

The Board Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz Metro's Administrative offices at 110 Vernon Street, Santa Cruz, California.

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BOARD ROSTER

Director Ed Bottorff	City of Capitola
Director Dene Bustichi, Chair	City of Scotts Valley
Director Karina Cervantez	City of Watsonville
Director Cynthia Chase	City of Santa Cruz
Director Jimmy Dutra	City of Watsonville
Director Zach Friend	County of Santa Cruz
Director Deborah Lane	County of Santa Cruz
Director Don Lane	City of Santa Cruz
Director John Leopold	County of Santa Cruz
Director Bruce McPherson	County of Santa Cruz
Director Mike Rotkin, Vice Chair	County of Santa Cruz
Ex-Officio Director Donna Blitzer	UC Santa Cruz

Alex Clifford	METRO CEO/General Manager
Leslyn K. Syren	METRO District Counsel

TITLE 6 - INTERPRETATION SERVICES / TÍTULO 6 - SERVICIOS DE TRADUCCIÓN

Spanish language interpretation and Spanish language copies of the agenda packet are available on an as-needed basis. Please make advance arrangements with the Executive Assistant at 831-426-6080. Interpretación en español y traducciones en español del paquete de la agenda están disponibles sobre una base como-necesaria. Por favor, hacer arreglos por adelantado con Coordinador de Servicios Administrativos al numero 831-426-6080.

AMERICANS WITH DISABILITIES ACT

The Board of Directors meets in an accessible facility. Any person who requires an accommodation or an auxiliary aid or service to participate in the meeting, or to access the agenda and the agenda packet (including a Spanish language copy of the agenda packet),

should contact the Executive Assistant, at 831-426-6080 as soon as possible in advance of the Board of Directors meeting. Hearing impaired individuals should call 711 for assistance in contacting Santa Cruz METRO regarding special requirements to participate in the Board meeting. For information regarding this agenda or interpretation services, please call Santa Cruz METRO at 831-426-6080.

SECTION I: OPEN SESSION

NOTE: THE BOARD CHAIR MAY TAKE ITEMS OUT OF ORDER

1 CALL TO ORDER

2 ROLL CALL

3 ANNOUNCEMENTS

4 COMMUNICATIONS TO THE BOARD OF DIRECTORS

This time is set aside for Directors and members of the general public to address any item not on the Agenda which is within the subject matter jurisdiction of the Board. No action or discussion shall be taken on any item presented except that any Director may respond to statements made or questions asked, or may ask questions for clarification. All matters of an administrative nature will be referred to staff. All matters relating to Santa Cruz METRO will be noted in the minutes and may be scheduled for discussion at a future meeting or referred to staff for clarification and report. Any Director may place matters brought up under Communications to the Board of Directors on a future agenda. In accordance with District Resolution 69-2-1, speakers appearing at a Board meeting shall be limited to three minutes in his or her presentation. Any person addressing the Board may submit written statements, petitions or other documents to complement his or her presentation. When addressing the Board, the individual may, but is not required to, provide his/her name and address in an audible tone for the record.

5 COMMUNICATION FROM THE MAC TO THE BOARD OF DIRECTORS

6 LABOR ORGANIZATION COMMUNICATIONS

7 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

CONSENT AGENDA

All items appearing on the Consent Agenda are recommended actions which are considered to be routine and will be acted upon as one motion. All items removed will be considered later in the agenda. The Board Chair will allow public input prior to the approval of the Consent Agenda items.

8-01 CONSIDERATION OF TORT CLAIMS

Liseth Guizar, Safety, Security and Risk Administrator

8-02 ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF FEBRUARY 2015

Angela Aitken, Finance Manager

8-03 ACCEPT AND FILE MINUTES OF THE SANTA CRUZ METRO BOARD OF DIRECTORS MEETING OF MARCH 27, 2015

Alex Clifford, CEO/General Manager

8-04 CONSIDERATION OF CONTRACT AWARDS FOR VEHICLE REPAIR AND MAINTENANCE SERVICES NOT TO EXCEED \$152,000

Al Pierce, Maintenance Manager

8-05 CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT EXTENSION WITH MANSFIELD OIL COMPANY FOR PURCHASE OF DIESEL FUEL, INCREASING THE CONTRACT TOTAL BY \$600,000

Al Pierce, Maintenance Manager

8-06 CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT EXTENSION WITH BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC FOR PURCHASE OF REVENUE AND NON-REVENUE TIRES, INCREASING THE CONTRACT TOTAL BY \$320,347

Al Pierce, Maintenance Manager

8-07 CONSIDERATION OF AWARD OF CONTRACT AWARD WITH SANTA CRUZ TRANSPORTATION, LLC FOR SUPPLEMENTAL PARATRANSIT SERVICES NOT TO EXCEED \$400,000

April Warnock, ParaTransit Superintendent

8-08 CONSIDERATION OF AGREEMENT WITH THE SANTA CRUZ SEASIDE COMPANY FOR THE PROVISION OF LATE-NIGHT SERVICE

Anna Marie Gouveia, Fixed Route Superintendent

8-09 CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT CHANGE ORDER WITH LEWIS C. NELSON AND SONS, INC. IN THE AMOUNT OF \$56,000

Andrew Kreck, Project Manager, Hill International

REGULAR AGENDA

- 9 **YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF FEBRUARY 28, 2015**
Angela Aitken, Finance Manager
- 10 **PUBLIC HEARING: CONSIDERATION OF FARE RESTRUCTURING OF HIGHWAY 17 EXPRESS AND PARACRUZ SERVICE AND FARE CHANGES**
(ANTICIPATED TO BEGIN AT 9:00A)
Chair Dene Bustichi
- 11 **ANNOUNCEMENT OF CONTINUED MEETING: FRIDAY, APRIL 10, 2015 AT 6:30PM, WATSONVILLE CITY COUNCIL CHAMBERS, 275 MAIN STREET, WATSONVILLE**
Chair Dene Bustichi
- 12 **RECESS TO 6:30P AT WATSONVILLE CITY COUNCIL CHAMBERS, 275 MAIN STREET, WATSONVILLE**
Chair Dene Bustichi

SECTION I: OPEN SESSION RECONVENES (ANTICIPATED TO BE 6:30P)

CONSENT AGENDA, CONTINUED

- 13 **CALL TO ORDER**
- 14 **ROLL CALL**
- 15 **PUBLIC HEARING: CONSIDERATION OF FARE RESTRUCTURING OF HIGHWAY 17 EXPRESS AND PARACRUZ SERVICE AND FARE CHANGES, CONTINUED**
(ANTICIPATED TO BEGIN AT 6:30P)
Chair Dene Bustichi
- 16 **ANNOUNCEMENT OF NEXT MEETING: FRIDAY, MAY 8, 2015 AT 8:30AM, METRO ADMIN OFFICES, 110 VERNON STREET, SANTA CRUZ**
Chair Dene Bustichi
- 17 **ADJOURNMENT**

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this Agenda submitted to the Board of Directors after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.

ITEM 5:

COMMUNICATION FROM MAC TO METRO BOARD OF DIRECTORS

To: SCMTD Board of Directors

From: Metro Advisory Committee (MAC)

Date: April 1, 2015

re: Structural Deficit Reduction Proposals

At its rescheduled meeting on April 1, 2015, your advisory committee completed its thorough review and discussion of the current proposals for structural deficit reduction involving changes to ParaCruz service and to the route 17 fares.

We wish to convey our deep understanding of the importance of keeping Santa Cruz Metro solvent as without any public transit services available, most of us would experience a huge decline in our quality of life here in Santa Cruz county.

We deeply appreciate the opportunity to provide feedback, to offer suggestions as well as to participate in continued dialog with you in order to find the best way to meet the needs of Metro's passengers as well as to allow Metro to operate in a fiscally responsible manner.

After completing our review, the committee has reached the following consensus-based conclusions:

Amtrak/HWY 17 changes

We support the revised list of changes, including raising the monthly pass cost to \$145 and the day pass cost to \$14.00

Changes to ParaCruz

We support the following items:

- Holiday service alignment with fixed route service
- Establishing premium fares for same day service, will-call returns, pick-ups and drop-offs outside the current service area and re-dispatching a vehicle for no-shows

The committee could not support the following items:

- Full fare concept: Many concerns were expressed about the current structuring of the fares. We would welcome and appreciate the opportunity to dialog with you and explore other options which could meet the needs of Metro and passengers who, under the current proposal could see costs increase from \$160 a month up to \$320 per month if a trip covered the equivalent of 6 busses daily.
- Aligning service with fixed route service times: Those relying on ParaCruz exclusively have fewer options for finding alternative transportation when paratransit isn't running.
- Align service with dates, like school term: Those relying on ParaCruz exclusively have fewer options for finding alternative transportation when paratransit isn't running. It is also not always obvious when school term is or is not in effect.

ITEM 5:

COMMUNICATION FROM MAC TO METRO BOARD OF DIRECTORS

Additional Suggestions

The committee would like to encourage you to investigate and consider the following proposals:

- Premium fare to airport: We believe there is very wide support for a \$50 fare for a convenient bus to the airport.
- Increase in fixed route fare: An increase of \$0.50 would increase the paratransit base fare by \$1.00, generating a significant revenue increase.
- Future tax increase: If educated and persuaded, this would allow everyone to contribute to the cost of providing a high-quality bus service throughout our county.

Thank you so much for taking the time to consider the feedback from your advisory committee. Please feel free to call on us in the future to help work through the difficult challenges and decisions facing our Santa Cruz Metro Transit District as you strive to remain fiscally responsible and to continue to meet the transit needs of the members of the public who rely on your services.

Veronica Elsea, Chair
Metro Advisory Committee (MAC)

ITEM 5:

COMMUNICATION FROM MAC TO METRO BOARD OF DIRECTORS

To: SCMTD Board of Directors

From: Metro Advisory Committee (MAC)

Date: March 18, 2015

re: Community feedback provided on deficit restructuring program.

At its regularly scheduled meeting on March 18, 2015 the Metro Advisory committee was presented with a letter addressed to the SCMTD Board of Directors signed by over 200 transit riders in the First District. Our committee is forwarding their letter and signatures on to you for your review and consideration.

In summary, the letter urged members of the board to keep Paratransit services at their current level with particular emphasis on the financial hardships facing many ParaCruz riders who live on very limited fixed incomes.

Thank you for your receipt of, and deliberation on the concerns raised by this concerned group of transit users.

Veronica Elsea, Chair
Metro Advisory Committee

Note: The signatures referenced above are included in Item 10: Public Hearing

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DATE: April 10, 2015
TO: Board of Directors
FROM: Liseth Guizar, Safety, Security and Risk Manager
SUBJECT: RECOMMENDED ACTION ON TORT CLAIMS

I. RECOMMENDED ACTION

That the Board of Directors Reject the Attached Claim for the Month of March, 2015

II. SUMMARY

- This staff report provides the Board of Directors with recommendations on claims submitted to the Santa Cruz Metropolitan Transit District (METRO).

III. DISCUSSION/BACKGROUND

METRO's Risk Department received one claim for the month of March for money or damages. As a public entity, METRO must act "within 45 days after the claim has been presented" (Govt C §912.4(a)). Staff has attached a recommendation with the claim.

IV. FINANCIAL CONSIDERATIONS/IMPACT

None

V. ALTERNATIVES CONSIDERED

Within the 45-day period, the Board of Directors may take the following actions:

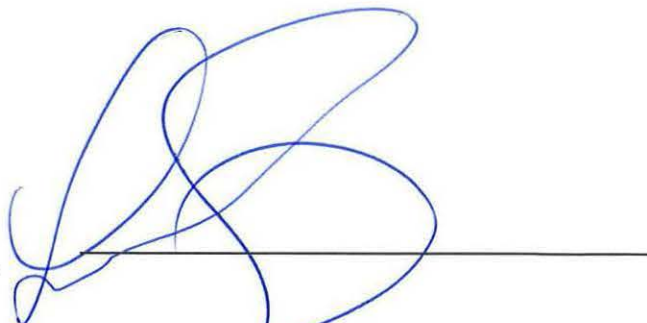
- Reject the claim entirely;
- Allow it in full;
- Allow it in part and reject the balance;
- Compromise it, if the liability or amount due is disputed (Govt C §912.4(a)); or
- Do nothing, and allow the claim to be denied by operation of law (Govt C §912.4 (c)).

VI. ATTACHMENTS

Attachment A: Claim of Clark, Christine; 15-0002
Attachment B: Recommended Action

VII. APPROVALS:

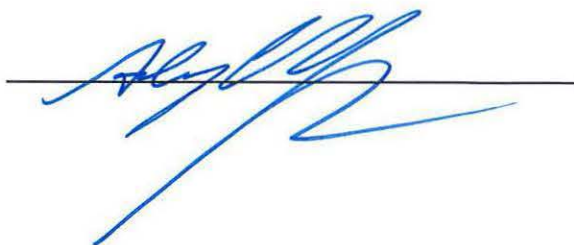
Liseth Guizar
Safety, Security and Risk Manager



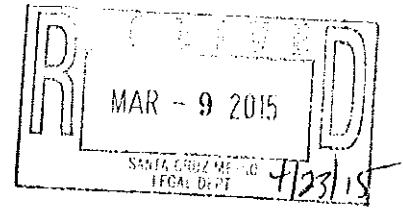
Approved as to form:
Leslyn K. Syren, District Counsel



Alex Clifford, CEO/General Manager



Attachment A



Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

CLAIM FOR DAMAGES

(Pursuant to Section 910 et Seq., Government Code)

Claim # 15-0002
(To be completed by METRO staff)

Please Print or Type:

The name and post office address of the claimant:

Claimant's Legal First Name: Christine

Claimant's Legal Last Name: Clark

Address to which notices are to be sent: _____

Telephone (Home): _____

Telephone (Business/Cell): _____

Section 111 of the Medicare, Medicaid and SCHIP Extension Act of 2007 (MMSEA), a new federal law that became effective January 1, 2009, requires that the Santa Cruz Metropolitan Transit District report specific information about Medicare beneficiaries who have other insurance coverage. This reporting is to assist Centers for Medicare and Medicaid Services and other insurance plans to properly coordinate payment of benefits among plans so that (your) claims are paid promptly and correctly. We are asking you to answer the following questions so that we may comply with this law.

Are you presently, or have you ever been, enrolled in Medicare Part A or B?

IF YES, please provide the following information:

Medicare Claim Number: _____

Date of Birth: _____

Social Security Number: _____

Gender: M or F

Attachment A



Claimant Name: Christine Clark

CLAIM FOR DAMAGES

The date, place and other circumstances of the occurrence or transaction that gave rise to the claim asserted:

Date of Incident/Accident: 3-3-15

Time of Incident/Accident: 3:20 AM PM

Location of Incident/Accident

Street/City:

1/4 mile north of Boulder Creek on Hwy #9

A general description of the indebtedness, obligation, injury, damage or loss incurred so far as it may be known at the at the time of presentation of the claim. Please state the known facts surrounding the loss and use additional paper if needed.

The Metro bus was going south and I was heading north when the bus flung a rock at my windshield. Most bus stops north of Boulder Creek are not paved & they pick up rocks from those stops.

Attachment A



Claimant Name: _____

CLAIM FOR DAMAGES

The name or names of the METRO employee or employees causing the injury, damage, or loss, if known:

If the claim totals less than \$10,000, the amount claimed as of the date of the presentation of the claim: \$ 366,44

If the amount exceeds \$10,000, this claim would be: Less than \$25,000 (Limited Civil Case) More than \$25,000

Claimant: Chris Clark Date: 3-8-15
Signature/Print Name

Attorney or Representative: _____ Date: _____
Signature/Print Name

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Attachment B

GOVERNMENT TORT CLAIM

RECOMMENDED ACTION

TO: Board of Directors

FROM: District Counsel

RE: Claim of: Clark, Christine
Date of Incident: 3/3/15

Received: 3/9/2015 Claim #: 15-0002
Occurrence Report No.: MISC 15-01

In regard to the above-referenced Claim, this is to recommend that the Board of Directors take the following action:

- 1. Reject the claim entirely.
- 2. Deny the application to file a late claim.
- 3. Grant the application to file a late claim.
- 4. Reject the claim as untimely filed.
- 5. Reject the claim as insufficient.
- 6. Allow the claim in full.
- 7. Allow the claim in part, in the amount of \$ _____ and reject the balance.

By _____

Liseth Guizar
Safety, Security and Risk Manager

Date: 3/25/15

I, Gina Pye do hereby attest that the above Claim was duly presented to and the recommendations were approved by the Santa Cruz Metropolitan Transit District's Board of Directors at the meeting of April 10, 2015.

By _____
EXECUTIVE ASSISTANT TO CEO

Date: _____

Attachment(s)

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DATE: April 10, 2015
TO: Board of Directors
FROM: Angela Aitken, Finance Manager
**SUBJECT: ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL
DETAIL FOR THE MONTH OF FEBRUARY 2015**

I. RECOMMENDED ACTION

That the Board of Directors accept and file the preliminary approved Check Journal Detail for the month of February 2015.

II. SUMMARY

- This staff report provides the Board with a preliminary approved Check Journal Detail for the month of February 2015.
- The Finance Department is submitting the check journal for Board acceptance and filing.

III. DISCUSSION/BACKGROUND

This preliminary approved Check Journal Detail provides the Board with a listing of the vendors and amounts paid out on a monthly cash flow basis (Operating and Capital expenses).

All invoices submitted for the month of February 2015 have been processed, checks issued and signed by the Finance Manager.

IV. FINANCIAL CONSIDERATIONS/IMPACT

None. The check journal is a presentation of invoices paid in February 2015 for purposes of Board review, agency disclosure, accountability and transparency.

V. ALTERNATIVES CONSIDERED

N/A

VI. ATTACHMENTS

Attachment A: Check Journal Detail for the Month of February 2015

Prepared By: Lorraine Bayer, Accountant II

VII. APPROVALS:

Angela Aitken, Finance Manager

dkc low for AA

Alex Clifford, CEO/General Manager



Attachment A

DATE 03/19/15 09:34

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
CHECK JOURNAL DETAIL BY CHECK NUMBER
ALL CHECKS FOR ACCOUNTS PAYABLE

PAGE 1

DATE: 02/01/15 THRU 02/28/15

CHECK NUMBER	CHECK DATE	CHECK VENDOR	CHECK AMOUNT	VENDOR NAME	VENDOR TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION AMOUNT	COMMENT
49009	02/02/15		-15.72	SYREN, LBSLYN		58308	TRAVEL REIMBURSEMENT	-15.72	**VOID
51468	02/05/15		-80.00	CSMFO MEMBERSHIP		63170	1/22/15 EVENT	-80.00	**VOID
51678	02/02/15		423.04	A TOOL SHED, INC.		63548	VER REPLACE CABLE	423.04	
51679	02/02/15		428.50	ABC BUS INC		63493	LAMPS	428.50	
51680	02/02/15		317.90	AITKEN, ANGELA		63543	TRAVEL REIMBURSEMENT	317.90	
51681	02/02/15		612.50	ALWAYS TOWING & RECOVERY, INC		63500	TOWING BUS #1003	612.50	
51682	02/02/15		459.08	ALWAYS UNDER PRESSURE		63490	PRESSURE WASH PUMP	459.08	
51683	02/02/15		296.71	ANDY'S AUTO SUPPLY	0	63519	INVENTORY ITEMS	54.21	
						63528	INVENTORY ITEMS	121.84	
						63529	BATTERY	120.66	
51684	02/02/15		87.00	AT&T		63497	1/7-2/6 REPEATER	87.00	
51685	02/02/15		8,750.00	ATHENS INSURANCE SERVICE, INC.		63497	FEB 15 TPA FEES	8,750.00	
51686	02/02/15		589.80	B & B SMALL ENGINE CORP		63539	BLOWER & TRIMMER	589.80	
51687	02/02/15		874.00	BEE CLENE INC	0	63504	CARPET CLEANING	874.00	
51688	02/02/15		2,200.00	BOWMAN & WILLIAMS INC		63537	DEC 14 SERVICES	2,200.00	
51689	02/02/15		752,443.19	CA PUBLIC EMPLOYEES'		63475	FEB 15 MEDICAL	752,443.19	
51690	02/02/15		71.00	CHAVEZ, SOPHIA		63572	DMV REIMBURSEMENT	71.00	
51691	02/02/15		74.70	CITY OF SCOTTSON VALLEY		63551	7/15-9/15 SEWER SVTC	74.70	
51692	02/02/15		48.22	CITY OF WATSONVILLE UTILITIES		63552	12/8-1/12 WTC	48.22	
51693	02/02/15		12,262.29	CLEAN ENERGY		63526	LNG 12/30/14	12,262.29	
51694	02/02/15		168.82	COAST PAPER & SUPPLY INC.		63505	GARBAGE CAN	51.37	
						63547	RPR SINK IN SHOP	117.45	
51695	02/02/15		913.50	COLE SUPPLY COMPANY, INC.		63502	CUSTODIAL SUPPLIES	913.50	
51696	02/02/15		125.00	COMMUNITY TELEVISION OF		63522	DEC 12TH BOD MEETING	125.00	
51697	02/02/15		386.25	CREATIVE BUS SALES, INC.		63567	INVENTORY ORDER PC	386.25	
51698	02/02/15		4,869.24	CUMMINS PACIFIC LLP		63485	RPR BUS #1208	456.00	
						63486	INVENTORY ORDER	534.19	
						63487	RPR BUS #1209	601.20	
						63496	INVENTORY ORDER	621.08	
						63521	NEW TCM	2,649.03	
51699	02/02/15		1,080.00	EXPRESS SERVICES INC.		63568	RPR BUS #1002	7.74	
51700	02/02/15		10.92	FEDERAL EXPRESS		63477	TEMP W/E 1/11/15	1,080.00	
51701	02/02/15		90.00	FIRST ALARM		63480	FREIGHT	10.92	
51702	02/02/15		114.59	GARY KENVILLE LOCKSMITH	7	63536	DEC 14 DISPATCH	90.00	
51703	02/02/15		3,770.60	GCR TIRES & SERVICE	7	63535	LOCKS	114.59	
						63492	TIRES	724.82	
						63513	TIRES	315.31	
						63514	TIRES	478.10	
						63516	TIRES	2,252.37	
51704	02/02/15		61,721.61	GENFARE A DIV OF SPX CORP		63515	TVM SAN LORENZO VLY	61,721.61	
51705	02/02/15		500.86	GILLIG LLC		63495	INVENTORY ORDER	500.86	
51706	02/02/15		808.67	GRAINGER		63540	BIRD SPIKES	808.67	
51707	02/02/15		8.37	GRANITEROCK COMPANY		63541	RPR DUBOIS LOT	8.37	
51708	02/02/15		7,962.50	HANSON BRIDGETT LLP		63476	LEGAL SERVICES	787.50	
						63488	SERVICES THRU 10/31	7,175.00	
51709	02/02/15		2,381.75	KELLY SERVICES, INC.		63470	TEMP W/E 12/28	469.35	

Attachment A

DATE 03/19/15 09:34

PAGE 2

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
CHECK JOURNAL DETAIL BY CHECK NUMBER
ALL CHECKS FOR ACCOUNTS PAYABLE

DATE: 02/01/15 THRU 02/28/15

CHECK NUMBER	CHECK DATE	CHECK VENDOR	CHECK AMOUNT	VENDOR NAME	VENDOR TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION AMOUNT	COMMENT
51710	02/02/15	1,635.87 036		KELLY-MOORE PAINT CO., INC.		63471	TEMP W/E 1/11/15	1,238.80	
51711	02/02/15	1,024.00 852		LAW OFFICES OF MARIE F. SANG	7	63481	TEMP W/E 1/18/15	673.60	
51712	02/02/15	729.30 001145		MANAGED HEALTH NETWORK		63503	PAINT	948.19	
51713	02/02/15	692.07 R654		METLIFE AUTO & HOME		63509	CL 2009210149 921839	687.68	
51714	02/02/15	2,348.43 001052		MID VALLEY SUPPLY INC.		63510	CL 1989102352	240.00	
51715	02/02/15	5,448.78 001063		NEW FLYER IND. CANADA ULC DBA		63511	CL 2010226708	208.00	
						63512	CL 2010223492	256.00	
						63474	FEB 15 EAP PREMIUM	729.30	
						63473	SC 08-14-10	692.07	
						63501	CLEANING SUPPLIES	2,348.43	
						63494	RPR BUS #2310	162.63	
						63562	INVENTORY ORDER	201.18	
						63563	INVENTORY ORDER	135.01	
						63564	INVENTORY ORDER	154.49	
						63565	INVENTORY ORDER	691.84	
						63566	INVENTORY ORDER	4,103.63	
51716	02/02/15	157.24 004		NORTH BAY FORD LINC-MERCURY		63525	RPR BUS #705	157.24	
51717	02/02/15	1,357.07 003115		OFFICE TEAM		63538	TEMP W/E 1/16/15	1,357.07	
51718	02/02/15	511.76 043		PALACE ART & OFFICE SUPPLY		63478	OFFICE SUPPLIES	368.67	
						63523	OFFICE SUPPLIES	106.00	
						63524	OFFICE SUPPLIES	37.09	
51719	02/02/15	7.61 003086		PAPE MACHINERY INC		63542	O RINGS	7.61	
51720	02/02/15	71.00 E966		PENA, PETER		63573	DMV REIMBURSEMENT	71.00	
51721	02/02/15	164.22 882		PRINT SHOP SANTA CRUZ	7	63499	BUSINESS CARDS	96.79	
51722	02/02/15	71.00 E963		RIOS, DAVID		63550	BUSINESS CARDS	67.43	
51723	02/02/15	139.93 018		SALINAS VALLEY FORD SALES INC		63570	DMV REIMBURSEMENT	71.00	
51724	02/02/15	134.63 135		SANTA CRUZ AUTO PARTS, INC.		63520	INVENTORY ITEMS	122.49	
51725	02/02/15	110.00 345		SANTA CRUZ COUNTY OFFICE OF		63527	INVENTORY ORDER	17.44	
51726	02/02/15	7,814.69 079		SANTA CRUZ MUNICIPAL UTILITIES		63517	CORE CREDIT	-17.40	
						63518	INVENTORY ITEMS	152.03	
						63506	FINGERPRINTING	30.00	
						63507	FINGERPRINTING	80.00	
						63483	12/9-1/9 PACIFIC	2,671.98	
						63484	12/9-1/9 PAC ISLAND	97.47	
						63553	12/9-1/8 DUBOIS	490.60	
						63554	12/9-1/8 VERNON IRRIG	127.91	
						63555	12/9-1/8 VERNON	210.89	
						63556	12/9-1/8 GOLF CLUB	1,091.15	
						63557	12/9-1/8 1200B RIVER	2,298.95	
						63558	12/9-1/8 BSTOP REFUS	759.43	
						63559	12/9-1/8 GOLF IRRIG	66.31	
51727	02/02/15	79.18 002675		THOMSON REUTERS BARCLAYS WEST		63549	12/5-1/4 SERVICES	79.18	
51728	02/02/15	71.00 E964		TORRES, HERIBERTO		63571	DMV REIMBURSEMENT	71.00	
51729	02/02/15	362.58 003037		TYCO INTEGRATED SECURITY		63569	2/1-4/30 ALARM GOLF	362.58	
51730	02/02/15	61.87 003152		UNIFIRST CORPORATION		63498	LAUNDRY SERVICE	10.23	

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51731	02/02/15	101.31 007	101.31	UNITED PARCEL SERVICE		63532	LAUNDRY SERVICE	10.23	
51732	02/02/15	29.37 946	29.37	UNITED SITE SERVICES OF CA INC	0	63533	LAUNDRY SERVICE	34.93	
51733	02/02/15	950.25 434	950.25	VERIZON WIRELESS		63534	LAUNDRY SERVICE	6.48	
51734	02/02/15	1,754.50 001353	1,754.50	VISION COMMUNICATIONS		63482	FREIGHT	101.31	
51735	02/02/15	92.16 001165	92.16	VU, THANH DR. MD	7	63472	12/31-1/27/FENCE RENT	29.37	
51736	02/02/15	98.84 871	98.84	YARDER MANUFACTURING COMPANY		63489	12/13-1/12 BUS WIFI	950.25	
51737	02/02/15	428.05 147	428.05	ZEE MEDICAL SERVICE CO.		63531	JAN 15 SERVICES	1,754.50	
51738M02/02/15		178.00 122	178.00	SCMTD PETTY CASH - OPS		63508	DMV EXAM	92.16	
51739M02/02/15		3,000.00 753	3,000.00	PETTY CASH REPLENISH		63560	INVENTORY ORDER	98.84	
51740	02/09/15	5.44 003151	5.44	DEPARTMENT OF GENERAL SVC REAL		63544	FIRST AID SUPPLIES	74.37	
51741	02/09/15	57.36 E437	57.36	LEASE PREP FEE L2629		63545	FIRST AID SUPPLIES	344.07	
51742	02/09/15	525.00 001128	525.00	ABC BUS INC		63575	PETTY CASH REPLENISH	178.00	MANUAL
51743	02/09/15	304.49 192	304.49	AITKEN, ANGELA		63576	LEASE PREP FEE L2629	3,000.00	MANUAL
51744	02/09/15	32.20 002861	32.20	ALWAYS TOWING & RECOVERY, INC		63617	MINI BULBS	5.44	
51745	02/09/15	24.83 294	24.83	ALWAYS UNDER PRESSURE		63702	MEETING REIMBURSEMENT	57.36	
51746	02/09/15	284.37 001D	284.37	AMERICAN MESSAGING SVCS, LLC	0	63644	RPR BUS #1004	525.00	
51747	02/09/15	477.28 002689	477.28	ANDY'S AUTO SUPPLY		63643	RPR PRESSURE WASHER	304.49	
51748	02/09/15	2,261.11 059	2,261.11	AT&T		63666	FEB 15 PAGERS	32.20	
51749	02/09/15	100.00 B034	100.00	B & B SMALL ENGINE CORP		63591	INVENTORY ORDER	24.83	
51750	02/09/15	100.00 B018	100.00	BATTERIES USA, INC.		63635	12/19-1/18 SKYLINE	284.37	
51751	02/09/15	849.76 914	849.76	BOTTORFF, EDWARD A.		63614	LANDSCAPING TOOLS	477.28	
51752	02/09/15	50.00 B033	50.00	BUSTICHI, DENE		63603	BATTERIES	2,261.11	
51753	02/09/15	50.00 B035	50.00	CALTRONICS BUSINESS SYSTEMS	7	63693	JAN 15 BOD MEETINGS	100.00	
51754	02/09/15	14,534.00 001249	14,534.00	CERVANTEZ, KARINA		63694	JAN 15 BOD MEETINGS	100.00	
51755	02/09/15	1,013.23 130	1,013.23	CHASE, CYNTHIA		63585	OFFICE SUPPLIES	849.76	
51756	02/09/15	5,242.97 909	5,242.97	CINDERELILA CARPET ONE INC		63695	JAN 15 BOD MEETINGS	50.00	
51757	02/09/15	21,192.17 001124	21,192.17	CITY OF WATSONVILLE UTILITIES		63696	JAN 15 BOD MEETINGS	50.00	
51758	02/09/15	41.94 075	41.94	CLASSIC GRAPHICS		63649	CARPET METROCENTER	14,534.00	
51759	02/09/15	1,756.77 163	1,756.77	CLEAN ENERGY		63650	12/15-1/20 WATER WTC	26.19	
51760	02/09/15	14.32 002063	14.32	COAST PAPER & SUPPLY INC.		63651	12/15-1/20 WATER WTC	275.72	
51761	02/09/15	158.79 002814	158.79	COMMUNITY PRINTERS, INC.		63651	JAN15SOLID WASTE WTC	711.32	
51762	02/09/15	170.08 003116	170.08	COSTCO		63628	RPR BUS #2231	869.31	
51763	02/09/15	50.00 B036	50.00	CREATIVE BUS SALES, INC.		63629	RPR BUS #2231	10,007.96	
51764	02/09/15	1,485.00 432	1,485.00	CUMMINS PACIFIC LLP		63599	LNG 1/5/15	11,184.21	
				DUTRA, JAMES MICHAEL		63586	CUSTODIAL SUPPLIES	41.94	
				EXPRESS SERVICES INC.		63587	PRINTING	1,756.77	
						63688	OFFICE SUPPLIES	14.32	
						63663	VEHICLE PARTS PC	84.43	
						63597	RPR VEH #2800 PC	74.36	
						63697	RPR BUS #1002	170.08	
						63685	JAN 15 BOD MEETINGS	50.00	
							TEMP W/E 1/25/15	432.00	

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51765	02/09/15	3,171.27 002295	FIRST ALARM			63686	TEMP W/E 1/18/15	1,053.00	
51766	02/09/15	1,098.86 002962	FIS			63579	JAN 15 SECURITY SVC	3,171.27	
51767	02/09/15	8,601.75 002952	FLYERS ENERGY LLC			63577	DEC 14 MERCHANT FEE	1,098.86	
51768	02/09/15	100.00 B032	FRIEND, ZACHARIAH			63588	1/1-1/15 FUEL NONREV	2,103.19	
51769	02/09/15	233.64 001302	GARDA CL WEST, INC.			63632	1/1-1/15 FUEL PC	6,498.56	
51770	02/09/15	7,044.39 002954	GCR TIRES & SERVICE		7	63698	JAN 15 BOD MEETINGS	100.00	
						63578	FEB 15 SERVICES	233.64	
						63621	TIRES	495.39	
						63622	TIRES	1,126.19	
						63623	TIRES	159.37	
						63624	TIRES	20.18	
						63625	TIRES	738.08	
						63626	TIRES	999.32	
						63627	TIRES	1,253.49	
						63631	TIRES	2,252.37	
51771	02/09/15	63.95 282	GRAINGER			63600	BRUSHES	9.39	
						63612	SHELF BOXES	16.32	
						63619	CLEANING SUPPLIES	38.24	
						63654	INVENTORY PARTS	204.32	
51772	02/09/15	204.32 166	HOSE SHOP, THE INC			63653	TEMP W/E 1/18/15	997.92	
51773	02/09/15	2,154.39 878	KELLY SERVICES, INC.			63656	TEMP W/E 1/11/15	126.72	
						63675	TEMP W/E 1/25/15	1,029.75	
51774	02/09/15	1,918.40 001233	KIMBALL MIDWEST			63630	NON INV HARDWARE	1,918.40	
51775	02/09/15	4,811.40 216	LABOR READY, INC.			63657	TEMP CUSTODIANS WTC	2,138.40	
						63658	TEMP CUSTODIANS WTC	534.60	
						63659	TEMP CUSTODIANS WTC	2,138.40	
51776	02/09/15	400.00 852	LAW OFFICES OF MARIE F. SANG		7	63636	CL# 2008202899	400.00	
51777	02/09/15	50.00 B026	LEOPOLD, JOHN		7	63699	JAN 15 BOD MEETINGS	50.00	
51778	02/09/15	3,420.00 674	LIEBERT CASSIDY WHITMORE		7	63662	2015 ERC MEMBERSHIP	3,420.00	
51779	02/09/15	157.10 003059	MAILFINANCE INC			63687	1/28-2/27 LEASE VERN	157.10	
51780	02/09/15	14,715.81 003017	MANSFIELD OIL CO OF GAINSVILLE			63655	DIESEL 1/15/15	14,715.81	
51781	02/09/15	140.61 003187	MARTY FRANICH CHRYSLER DODGE			63616	RPR VEH #1125 PC	140.61	
51782	02/09/15	1,450.00 003163	MARUCCO, STODDARD, FERENBACH			63582	NOV14 ADA CONSULTING	250.00	
						63583	DEC14 ADA CONSULTING	1,200.00	
51783	02/09/15	100.00 B031	MCPHERSON, BRUCE			63700	JAN 15 BOD MEETINGS	100.00	
51784	02/09/15	7,095.99 001063	NEW FLYER IND. CANADA ULC DBA			63618	RPR BUS #2310	162.63	
						63620	INVENTORY ORDER	372.08	
						63645	INVENTORY ORDER	6,277.91	
51785	02/09/15	477.33 004	NORTH BAY FORD LINC-MERCURY			63646	INVENTORY PARTS	80.04	
						63647	INVENTORY PARTS	203.33	
						63592	INVENTORY ORDER	543.60	
						63593	CORE CREDIT	-244.69	
						63604	RPR VEH #602	84.90	
						63605	RPR VEH #602	93.52	
51786	02/09/15	1,075.41 003115	OFFICE TEAM			63676	TEMP W/E 1/23/15	1,075.41	
51787	02/09/15	15,583.04 009	PACIFIC GAS & ELECTRIC			63667	12/24-1/25 DUBOIS	1,928.97	

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51788	02/09/15	13,893.29 043		PALACE ART & OFFICE SUPPLY		63668	12/24-1/25 VERNON	4,550.56	
						63669	12/24-1/25 1200B RIV	248.35	
						63670	12/24-1/25 1217 RIV	111.33	
						63671	12/24-1/25 1217B RIV	67.91	
						63672	12/24-1/25 GOLF CLUB	6,541.74	
						63673	12/24-1/25 1200B RIV	2,134.18	
						63580	OFFICE SUPPLIES	90.01	
						63581	OFFICE SUPPLIES	167.95	
						63594	OFFICE SUPPLY	365.95	
						63633	OFFICE SUPPLIES	296.17	
						63634	OFFICE SUPPLIES	808.22	
						63677	SOMA CHAIRS	8,254.40	
						63678	OFFICE SUPPLIES	3,609.63	
						63679	OFFICE SUPPLIES	190.44	
						63680	OFFICE SUPPLIES	80.50	
						63681	OFFICE SUPPLIES	30.02	
						63648	INVENTORY ORDER	3,701.82	
						63684	JOB PLACEMENT TESTIN	150.00	
						63596	RPR RADIATOR	520.00	
					7	63689	PAYROLL ENVELOPES	1,096.20	
						63692	CONST MGMT SOFTWARE	15,000.00	
						63690	TRADE DISPLAY FINAL	1,488.79	
						63701	JAN 15 BOD MEETINGS	100.00	
						63660	BALLASTS	84.28	
						63595	INVENTORY ITEMS	126.41	
						63615	INVENTORY ITEMS	1,189.96	
						63590	INVENTORY PARTS	28.70	
						63606	RPR VEH #706	86.30	
						63607	INVENTORY ITEMS	135.03	
						63682	CORE CREDIT	-17.40	
						63683	1/16-1/31 W/C REPLEN	23,747.05	
						63661	12/17-1/14 PARACRUZ	180.46	
						63703	1/1-3/31 ALARM MONIT	210.00	
						63584	TRAVEL REIMBURSEMENT	108.82	
						63608	LAUNDRY SERVICE	10.23	
						63609	LAUNDRY SERVICES	6.48	
						63610	LAUNDRY SERVICE	40.42	
						63611	LAUNDRY SERVICE	205.80	
						63613	LAUNDRY SERVICE	69.01	
						63674	LAUNDRY SERVICE	10.23	
						63664	LAUNDRY SERVICE	10.23	
						63652	FREIGHT	36.00	
						63602	1/16-2/15 SKYLINE	55.87	
						63637	CONSOLE REPAIR	360.00	
					7	63638	DMV EXAM	92.16	
							DMV EXAM	92.16	
51799	02/09/15	23,747.05 002917		SANTA CRUZ METRO TRANSIT W/C		63682	1/16-1/31 W/C REPLEN	23,747.05	
51800	02/09/15	180.46 079		SANTA CRUZ MUNICIPAL UTILITIES		63683	12/17-1/14 PARACRUZ	180.46	
51801	02/09/15	210.00 001121		SILENT PARTNER SECURITY INC.		63661	1/1-3/31 ALARM MONIT	210.00	
51802	02/09/15	108.82 E920		STRUDLEY, ALEX		63703	TRAVEL REIMBURSEMENT	108.82	
51803	02/09/15	352.40 003152		UNIFIRST CORPORATION		63584	LAUNDRY SERVICE	10.23	
51804	02/09/15	36.00 007		UNITED PARCEL SERVICE		63608	LAUNDRY SERVICES	6.48	
51805	02/09/15	55.87 434B		VERIZON CALIFORNIA		63609	LAUNDRY SERVICE	40.42	
51806	02/09/15	360.00 001353		VISION COMMUNICATIONS		63610	LAUNDRY SERVICE	205.80	
51807	02/09/15	552.96 001165		VU, THANH DR. MD		63611	LAUNDRY SERVICE	69.01	

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51808	02/09/15					63639	DMV EXAM	92.16	
51809	02/16/15					63640	DMV EXAM	92.16	
51810	02/16/15					63641	DMV EXAM	92.16	
51811	02/16/15					63642	DMV EXAM	92.16	
51812	02/16/15					63601	BULK OIL	105.25	
51813	02/16/15					63782	BOOM LIFT RENTAL	842.05	
51814	02/16/15					63708	CAM LOCKS WTC	34.78	
						63742	TOWING BUS #2223	525.00	
						63770	RETAINER ARM	1,203.60	
						63715	INVENTORY ORDER	100.95	
						63731	12/19-1/18 CALNET	4,942.51	
						63781	12/19-1/18 CEMENTPL	6.76	
						63737	JAN 15 CUSTODIAL SVC	774.00	
						63738	RPL O2 SENSOR	2,009.16	
						63791	BOARD NAME PLATES	252.50	
						63755	2014 EXPENSES	1,963.14	
						63748	LNG 1/13/15	10,299.29	
						63749	LNG 1/10/15	10,662.66	
						63750	LNG 1/8/15	10,536.07	
						63705	JAN 15 LANDSCAPING	2,890.00	
						63734	JAN 15 BOD MEETINGS	250.00	
						63745	BOD MEETING 1/23/15	139.89	
						63732	STARTER	1,131.54	
						63739	RPR UNIT #503	2,926.32	
						63709	WATER DIVERSION DUBO	5,880.00	
						63760	FREIGHT 1235-0790-8	18.02	
						63757	JAN 15 DISPATCH SVC	105.00	
						63716	TIRES	478.10	
						63785	TIRES	1,009.51	
						63793	TIRES	478.10	
						63794	TIRES	2,252.37	
						63724	INVENTORY ORDER	515.74	
						63765	2015 HASTUS MAINT	78,159.00	
						63706	JAN 15 SHRED FINAL	97.50	
						63754	SHREDDING PC	16.25	
						63766	CAPITAL TOOLS	11,499.99	
						63767	CAPITAL TOOLS	-220.27	
						63768	CAPITAL TOOLS	-127.25	
						63769	CAPITAL TOOLS	636.20	
						63797	INVENTORY SUPPLIES	69.18	
						63798	PAINT ROLLERS	69.81	
						63799	12 LAMPS WTC	376.40	
						63800	SWIVEL PAD VERNON	195.37	
						63801	STOCK ORDER	332.32	
						63808	BATTERY LIGHT GLOVES	1,837.25	
						63792	TRAVEL REIMBURSEMENT	161.00	
51820	02/16/15					63705	COASTAL LANDSCAPING INC. DBA	2,890.00	
51821	02/16/15					63734	COMMUNITY TELEVISION OF	250.00	
51822	02/16/15					63745	COSTCO	139.89	
51823	02/16/15					63732	DIESEL MARINE ELECTRIC, INC.	1,131.54	
51824	02/16/15					63739	DOC AUTO LLC	2,926.32	
51825	02/16/15					63709	EARTHWORKS PAVING INC	5,880.00	
51826	02/16/15					63760	FEDERAL EXPRESS	18.02	
51827	02/16/15					63757	FIRST ALARM	105.00	
51828	02/16/15					63716	GCR TIRES & SERVICE	4,218.08	
51829	02/16/15					63724	GILLIG LLC	515.74	
51830	02/16/15					63765	GIRO, INC.	78,159.00	
51831	02/16/15					63706	GOODWILL INDUSTRIES OF SILICON	113.75	
51832	02/16/15					63754	GRAINGER	14,669.00	
51833	02/16/15					63792	GUIZAR, LISETH	161.00	

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51834	02/16/15	6,026.50 003109	6,026.50	HANSON BRIDGETT LLP		63771	M# 032117.000003	6,026.50	
51835	02/16/15	167.40 166	167.40	HOSE SHOP, THE INC		63707	FITTINGS	44.40	
51836	02/16/15	500.00 878	500.00	KELLY SERVICES, INC.		63710	STEAM CLEANER HOSE	123.00	
51837	02/16/15	339,772.61 003058	339,772.61	LEWIS C NELSON AND SONS INC		63735	TEMP CONVERSION FEE	500.00	
51838	02/16/15	323.26 003187	323.26	MARTY FRANICH CHRYSLER DODGE		63789	MB OPS SVC THRU 1/25	339,772.61	
51839	02/16/15	256.39 001052	256.39	MID VALLEY SUPPLY INC.		63807	RPR VEH #1125 PC	323.26	
						63727	CLEANING SUPPLIES	85.26	
						63728	CLEANING SUPPLIES	97.92	
						63729	CLEANING SUPPLIES	73.21	
						63772	****-****-****-1598	400.00	
51840	02/16/15	400.00 003061	400.00	NEOFUNDS BY NEOPOST DBA		63717	INVENTORY ORDER	2,009.94	
51841	02/16/15	6,281.55 001063	6,281.55	NEW FLYER IND. CANADA ULC DBA		63718	INVENTORY ORDER	349.78	
						63720	INVENTORY ORDER	3,675.68	
						63721	INVENTORY ORDER	1.52	
						63722	INVENTORY ORDER	67.43	
						63723	RPR BUS #2310	177.20	
51842	02/16/15	109.98 002721	109.98	NEXTEL COMMUNICATIONS/SPRINT		63780	12/26-1/25 TVM WIREL	109.98	
51843	02/16/15	227.19 004	227.19	NORTH BAY FORD LINC-MERCURY		63746	RPR VEH #1122 PC	235.01	
						63783	RPR BUS #1105 PC	236.87	
						63784	CORE CREDIT	-244.69	
51844	02/16/15	1,365.60 003115	1,365.60	OFFICE TEAM		63761	TEMP W/E 1/30/15	1,365.60	
51845	02/16/15	2,454.06 009	2,454.06	PACIFIC GAS & ELECTRIC		63778	12/30-1/28 PACIFIC	2,454.06	
51846	02/16/15	142.40 043	142.40	PALACE ART & OFFICE SUPPLY		63736	OFFICE SUPPLIES	11.40	
						63752	OFFICE SUPPLIES	8.66	
						63753	CLEANING SUPPLIES	95.07	
51847	02/16/15	1,111.42 003086	1,111.42	PAPE MACHINERY INC		63806	OFFICE SUPPLIES	27.27	
						63740	INVENTORY ITEMS	3.05	
51848	02/16/15	1,058.00 002947	1,058.00	PEDALERS EXPRESS		63741	INVENTORY ITEMS	1,108.37	
51849	02/16/15	574.00 481	574.00	PIED PIPER EXTERMINATORS, INC.	7	63790	JAN 15 COURIER SVC	1,058.00	
						63773	JAN15 PEST METRO MKT	48.50	
						63774	JAN 15 PEST BETTYS	53.00	
						63775	JAN 15 PEST CAFELENA	48.50	
						63776	JAN 15 PEST OPS	241.00	
						63777	JAN 15 PEST VERNON	183.00	
51850	02/16/15	42,486.70 002939	42,486.70	PREFERRED BENEFIT		63762	FEB 15 DENTAL	42,486.70	
51851	02/16/15	801.87 215	801.87	RICOH USA, INC. TX		63704	1/18-2/17 LEASE PC	388.62	
						63759	1/18-2/17 LEASE OPS	413.25	
51852	02/16/15	214.16 536	214.16	RIVERSIDE LIGHTING & ELECTRIC		63764	LIGHTS BALLASTS	214.16	
51853	02/16/15	590.36 107A	590.36	SAN LORENZO LUMBER & HOME CTR		63756	STATEMENT 2/4/15	590.36	
51854	02/16/15	695.18 135	695.18	SANTA CRUZ AUTO PARTS, INC.		63711	CORE CREDIT	-17.40	
						63712	RPR VEH #315	129.36	
						63713	INVENTORY ORDER	20.43	
						63714	RPR VEH #705	20.31	
						63719	RPR TIRE GUN & DRIVE	399.18	
						63747	RPR VEH #712	140.37	
						63802	CORE CREDIT	-10.88	

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CHECK NUMBER	CHECK DATE	CHECK VENDOR	CHECK AMOUNT	VENDOR NAME	VENDOR TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION AMOUNT	COMMENT
51855	02/16/15	1,280.00 002700		SANTA CRUZ COUNTY ENVIRONMENTAL		63803	INVENTORY ORDER	13.81	
51856	02/16/15	302.00 001976		SPORTWORKS NORTHWEST, INC.		63730	2015HAZMAT PERM GOLF	1,280.00	
51857	02/16/15	2,990.61 002207		TY CUSTOM DESIGN	0	63725	BIKE RACK PARTS	302.00	
51858	02/16/15	6,619.59 057		U.S. BANK		63744	10 YEAR PINS	1,441.27	
51859	02/16/15	328.70 003152		UNIFIRST CORPORATION		63779	BUS OP PATCHES	1,549.34	
51860	02/16/15	55.87 434B		VERIZON CALIFORNIA		63786	*****-****-5056	3,103.22	
51861	02/16/15	11,232.28 001043		VISION SERVICE PLAN		63787	*****-****-6490	1,329.82	
51862	02/16/15	75.00 001165		VU, THANH DR. MD		63788	*****-****-3829	2,186.55	
51863	02/16/15	655.76 002291		WINCHESTER AUTO		63751	LAUNDRY SERVICE	6.99	
51864	02/16/15	32.61 147		ZEE MEDICAL SERVICE CO.		63795	LAUNDRY SERVICE	40.42	
51865M02/16/15		270.66 E967		SILVA, SUZANNE		63796	LAUNDRY SERVICE	6.48	
51866	02/23/15	180.40 002941		TRAVEL REIMBURSEMENT		63804	LAUNDRY SERVICE	69.01	
51867	02/23/15	35.32 002828		AA SAFE & SECURITY CO		63805	LAUNDRY SERVICE	205.80	
51868	02/23/15	525.00 001128		ALLIED ELECTRONICS		63758	1/13-2/12 SKY/OCEAN	55.87	
51869	02/23/15	317.10 294		ALWAYS TOWING & RECOVERY, INC		63763	FEB 15 VISION	11,232.28	
51870	02/23/15	314.11 001G		ANDY'S AUTO SUPPLY	0	63733	DMV EXAM	75.00	
51871	02/23/15	955.51 003105		AT&T MOBILITY		63726	HALOGEN LAMP	655.76	
51872	02/23/15	253.35 002363		BATTERIES PLUS #314		63743	EAR PLUGS	32.61	
51873	02/23/15	2,805.75 059		BATTERIES USA, INC.		63809	TRAVEL REIMBURSEMENT	270.66	MANUAL
51874	02/23/15	697.50 003198		BESS TESTLAB INC		63868	KEYS FOR TOOLS	80.37	
51875	02/23/15	6,620.64 001844		BRINKS INCORPORATED		63877	KEYS OPS	100.03	
51876	02/23/15	476.30 914		CALTRONICS BUSINESS SYSTEMS		63840	RPR ORION BUS	35.32	
51877	02/23/15	1,839.41 003081		CAPITOLA MALL LLC		63888	TOWING BUS #9823	525.00	
51878	02/23/15	108.75 002034		CARLON'S FIRE EXTINGUISHER		63851	INVENTORY ORDER	60.98	
51879	02/23/15	2,500.25 002627		CDW GOVERNMENT, INC.		63902	INVENTORY ORDER	63.23	
51880	02/23/15	38.24 002929		CHEVROLET OF WATSONVILLE LLC		63908	INVENTORY ORDER	128.79	
51881	02/23/15	916.06 909		CLASSIC GRAPHICS		63937	2/5-3/4 REPEATERS	314.11	
51882	02/23/15	60,646.03 001124		CLEAN ENERGY		63818	12/24-1/23 WIFI MOBI	955.51	

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CHECK NUMBER	CHECK DATE	CHECK VENDOR	CHECK AMOUNT	VENDOR NAME	VENDOR TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION AMOUNT	COMMENT
51883	02/23/15	254.47 075	254.47	COAST PAPER & SUPPLY INC.		63899	LNG 1/29/15	9,159.06	
51884	02/23/15	3,251.00 002814	3,251.00	CREATIVE BUS SALES, INC.		63878	CUSTODIAL SUPPLIES	254.47	
51885	02/23/15	3,096.06 003116	3,251.00	CUMMINS PACIFIC LLP		63927	INVENTORY PART	3,251.00	
						63852	RPR BUS #1208	634.60	
						63854	INVENTORY ORDER	2,453.82	
						63855	INVENTORY ORDER	0.90	
						63885	RPR VEH #1002	6.74	
51886	02/23/15	256.00 002567	256.00	DEPARTMENT OF JUSTICE		63864	FINGERPRINTING	256.00	
51887	02/23/15	2,460.00 490	2,460.00	FAST RESPONSE ON-SITE		63826	RESPIRATOR TRAINING	2,460.00	
51888	02/23/15	93.29 372	93.29	FEDERAL EXPRESS		63870	FREIGHT	22.30	
						63941	FREIGHT DISPLAY	70.99	
51889	02/23/15	30.18 001172	30.18	FERGUSON ENTERPRISES INC. #795		63876	RPR SHOWER VERNON	30.18	
51890	02/23/15	89.63 959	89.63	FIRST ADVANTAGE OCCUPATIONAL		63861	DOT DRUG TEST	89.63	
51891	02/23/15	50,790.20 002295	39,981.20	FIRST ALARM		63824	JAN 15 SECURITY PAC	39,981.20	
						63915	JAN 15 SECURITY OPS	10,809.00	
51892	02/23/15	7,280.14 002952	7,255.00	FLYERS ENERGY LLC		63883	PROPANE FOR FORKLIFT	25.14	
						63901	1/16-1/31 FUEL PC	7,255.00	
51893	02/23/15	1,784.94 002954	1,126.19	GCR TIRES & SERVICE	7	63853	TIRES	658.75	
						63889	TIRES	1,126.19	
51894	02/23/15	575.66 647	575.66	GENFARE A DIV OF SPX CORP		63912	INVENTORY ORDER	575.66	
51895	02/23/15	518.77 117	518.77	GILLIG LLC		63813	INVENTORY ORDER	518.77	
51896	02/23/15	2,840.63 282	416.42	GRAINGER		63830	STOCK ORDER	4.20	
						63834	CART	416.42	
						63836	INVENTORY ITEMS	277.73	
						63837	INVENTORY ITEM	1,532.82	
						63845	RESPIRATORS	398.88	
						63917	EMERGENCY TOOLS	127.72	
						63918	EMERGENCY TOOLS	82.86	
51897	02/23/15	481.76 001097	247.08	GREENWASTE RECOVERY, INC.		63811	JAN 15 WASTE SVTC	247.08	
						63858	JAN15 WATER PARACRUZ	234.68	
51898	02/23/15	280.00 E530	280.00	GUIZAR, LISETH		63925	RETIREMENT EVENT	280.00	
51899	02/23/15	16,536.82 001745	4,977.72	HARTFORD LIFE AND ACCIDENT INS		63871	FEB 15 LIFE AD&D	4,977.72	
						63872	FEB 15 LTD	11,559.10	
51900	02/23/15	742.71 166	483.53	HOSE SHOP, THE INC		63866	METER COOLANT DISP	483.53	
						63884	MINI CLAMPS	259.18	
51901	02/23/15	2,408.01 002979	1,802.13	HUNT & SONS, INC.		63841	BULK COOLANT GOLFCUJ	1,802.13	
						63842	BULK COOLANT 1200BRI	605.88	
51902	02/23/15	4,120.00 002117	4,120.00	IULIANO #2 LLC	7	63922	MAR 15 RENT	4,120.00	
51903	02/23/15	619.40 878	619.40	KELLY SERVICES, INC.		63874	TEMP W/E 2/1/15	619.40	
51904	02/23/15	9,735.00 003066	9,735.00	KIM FAMILY ENTERPRISES LLP		63921	MAR 15 RENT NNN PARK	9,735.00	
51905	02/23/15	4,276.80 216	2,138.40	LABOR READY, INC.		63838	TEMP CUSTODIAL WTC	2,138.40	
						63867	TEMP CUSTODIANS WTC	2,138.40	
51906	02/23/15	368.00 852	80.00	LAW OFFICES OF MARIE F. SANG	7	63862	CL 2001103388 103414	80.00	
						63863	CL210149,218396,2083	288.00	
51907	02/23/15	1,850.31 511	1,234.00	LUMINATOR HOLDING LP		63839	RPR FLASH BOARDS	1,234.00	
						63930	REPAIR POWER SUPPLY	391.24	

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CHECK NUMBER	CHECK DATE	CHECK VENDOR	CHECK AMOUNT	VENDOR NAME	VENDOR TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION AMOUNT	COMMENT
51908	02/23/15	71.00 E968		MAGANA, GUSTAVO		63936	RPR CONTROLLER	225.07	
51909	02/23/15	208.09 003059		MAILFINANCE INC		63891	DMV REIMBURSEMENT	71.00	
51910	02/23/15	125.00 003163		MARUCCO, STODDARD, FERENBACH		63857	3/7-6/6 LEASE PC	208.09	
51911	02/23/15	479.79 001342		MCW ASSOCIATES, INC.		63819	JAN 15 ADA CONSULT	125.00	
51912	02/23/15	3,401.13 001052		MID VALLEY SUPPLY INC.		63897	JAN 15 SERVICES	479.79	
						63879	CLEANING SUPPLIES	1,293.39	
						63880	CLEANING SUPPLIES	2,107.74	
51913	02/23/15	104.53 001454		MONTEREY BAY SYSTEMS		63935	OFFICE SUPPLIES	104.53	
51914	02/23/15	352.80 001063		NEW FLYER IND. CANADA ULC DBA		63856	INVENTORY ORDER	221.62	
						63911	INVENTORY ORDER	131.18	
51915	02/23/15	2,530.62 009		PACIFIC GAS & ELECTRIC		63816	1/5-2/3 SVTC TVM	47.82	
						63817	1/6-2/4 SVT WTC PNR	2,482.80	
51916	02/23/15	76.74 043		PALACE ART & OFFICE SUPPLY		63859	OFFICE SUPPLIES	71.75	
						63890	OFFICE SUPPLIES	4.99	
51917	02/23/15	9,377.41 003086		PAPE MACHINERY INC		63810	INVENTORY ITEMS	23.19	
						63812	CREDIT MEMO	-54.38	
						63910	INVENTORY ORDER	4,084.17	
						63933	INVENTORY ORDER	1.41	
						63934	INVENTORY ORDER	5,323.02	
51918	02/23/15	1,498.18 002927		PRAXAIR DISTRIBUTION, INC.		63823	WELDING GAS	90.18	
						63905	2/15-2/16 TANK LEASE	1,408.00	
51919	02/23/15	3,153.20 002195		PROVANTAGE		63906	OFFICE SUPPLIES	3,153.20	
51920	02/23/15	154,509.02 904		RNL/INTERPLAN, INC. A CA CORP		63916	PROF SVCS THRU 12/31	123,953.03	
						63939	PROF SVC THRU 1/31	30,555.99	
51921	02/23/15	221.69 001286		SAFE-CARD ID SERVICES, INC		63892	PVC CARDS	221.69	
51922	02/23/15	908.49 018		SALINAS VALLEY FORD SALES INC		63846	INVENTORY ORDER	294.82	
						63931	INVENTORY ORDER	613.67	
51923	02/23/15	164.21 135		SANTA CRUZ AUTO PARTS, INC.		63833	RPR VEH #304	161.57	
						63900	RPR VEH #1119 PC	2.64	
51924	02/23/15	38.05 848		SANTA CRUZ ELECTRONICS, INC.		63844	OFFICE SUPPLIES	38.05	
51925	02/23/15	264.00 957		SECURITY SHORING & STEEL PLT		63914	12/24-1/23 MUD PLATE	264.00	
51926	02/23/15	3,395.00 003197		SMARTSHEET.COM INC		63907	2/15-2/16 LICENSE	3,395.00	
51927	02/23/15	13,322.53 001075		SOQUEL III ASSOCIATES	7	63919	MAR 15 RENT	13,322.53	
51928	02/23/15	695.85 001008		SWAGelok NORTHERN CALIFORNIA		63932	INVENTORY ORDER	695.85	
51929	02/23/15	32.00 003200		THE UPS STORE #1128		63942	FINGERPRINTING	32.00	
51930	02/23/15	4,340.10 001800		THERMO KING OF SALINAS, INC		63882	HEATER FILTERS	1,291.82	
						63913	INVENTORY ORDER	3,018.28	
51931	02/23/15	408.11 002675		THOMSON REUTERS BARCLAYS WEST		63825	JAN 15 SERVICES	408.11	
51932	02/23/15	67,556.53 003044		TRC ENGINEERS, INC.		63924	10/25-11/28MB ENG SV	67,556.53	
51933	02/23/15	75.61 003082		ULINE INC		63929	POLY BAGS	75.61	
51934	02/23/15	614.16 003152		UNIFIRST CORPORATION		63828	LAUNDRY SERVICE	69.01	
						63829	LAUNDRY SERVICE	205.80	
						63831	LAUNDRY SERVICE	40.84	
						63832	LAUNDRY SERVICE	6.48	
						63843	LAUNDRY SERVICE	6.99	
						63860	LAUNDRY SERVICE	10.77	

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CHECK NUMBER	CHECK DATE	CHECK VENDOR	CHECK AMOUNT	VENDOR NAME	VENDOR TYPE	TRANS. NUMBER	TRANSACTION DESCRIPTION	TRANSACTION AMOUNT	COMMENT
51935	02/23/15	007	145.66	UNITED PARCEL SERVICE		63903	LAUNDRY SERVICE	69.01	
						63904	LAUNDRY SERVICE	205.26	
						63814	FREIGHT	22.76	
						63815	FREIGHT	86.96	
						63938	FREIGHT	35.94	
51936	02/23/15	946	29.37	UNITED SITE SERVICES OF CA INC		63886	1/28-2/24 FENCE RENT	29.37	
51937	02/23/15	002829	530.04	VALLEY POWER SYSTEMS, INC.		63360	CORE CREDIT	-679.69	
						63361	INVENTORY ORDER	267.44	
						63561	INVENTORY ORDER	125.53	
						63926	INVENTORY ORDER	816.76	
51938	02/23/15	434	324.27	VERIZON WIRELESS	0	63835	1/2-2/1 PUSH 2 TALK	324.27	
51939	02/23/15	001165	225.00	VU, THANH DR. MD	7	63865	DMV EXAM	75.00	
						63887	DMV EXAM	75.00	
						63928	DMV EXAM	75.00	
51940	02/23/15	003074	3,500.00	WAVE CREST DEVELOPMENT INC.		63923	MAR 15 RENT	3,500.00	
51941M02/23/15		080C	424.00	STATE BOARD OF EQUALIZATION		63943	2014 HAZ WASTE TAX	424.00	MANUAL
51942M02/23/15		003081	140.67	2014 HAZ WASTE TAX					
				CAPITOLA MALL LLC		63991	JAN-MAR 15 CPI ADJ	140.67	MANUAL
51943M02/24/15		001351	55.50	JAN-MAR 15 CPI ADJ					
				SANTA CRUZ COUNTY PARKS DEPT		63992	2/25 MEETING LIVEOAK	55.50	MANUAL
51944M02/24/15		003178	152,240.52	2/25 MEETING LIVEOAK		64021	DEC 14 MB PM SVC	152,240.52	MANUAL
				HILL INTERNATIONAL INC					
				DEC 14 MB PM SVC					
TOTAL			2,286,730.45	ACCOUNTS PAYABLE			TOTAL CHECKS	269	2,286,730.45

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DATE: March 27, 2015
TO: Board of Directors
FROM: Alex Clifford, CEO
**SUBJECT: ACCEPT AND FILE MINUTES OF THE SANTA CRUZ METRO BOARD
OF DIRECTORS MEETING OF MARCH 27, 2015**

I. RECOMMENDED ACTION

That the Board of Directors Accept and File the Minutes for the Santa Cruz Metropolitan Transit District (METRO) Board of Directors Meeting of March 27, 2015

II. SUMMARY

- Staff is providing minutes from the Santa Cruz Metropolitan Transit District (METRO) Board of Directors Meeting of March 27, 2015.
- Each meeting, staff will provide minutes from the previous METRO Board of Directors meeting

III. DISCUSSION/BACKGROUND

The Board requested that staff include, in the Board Packet, minutes for previous METRO Board of Directors meetings. Staff is enclosing the minutes from these meetings as a mechanism of complying with this request.

IV. FINANCIAL CONSIDERATIONS/IMPACT

None.

V. ALTERNATIVES CONSIDERED

None.

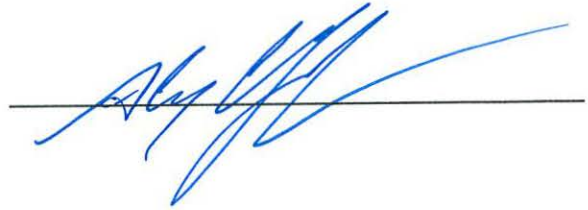
VI. ATTACHMENTS

- Attachment A:** Draft minutes for the Board of Directors Meeting of 3/27/15
Attachment B: Letter from the Commission on Disabilities Dated 3/3/2015
Attachment C: Petitions regarding Paratransit Services Dated 2/26/15

Prepared by: Gina Pye, Executive Assistant

VII. APPROVALS:

Alex Clifford, CEO/General Manager



Attachment A



**SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
BOARD OF DIRECTORS MEETING MINUTES
REGULAR MEETING
MARCH 27, 2015 – 9:00 AM
SANTA CRUZ CITY COUNCIL CHAMBERS
809 CENTER STREET
SANTA CRUZ, CA 95060**

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, March 27, 2015, at the Santa Cruz City Council Chambers at 809 Center Street in Santa Cruz, CA.

The Board Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative offices at 110 Vernon Street, Santa Cruz, California.

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SECTION I: OPEN SESSION

- 1 CALL TO ORDER at 9:01A** by Chair Bustichi

- 2 ROLL CALL:** The following Directors were **present**, representing quorum:

Director Ed Bottorff	City of Capitola
Director Dene Bustichi, Chair	City of Scotts Valley
Director Karina Cervantez	City of Watsonville
Director Jimmy Dutra	City of Watsonville
Director Zach Friend	County of Santa Cruz
Director Deborah Lane	County of Santa Cruz
Director Don Lane	City of Santa Cruz
Director John Leopold	County of Santa Cruz
Director Bruce McPherson	County of Santa Cruz
Director Mike Rotkin	County of Santa Cruz

The following Directors were absent:

Director Cynthia Chase	City of Santa Cruz
Ex-Officio Director Donna Blitzer	UC Santa Cruz

STAFF PRESENT:

Alex Clifford, CEO
Leslyn Syren, General Counsel

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METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

Heather Adamson, AMBAG
Angela Aitken, METRO
Ron Bushnell, METRO
Carolyn Derwing, METRO
Halle Evans, METRO
Marie Hoyos, METRO

Kathleen Keesler, ADA
Debbie Kinslow, METRO
Kristina Mihaylova, METRO
Fatou Ngom, Self
Shawn O'Connell, METRO
Suzanne Silva, METRO
Daniel Zaragoza, METRO

Chair Bustichi acknowledged Carlos Landaverry's presence and noted his availability for Spanish Language Interpretation as needed.

Carlos introduced himself and offered his interpretation services. He asked that anyone wishing to use his services please meet him at the back of the room to obtain a headset.

3 STUDENT ART CONTEST

Maria introduced the Committee, thanked them for their efforts and explained the "Cruise with METRO" theme art contest. Each winner was introduced to the assembly and presented with certificates and gift packs.

Chair Bustichi recognized the team and the artists for their contributions. He thanked the parents for supporting the students and METRO.

4 ANNOUNCEMENTS

Chair Bustichi announced the following items were distributed to Board members and available for public review at the sign-in table:

- Item 8-02: Revision to March 13, 2015 DRAFT Board Minutes to the reflect absence of Director Dutra in the motions.

5 COMMUNICATIONS TO THE BOARD OF DIRECTORS

Chair Bustichi opened the floor to public comment.

Norm Hagen stated that he supports 90% of the proposed restructure plan. However, he has concerns that Route 72/ 79 riders may have been overlooked and that the elimination of weekend rides for ParaCruz customers would have an adverse impact.

Becky Taylor suggested a Rider Appreciation Day/Driver Appreciation Month to support both passengers and drivers.

Ernestina Saldana, Commission on Disabilities representative, read their letter regarding the ParaTransit proposals. She presented the Clerk with a copy for the

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Attachment A

record. Ernestina Saldina continued, as a community individual, and presented the assembly with a petition from Cabrillo. She also referenced another 200 signatures which had been presented to Director Leopold separately. She requested CEO Clifford visit other locations to present the proposals.

Director Deborah Lane suggested the following:

- All board members decline the stipend; i.e., end the current stipend
- Board members take the bus to every board meeting
- Workshop meetings to be held at the Pacific Avenue, Scotts Valley and Watsonville Transit Centers.

Director McPherson, noting the short Board agenda(s), requested a staff report addressing potential cost and time savings if the frequency of Board Meetings were reduced to once a month, with additional specific meetings as required.

6 LABOR ORGANIZATION COMMUNICATIONS

Chair Bustichi opened the floor to public comment.

Eduardo Montesino, UTU/SMART Representative, stated employees are concerned about METRO's structural deficit and spending rate. He stressed there is a communication gap between management and employees.

CONSENT AGENDA

- 8-01** ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF JANUARY 2015
- 8-02** ACCEPT AND FILE MINUTES OF THE SANTA CRUZ METRO BOARD OF DIRECTORS MEETING OF MARCH 13, 2015
- 8-03** ACCEPT AND FILE MINUTES FOR THE METRO ADVISORY COMMITTEE (MAC) MEETING IN FEBRUARY 2014
- 8-04** ACCEPT AND FILE SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION MEETING MINUTES REFLECTING VOTING RESULTS FROM SANTA CRUZ METRO APPOINTEES
- 8-05** ACCEPT AND FILE METRO PARACRUZ OPERATIONS STATUS REPORT FOR JANUARY 2015
- 8-06** ACCEPT AND FILE SANTA CRUZ METRO SYSTEM RIDERSHIP REPORT FOR JANUARY 2015
- 8-07** ACCEPT AND FILE STATUS REPORT FOR ACTIVE GRANTS AND SUBMITTED GRANT PROPOSALS FOR MARCH 2015

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- 8-08** CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT AMENDMENT WITH RNL DESIGN, INC. FOR ARCHITECT AND ENGINEERING SERVICES IN AN AMOUNT NOT TO EXCEED \$50,000
- 8-09** CONSIDERATION OF RESOLUTION APPROVING THE FY15 REVISED CAPITAL BUDGET
- 8-10** CONSIDERATION OF METROBASE MONTHLY CHANGE REPORT

At Director Deborah Lane's request Items 8-02, 8-03 and 8-05 were pulled from the Consent Agenda for discussion immediately following approval of the remainder of the Consent Agenda.

ACTION: MOTION TO ACCEPT THE CONSENT AGENDA AS PRESENTED.

MOTION: DIRECTOR ROTKIN

SECONDED: DIRECTOR DUTRA

MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

REGULAR AGENDA

- A1. (Previously Items 8-02, 8-03 and 8-05 under the Consent Agenda)
Referencing page 8-02A.3, Director Deborah Lane asked how METRO is addressing the public's concerns and suggested extra care be taken. CEO Clifford responded that METRO is acting on recommendations received from the Board and the public to refine the materials and the public hearings; e.g., purchasing advertisements to augment standard public hearing notice requirements. METRO's efforts exceed the ADA minimal requirements.

Director Deborah Lane also stated that UCSC "deserves a vote at this table".

Director Leopold asked when the new brochure will be available. CEO Clifford outlined the various methods of communication; e.g., ParaCruz mailed a letter to 1200+ individuals, the updated brochure is scheduled to be finalized today, the Spanish version will be distributed next week and there are print advertisements timed for release nearer to the April 10 meeting.

Chair Bustichi opened the floor to public comment.

Becky Taylor noted she had not yet received an updated brochure. She thinks it would be better to raise everyone's fares.

Norm Hagen stated that ParaCruz is a great gift to Santa Cruz County residents and believes the Board must make responsible decisions.

ACTION: MOTION TO ACCEPT PREVIOUS CONSENT AGENDA ITEMS 8-02, 8-03 AND 8-05 AS PRESENTED.

MOTION: DIRECTOR ROTKIN

SECONDED: DIRECTOR DUTRA

DRAFT

8-03A.4

Attachment A

MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

9 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS

Chair Bustichi presented the Employee Longevity certificates to Cheri Tuttle Callas and Kenneth Brown.

Ms. Callas praised the leadership technology choices, the professionalism of her coworkers, and the knowledge and talent available within the small IT Department.

Mr. Brown thanked the board for 30 years with METRO. He said the Facilities Maintenance team is like the Marines: They are called when something needs to be done. Mr. Brown would like to see more Board members out in the field, at the company picnics, etc.

10 CONSIDERATION OF RESOLUTION OF APPRECIATION FOR LAWRENCE SWAIN

Chair Bustichi presented Mr. Swain with his certificate. Mr. Swain stated that his experience had shown labor and management willing to reach reasonable solutions together for those we serve. He has a great deal of respect for both during his 10 year tenure.

MOTION TO ACCEPT THE RESOLUTION OF APPRECIATION FOR LAWRENCE SWAIN AS PRESENTED.

MOTION: DIRECTOR LEOPOLD

SECONDED: DIRECTOR ROTKIN

MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

11 PARACRUZ COMMENDATIONS FOR RAMONA NANCE, PARATRANSIT OPERATOR, AND CHRIS SULLIVAN, PARATRANSIT SUPERVISOR

April Warnock, ParaTransit Superintendent, presented Ramona Nance and Chris Sullivan with their commendations noting they both exemplified great customer service when they assisted and aided a young woman during a medical emergency.

12 CONSIDERATION OF ESTABLISHING STAND UP 4 TRANSPORTATION DAY IN SANTA CRUZ ON APRIL 9, 2015

Maria Granados-Boyce, Customer Service Supervisor, outlined the event and invited the Board members to participate in the various planned events. She noted that several elected officials are sending representatives; e.g., the offices of Sam Farr, Mark Stone, Economic Development Director, Bonnie Lipscomb, SCCRTC, Rachel Moriconi, Dene Bustichi, City of Scotts Valley Mayor and Don Lane, City of Santa Cruz Mayor.

DRAFT

8-03A.5

Attachment A

Director Rotkin suggested sending postcards for the public to sign and send to their elected officials to present a strong statement to Congress. Ms. Granados-Boyce answered that the post cards are already planned for next week.

CEO Clifford added that this is a one-day nationwide effort which had been suggested by APTA to gain momentum for transportation and bring attention to transportation issues. \$86B would be needed nationwide to bring transportation to a state of good repair. There is additional information available at the APTA website: www.apta.com

MOTION TO ACCEPT THE RESOLUTION OF ESTABLISHING STANDUP 4 TRANSPORTATION DAY IN SANTA CRUZ ON APRIL 9, 2015 AS PRESENTED. MOTION: DIRECTOR LEOPOLD SECONDED: DIRECTOR ROTKIN MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

Chair Bustichi opened the floor to public comment.

Jon Bartholomew asked where the band would be located on April 9, 2015. Ms. Guizar answered the band will be at the Greyhound parking lot.

13 YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF JANUARY 31, 2015
Angela Aitken, Finance Manager, presented the financials.

Director Rotkin thanked the METRO staff for the savings in each department.

Director McPherson asked if the referenced 13 vacant positions were unusual. Ms. Aitken responded that there are typically 10-15 vacant positions.

Chair Bustichi opened the floor to public comment.

In response to Eduardo Montesino, UTU/SMART Representative, Ms. Aitken noted that the 2015 budget did not include the alternative fuel credit as it had not yet been authorized by Congress in 2015.

Mr. Montesino stated that they are working overtime as they are currently understaffed (need 10 drivers).

Jon Bartholomew wanted to know where the repeater is located as the radios do not always work in certain areas.

COO Aguirre answered that METRO has been working on transitioning to a 12.5 KHz system for a number of years. With Senator Monning's assistance, the application was approved in January 2015. The digital transition will occur without the Loma Prieta repeater in place.

DRAFT

8-03A.6

Attachment A

Director Rotkin reminded the assembly that while METRO may not qualify as a “first responder”, METRO does qualify as an essential service. Our buses are often the only means of transport in a number of emergencies with first responders; e.g., the Loma Prieta earthquake.

MOTION TO ACCEPT THE YEAR TO DATE FINANCIAL REPORT AS OF JANUARY 31, 2015 AS PRESENTED.

MOTION: DIRECTOR ROTKIN

SECONDED: DIRECTOR BOTTORFF

MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

14 QUARTERLY LEGISLATIVE UPDATE

Alex Clifford, CEO, elaborated on his staff report and requested Board input. He also expressed his appreciation to Congressman Farr for his efforts on behalf of METRO.

Director Rotkin thanked CEO Clifford for his advocacy on behalf of METRO and suggested sending a letter to Congressman Farr expressing METRO’s appreciation. Director Rotkin suggested METRO reach out to Representative Anna Eshoo as well.

CEO Clifford noted that SB508 is in the very early stages but represents an opportunity for discussion.

Director Leopold noted that he has been advocating to include the entire City of Watsonville within the disadvantaged community designation but does not currently hold a lot of confidence.

Director McPherson suggested that METRO send a letter to the SCCRTC thanking them for their contribution to the funding of the Watsonville Transit Center.

MOTION TO ACCEPT THE QUARTERLY LEGISLATIVE UPDATE AS PRESENTED.

MOTION: DIRECTOR ROTKIN

SECONDED: DIRECTOR LEOPOLD

MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

15 APPROVAL OF FY16 AND FY17 PRELIMINARY OPERATING BUDGETS AND FY16 CAPITAL BUDGET FOR REVIEW AND TDA/STA CLAIM PURPOSES

Angela Aitken, Finance Manager, presented the information. CEO Clifford provided additional commentary and stressed that FY14 actuals became the new baseline.

Ms. Aitken and CEO Clifford continued to clarify items as requested by the Board. CEO Clifford noted that METRO is not filling two previously authorized management positions.

DRAFT

8-03A.7

Attachment A

Board of Directors Meeting Minutes
March 27, 2015
Page 8 of 10

Director Cervantez departed at 11:00A

Chair Bustichi opened the floor to public comment.

Carolyn Derwing, SEA President, objected to removing the class and comp study from the budget. She requested an outside evaluation through a third party.

Manny Martinez, PSA SEIU Representative, stated there is confusion among the ranks; he believes METRO is not being prudent.

Louise Keller, ParaCruz Scheduler, requested METRO fill 5 open driver positions. She cited the four rides which were recently sent to a contractor to be served.

Eduardo Montesino, UTU/SMART Representative, wanted to know how much money is in the reserve fund. Ms. Aitken responded that this is fund is continually fluctuating.

MOTION TO APPROVE THE FY16 AND FY17 PRELIMINARY OPERATING BUDGETS AND FY16 CAPITAL BUDGET AS PRESENTED.

MOTION: DIRECTOR ROTKIN

SECONDED: DIRECTOR LEOPOLD

MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

Director Friend departed at 11:15A

16 DISSOLUTION OF THE BUS STOP ADVISORY COMMITTEE (BSAC)

Alex Clifford, CEO, turned this topic over to Director Deborah Lane. As a result of attending a BSAC meeting, Director Deborah Lane requested that BSAC be retooled to address access to decision makers. She stated that CEO Clifford's staff report was not accurate.

Director Rotkin noted that BSAC had been created in 1979 by Scott Gallaway as an informal committee. He doesn't agree that a committee is needed; the existing issues can be handled through MAC and Unions. Additionally, there is no money to build new bus stops at this time.

Chair Bustichi opened the floor to public comment.

Norm Hagen noted that there was no quorum at 3 of the 6 (out of 8 scheduled) BSAC meetings he attended. Mr. Hagen recommends that MAC meeting frequency be reduced to every other month as their meetings seem to be suffering from the same lack of attendance. In response to Chair Bustichi's question, Norm responded that MAC could handle any BSAC issues.

Becky Taylor noted BSAC's importance in contributing to the implementation of the 2 year plan which includes bus stops more than 1 mile apart.

DRAFT

8-03A.8

Attachment A

John Daugherty stated that there is a need for BSAC and mentioned several bus stops which were in need of repair. He suggested that the BSAC dissolution should have been handled differently.

Jon Bartholomew stated there are extra shelters in the yard that aren't being used.

Director Rotkin recommended that bus stop issues be placed on the MAC agenda(s).

17 CEO TO GIVE ORAL REPORT

Alex Clifford, CEO, had nothing additional to report.

Chair Bustichi departed at 11:45A.

Due to the time sensitive nature of one of the Closed Session items, General Counsel Syren requested this item be moved ahead of Item 18. Ms. Syren did not anticipate an announcement after the Closed Session.

Recess to SECTION II: Closed Session at 11:50A

SECTION III: RECONVENE TO OPEN SESSION

Vice Chair Rotkin reconvened the Open Session at 12:03P

18 PRESENTATION ON PUBLIC OUTREACH AND CONCEPTUAL DESIGNS FOR THE WATSONVILLE TRANSIT CENTER RENOVATION

Tom Hiltner, Acting Planning and Development Manager, introduced Erich Friedrich, Sr. Transportation Planner, who provided narrative to the powerpoint presentation.

In response to Vice Chair Rotkin's question, Scott of B&H provided the following ballpark estimates based on square footage and last year's dollars:

- \$16M renovation only
- \$23M renovate tarmac and new building
- \$27M expanded site

Mr. Hiltner noted that this project is a good candidate for cap and trade funds.

Discussions regarding the addition of a Community Room, affordable housing, commercial space, and grant opportunities commenced.

MOTION TO APPROVE THE PUBLIC OUTREACH AND CONCEPTUAL DESIGNS FOR THE NEW WATSONVILLE TRANSIT CENTER RENOVATION WITH THE AMENITIES LISTED AS PRESENTED.

MOTION: DIRECTOR DUTRA

SECONDED: DIRECTOR LEOPOLD

DRAFT

8-03A.9

Attachment A

Board of Directors Meeting Minutes
March 27, 2015
Page 10 of 10

MOTION PASSED WITH 10 AYES (Directors Bottorff, Bustichi, Cervantez, Dutra, Friend, Deborah Lane, Don Lane, Leopold, McPherson and Rotkin). Directors Blitzer and Chase were absent.

Director Leopold departed at 12:34P

Vice Chair Rotkin announced the next meeting on Friday, April 10, 2015 at 9:00A, at the Santa Cruz City Chambers at 809 Center Street, Santa Cruz. And, continuing at 6:30 P, at the Watsonville City Chambers at 275 Main Street, Watsonville

24 ADJOURNMENT

Vice Chair Rotkin adjourned at 12:36P

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this Agenda submitted to the Board of Directors after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.

DRAFT

8-03A.10



701 Ocean Street, Room 30
Santa Cruz, CA 95060
Ph# 831-454-2355 fax 831-454-3463
Commissions@co.santa-cruz.ca.us

March 3, 2015

Chair Greg Caput and Members
Santa Cruz County Board of Supervisors
701 Ocean St
Santa Cruz, CA 95060

Dear Chair Caput and Members of the Board,

On February 12, 2015, The Santa Cruz County Commission on Disabilities heard from Alex Clifford, chief executive officer of the Santa Cruz Metropolitan Transit District (Metro) and other Metro staff about their proposed plan to increase revenues to meet their increasing costs. Balancing the budget is, of course, a sound principle, but the proposal to reduce Paratransit services would adversely and seriously affect the most vulnerable and severely disabled people in our community.

In considering these proposed cuts in service to Paratransit, we must look at who receives these services. By the Metro's definition one can only access Paratransit by meeting the following criteria:

Metro ParaCruz service is limited to:

Certified individuals who, because of a disability, are unable to board, ride, or exit independently from an accessible fixed route bus. Certified individuals who, because of a disability, are unable to travel to or from a bus stop.

People eligible for Paratransit service cannot get in their cars or take a fixed bus route to travel to their doctor, for shopping or to a movie. They must rely on Paratransit services. Reducing eligible people's access to Paratransit also reduces their ability to be independent, increases isolation and can have further adverse psychological and physical consequences.

The Metro's proposals include:

- Reducing the days and hours of paratransit service.
- Reducing service during non-school term.

COMMISSIONERS

1ST DISTRICT
J. Dougherty

2ND DISTRICT
Vacancy

3RD DISTRICT
B. Neily

4TH DISTRICT
F. de Leon

5TH DISTRICT
J. Workman
Cosentino

E. Saldana

H. Schneider

B. Taylor

D. Chauvet

N. Keesaw

Attachment B

Board of Supervisors

March 3, 2015

Page 2

- Inactivating paratransit service on three additional holidays.
- In addition to service reductions for Paratransit, the Metro is proposing a premium fare for service that is beyond the minimum required by law.

Fixed route fares are currently \$2.00 per ride for adults and \$1 for seniors and people with disabilities. The Metro proposes to increase Paratransit fares according to mileage so that a person currently using Paratransit would have to pay \$8 to get from Felton to Watsonville, doubling the current \$4 fare. This is an unconscionable increase.

The proposed increases would greatly affect people's ability to continue to be independent and may result in people having to choose between doctor's visits and food,

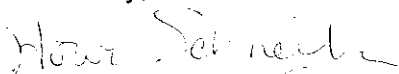
The overall purpose of the American with Disabilities Act (ADA) is to make American society more accessible to people with disabilities. Reducing services and increasing fares for people with the most severe disabilities is in direct contradiction to the spirit of the ADA. The Metro should not be trying to balance their budget on the backs of the most vulnerable. Santa Cruz County can certainly do better.

As mandated by the Santa Cruz Board of Supervisors, the Commission on Disabilities serves as an advisory body to the Board of Supervisors on issues impacting persons with disabilities in Santa Cruz County.

For these reasons, the Santa Cruz Commission on Disabilities strongly recommends that the Board of Supervisors oppose these Paratransit service reductions and fare increases, and that each supervisor and County appointee sitting on the Metro board vote against these proposals.

Thank you for your consideration.

Sincerely,



Howie Schneider

Commissioner

2nd Supervisorial District

8-03B.2

Attachment C

2/26/2015

Dear METRO Board of Directors:

We are writing this letter to encourage the METRO board of directors to preserve the services of Paratransit as they are now; please don't take any measures that will disproportionately impact seniors and people with disabilities. The proposed fee increases, decreasing of operating hours and the removal of routes would create additional access barriers for a disadvantaged population.

The increase in the service fee will pose a burden to a population composed primary of low income residents. The \$8 round trip fare already impedes some of the disabled and elderly from using this service. Please research all possible options before imposing this monetary encumbrance.

The series of changes that METRO is considering could cut services to the minimum requirement of the ADA and could result in severe cuts of services to the disabled population. Those changes include the restructuring of some bus routes serving Felton, Lompico, Santa Cruz and Watsonville. If these routes disappear the Paracruz services to those areas will also disappear, leaving seniors and people with disabilities stranded. We want to be an asset to the community instead of a wasted resource.

Please reassess the amount of people that use Paracruz and realize the lack of alternative modes of transportation. The current hours of operation enable the disabled and elderly population to successfully interact with the Santa Cruz community. This service adds to our unique community that empowers the disabled and elderly. We implore you to keep the Paracruz service running as usual and continue to service the disabled and elderly in our community.

If you find this letter please send to:

Santa Cruz METRO
Administrative Offices
110 Vernon Street
Santa Cruz, CA 95060

Sincerely,

Name

Contact Information

Yesenia Raya	Yesgypsy@gmail.com	818-905-4502
Tara Vazquez	TVazquez@go1.com	831-728-3680
Richard Borrego	724 289 7	
John R. Zane		
Patricia Anwar		

1 | Page

8-03C.1

Attachment C

James W. [unclear]
Arto [unclear]

ISRAELITE 1953 @GMAIL.COM
2500 Saguero Dr. #D-9 Santa Cruz CA 95062

Bill Price GRTBY motion LSHG 6 4 9

LUIS JIMENEZ

831-406-9257

Celia Brezner

cebrezne@cabrillo.edu

Caroline Nobles

carolinenobles19@yahoo.com

Helen Jones

helenjones815@gmail.com

Arturo [unclear] M. Castan

Acostas @cabrillo.edu

R. MICHEL WITZIG

R. Michel Witzig

Mark [unclear]

Attachment C

2/26/2015

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If you find this letter please send to:

Santa Cruz METRO
Administrative Offices
110 Vernon Street
Santa Cruz, CA 95060

Sincerely,

1

Name

Contact Information

Name	Contact Information
Jenny Mungioni	
Denise DeFoy	831-291-0113
Beth McInnis	831-479-6394
Nikki Oneto	831 479 6379
Ann G. Prother	831 479 6370

Letter to metro Board of Directors Attachment C

Debra Spencer	(831) 479-6563
Alex Kempf	(831) 479-6565
Jefferson Hancock	(831) 477-5638
Michael Co	(831) 331-6747
Taylor Brown	202-336-5840
Lee	(831) 227-6184

Attachment C

2/26/15

Dear METRO Board of Directors:

We are Writing this letter to encourage the METRO board of directors to preserve the services of Paratransit as they are now; please don't take any measures that will disproportionately impact seniors and people with disabilities. The proposed fee-increases, decreasing of operating hours and the removal of routes would create access barriers for a disadvantaged population.

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If you have any questions, please contact:

Ernestina Saldaña, (209) 261-2420 or Sacha DeFox (831) 236-3839

If you find this letter please send to:

Santa Cruz METRO
Administrative Offices
110 Vernon Street
Santa Cruz, CA 95060

8-03C.5

Attachment C

Cabrillo Stroke and Disability Learning Center
 6500 Soquel Dr., Building HW1000
 Aptos, CA 95003

Please
 Sign
 by Friday!!
 3/27/15

A Please Sign This Petition

Paracruz is proposing to increase rates and reduce routes & service times!

- Different start times and end times for different routes (currently Paracruz runs from 7am to 10pm)
- Limit areas of service to 3/4 mile from existing routes
- No service to Felton, Lompico, Pinto Lake
- Increase in one-way rates: 0-10 miles = \$4.00 10-15 miles = \$6.00; 15-20 miles = \$8.00
- On a route requiring multiple buses, each separate bus ride would be \$4.

Name	Name
Karen Hiakara	Tom Spurrissen
Jerry Casari	Esther Paik
Rob Hensley R. Hensley	Maggie Reynolds
[Signature]	CHRISTY Fallin
[Signature]	Gary A. Carlton
[Signature] William Myers	Peggy Trencher
[Signature]	Sheryl Stov
Mary Ann Seyfer	Mary Campanelli
Sharon Sanchez	Ed Tweeder
Rosario Mendoza Mvnoz	Chris F. Kelly
Gabriela Pava	Kayla Pichler
Ika Mungai	Bob Mc
Rae Valdes	Robert E. Carlisle
John Hill	Alex Monte
Jeff Stott	Jeff Stott

Attachment C

Name	Name
LENNY NORTON Dan Sheehan	Patricia Lawrence
Alfred G. Romanetzky Maurice Monte	Mr. Richard M. Qujeie Jim [unclear]
Brekeman	000000
Kasia Lopez [unclear]	John Korman Loren [unclear]
Peter Gamanishi Edward [unclear]	Elizabeth [unclear] JR
Kenneth Conklin	Maurice [unclear]
AL BOWERS	M [unclear]
Steve Manderson Dennis [unclear]	Joe CURRY TUE WOOCES
Ray Barlette Nancy [unclear]	M M [unclear] Rex [unclear]
Rosario Mendez [unclear]	Garry [unclear]
"G" Gentry	[unclear]
FRANCESCO	Patricia [unclear]
GWR - W	Nancy J. Hair
Merritt Fulber	Janis Bloom
[unclear]	Frank Seonetti
Julian De [unclear]	Jan Reifschneider
Janalee Middleton	Diane Theria

Attachment C

Name	Name
Timothy Libber	
Jackson Snyder	
Anthony Paces	
Michael J. Galovan	
Galewee Treascher	
Cesar Hernandez	
Nick Konradakis	
Art Templeman	
Dave Maley	
Lodi Trison	
Amel	



DATE: April 10, 2015
TO: Board of Directors
FROM: Al Pierce, Maintenance Manager
**SUBJECT: CONSIDERATION OF CONTRACT AWARDS FOR VEHICLE REPAIR
AND MAINTENANCE SERVICES NOT TO EXCEED \$152,000**

I. RECOMMENDED ACTION

Authorize the CEO to execute contracts with Doc Auto LLC, North Bay Ford, Specialized Auto and Fleet, Kraft's Body Shop, Scott's Body Shop, and Lotts Inc. for Vehicle Repair and Maintenance Services in a total amount not to exceed \$152,000 for a one-year period.

II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) requires the services of fully licensed and insured automotive repair companies to handle overflow maintenance and repairs on non-revenue and ParaCruz vehicles.
- A formal request for proposals was conducted to solicit proposals from qualified firms. Six (6) firms submitted bids for METRO's review.
- A four-member evaluation team comprised of METRO staff reviewed and evaluated the proposals, and is recommending multiple contract awards.

III. DISCUSSION/BACKGROUND

The Fleet Maintenance Department is responsible for all non-warranty maintenance and repairs for METRO's non-revenue/staff support and ParaCruz vehicles. Currently there are forty-nine (49) support vehicles and forty-one (41) ParaCruz vehicles. METRO's maintenance shop is not large enough to accommodate this volume of vehicles in addition to buses, especially considering that maintaining and repairing fixed route buses is the priority. Therefore, in order to keep the maximum amount of mechanics working on buses, METRO has had contracts in place for these services with both Doc Auto LLC and Specialized Auto and Fleet. These contracts expired on December 31, 2014, and METRO has been utilizing one-off purchase orders as needed since that time.

In September of 2014, the Board authorized staff to issue a Request for Proposals (RFP) for Vehicle Repair and Maintenance Services. This procurement was designed with the expectation that multiple contracts, with companies that have different specialties and capabilities, would result. The

advantages would include redundancy (in case a certain vendor did not have capacity at the time a specific service was needed) and flexibility of location.

On October 23, 2014, METRO legally advertised and distributed RFP No. 15-02 to twelve firms, posted notice on its website, and sent email notices to all GovDelivery subscribers. On November 21, 2014, proposals were received and opened from six (6) firms. A list of these firms is provided in Attachment A. A four-member evaluation team comprised of Santa Cruz METRO staff has reviewed and evaluated the proposals.

The evaluation team used the following criteria as contained in the Request for Proposals:

Criteria	Points
Qualifications and recent experience	30
Understanding of and technical approach to service requirements	30
Quality of relevant experience of key staff	20
Experience with government agencies	15
References	15
Fee proposal	30
Total Points Possible	140

The evaluation team is recommending that the Board of Directors authorize the CEO to execute the following one-year contracts on behalf of METRO, each with four one-year options to extend, for vehicle repair and maintenance services:

Vendor	Specific Service	Amount
Doc Auto LLC	General Automotive Maintenance and Repairs	\$50,000
North Bay Ford	General Automotive Maintenance and Repairs	\$45,000
Specialized Auto and Fleet	General Automotive Maintenance and Repairs	\$25,000
Scott's Body Shop	General Automotive Body Repair and Paint	\$20,000
Kraft's Body Shop	General Automotive Body Repair and Paint	\$10,000
Lotts Inc.	General Automotive Upholstery	\$2,000

Total Amount: \$152,000

Contractors will provide all services meeting all METRO's specifications and requirements of the contracts. Al Pierce, Maintenance Manager, will serve as the Contracts Administrator and will ensure contract compliance.

IV. FINANCIAL CONSIDERATIONS/IMPACT

Funds to support these contracts are included in the Fleet Maintenance Out Repair – Revenue Vehicles (503353) and Out Repair – Other Vehicles (503354) Operating Budgets. The FY15 budget for account 503353 is \$364,500, and 503354 is \$18,020. The FY16 budget for account 503353 is \$327,233 and 503354 is \$30,000.

V. ALTERNATIVES CONSIDERED

- Do not award these contracts and perform this work in-house. For the reasons elaborated in this staff report, this option is not feasible and is therefore not recommended.

VI. ATTACHMENTS

Attachment A: List of Responding Firms

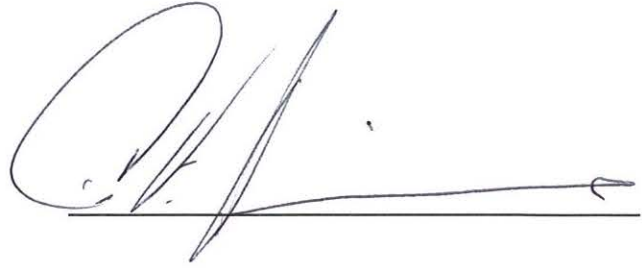
Attachment B: Contracts with all Awardees

Note: Full copies of the Contracts are available on request.

Prepared By: Al Pierce, Maintenance Manager
Joan Jeffries, Administrative Assistant

VII. APPROVALS:

Al Pierce, Maintenance Manager
for Al Pierce



Approved as to form:
Leslyn K. Syren, District Counsel



Approved as to fiscal impact:
Angela Aitken, Finance Manager

dkt low for AIA

Alex Clifford, CEO/General Manager



Attachment A



Responding Firms for RFP No. 15-02

Vehicle Repair and Maintenance Services

Received November 21, 2014 by 5:00 PM

Firm	Location	Specific Service
Doc Auto LLC	Santa Cruz, CA	General Automotive Maintenance and Repairs
North Bay Ford	Santa Cruz, CA	General Automotive Maintenance and Repairs
Specialized Auto and Fleet	Freedom, CA	General Automotive Maintenance and Repairs
Kraft's Body Shop	Santa Cruz, CA	General Automotive Body Repair and Paint
Scott's Body Shop	Santa Cruz, CA	General Automotive Body Repair and Paint
Lotts Auto Stereo Auto Upholstery	Santa Cruz, CA	General Automotive Upholstery

Attachment B

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Attachment B

PROFESSIONAL SERVICES CONTRACT FOR VEHICLE REPAIR AND MAINTENANCE SERVICES (15-02)

THIS CONTRACT is made effective on March 30, 2015 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and DOC AUTO LLC ("Contractor").

1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.02 Santa Cruz METRO's Need for Vehicle Repair and Maintenance Services

Santa Cruz METRO has the need for Vehicle Repair and Maintenance Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated October 23, 2014, setting forth specifications for such services. Proposers were asked to submit proposals for one or more of the following subsections: 1) General Automotive Maintenance and Repairs; 2) General Automotive Body Repair and Paint; and 3) General Automotive Upholstery. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.03 Contractor's Proposal

Contractor is a firm/individual qualified to provide Vehicle Repair and Maintenance Services and whose principal place of business is 908 Ocean Street, Santa Cruz, California 95060. Pursuant to the Request for Proposals for Vehicle Repair and Maintenance Services issued by Santa Cruz METRO, Contractor submitted a proposal for the **General Automotive Maintenance and Repairs** subsection, which is attached hereto and incorporated herein by reference as Exhibit B.

1.04 Selection of Contractor and Intent of Contract

On January 13, 2015, Santa Cruz METRO selected Contractor as an offeror whose proposal was most advantageous to Santa Cruz METRO to provide the Vehicle Repair and Maintenance Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 13.14 of the General Conditions to the Contract.

A. Exhibit A

Santa Cruz METRO's "Request for Proposals" dated October 23, 2014.

Attachment B

B. Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Vehicle Repair and Maintenance Services, subsection "General Automotive Maintenance and Repairs," signed by Contractor and dated November 19, 2014.

2.02 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A and B. Where in conflict, the provisions of Exhibit A supersede Exhibit B.

2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. DEFINITIONS

3.01 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

3.01.01 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Section 13.14 of the General Conditions to the Contract.

3.01.02 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued October 23, 2014.

3.01.03 CONTRACTOR'S STAFF - Employees of Contractor.

3.01.04 DAYS - Calendar days.

3.01.05 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued October 23, 2014.

3.01.06 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.01.07 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

4. TIME OF PERFORMANCE

4.01 Term

The term of this Contract will be for a period not to exceed **one (1)** year and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **four (4)** additional one (1) year terms upon mutual written consent.

Attachment B

5. COMPENSATION

5.01 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work. Contractor understands and agrees that if they exceed the \$50,000 maximum amount payable under this Contract, they do so at their own risk.

5.02 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO upon completion of each repair. Contractor's invoices shall include detailed records showing actual time devoted, work accomplished, date work accomplished, personnel used, and amount billed per hour.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

Attention: CEO

CONTRACTOR

Doc Auto LLC
908 Ocean Street
Santa Cruz, CA 95060

Attention: Ken Potts
kpotts@docauto.biz
(831) 252-2914

Attachment B

7. AUTHORITY

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

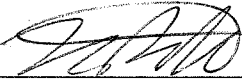
Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

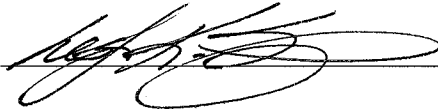
Contractor –
DOC AUTO LLC

Ken Potts, CEO



Approved as to Form:

Leslyn Syren, District Counsel



Attachment B

PROFESSIONAL SERVICES CONTRACT FOR VEHICLE REPAIR AND MAINTENANCE SERVICES (15-02)

THIS CONTRACT is made effective on March 30, 2015 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (“Santa Cruz METRO”), a political subdivision of the State of California, and NORTH BAY FORD (“Contractor”).

1. RECITALS

1.01 Santa Cruz METRO’s Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.02 Santa Cruz METRO’s Need for Vehicle Repair and Maintenance Services

Santa Cruz METRO has the need for Vehicle Repair and Maintenance Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated October 23, 2014, setting forth specifications for such services. Proposers were asked to submit proposals for one or more of the following subsections: 1) General Automotive Maintenance and Repairs; 2) General Automotive Body Repair and Paint; and 3) General Automotive Upholstery. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.03 Contractor’s Proposal

Contractor is a firm/individual qualified to provide Vehicle Repair and Maintenance Services and whose principal place of business is 1999 Soquel Avenue, Santa Cruz, California 95062. Pursuant to the Request for Proposals for Vehicle Repair and Maintenance Services issued by Santa Cruz METRO, Contractor submitted a proposal for the **General Automotive Maintenance and Repairs** subsection, which is attached hereto and incorporated herein by reference as Exhibit B.

1.04 Selection of Contractor and Intent of Contract

On January 13, 2015, Santa Cruz METRO selected Contractor as an offeror whose proposal was most advantageous to Santa Cruz METRO to provide the Vehicle Repair and Maintenance Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties’ Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 13.14 of the General Conditions to the Contract.

A. Exhibit A

Santa Cruz METRO’s “Request for Proposals” dated October 23, 2014.

Attachment B

B. Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Vehicle Repair and Maintenance Services, subsection "General Automotive Maintenance and Repairs," signed by Contractor and dated November 18, 2014.

2.02 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A and B. Where in conflict, the provisions of Exhibit A supersede Exhibit B.

2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. DEFINITIONS

3.01 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

3.01.01 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Section 13.14 of the General Conditions to the Contract.

3.01.02 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued October 23, 2014.

3.01.03 CONTRACTOR'S STAFF - Employees of Contractor.

3.01.04 DAYS - Calendar days.

3.01.05 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued October 23, 2014.

3.01.06 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.01.07 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

4. TIME OF PERFORMANCE

4.01 Term

The term of this Contract will be for a period not to exceed **one (1)** year and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **four (4)** additional one (1) year terms upon mutual written consent.

Attachment B

5. COMPENSATION

5.01 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work. Contractor understands and agrees that if they exceed the \$45,000 maximum amount payable under this Contract, they do so at their own risk.

5.02 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO upon completion of each repair. Contractor's invoices shall include detailed records showing actual time devoted, work accomplished, date work accomplished, personnel used, and amount billed per hour.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

Attention: CEO

CONTRACTOR

North Bay Ford
1999 Soquel Avenue
Santa Cruz, CA 95062

Attention: Carmen Tinoco
carment@northbayford.com
(831) 457-5858

Attachment B

7. **AUTHORITY**

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

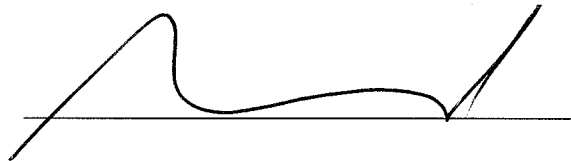
Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

Contractor –
NORTH BAY FORD

Mark Elward, Secretary/Treasurer

_____

Approved as to Form:

Leslyn Syren, District Counsel

_____

Attachment B

PROFESSIONAL SERVICES CONTRACT FOR VEHICLE REPAIR AND MAINTENANCE SERVICES (15-02)

THIS CONTRACT is made effective on March 30, 2015 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (“Santa Cruz METRO”), a political subdivision of the State of California, and SPECIALIZED AUTO AND FLEET (“Contractor”).

1. RECITALS

1.01 Santa Cruz METRO’s Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.02 Santa Cruz METRO’s Need for Vehicle Repair and Maintenance Services

Santa Cruz METRO has the need for Vehicle Repair and Maintenance Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated October 23, 2014, setting forth specifications for such services. Proposers were asked to submit proposals for one or more of the following subsections: 1) General Automotive Maintenance and Repairs; 2) General Automotive Body Repair and Paint; and 3) General Automotive Upholstery. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.03 Contractor’s Proposal

Contractor is a firm/individual qualified to provide Vehicle Repair and Maintenance Services and whose principal place of business is 2114 Freedom Boulevard, Freedom, California 95019. Pursuant to the Request for Proposals for Vehicle Repair and Maintenance Services issued by Santa Cruz METRO, Contractor submitted a proposal for the **General Automotive Maintenance and Repairs** subsection, which is attached hereto and incorporated herein by reference as Exhibit B.

1.04 Selection of Contractor and Intent of Contract

On January 13, 2015, Santa Cruz METRO selected Contractor as an offeror whose proposal was most advantageous to Santa Cruz METRO to provide the Vehicle Repair and Maintenance Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties’ Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 13.14 of the General Conditions to the Contract.

A. Exhibit A

Santa Cruz METRO’s “Request for Proposals” dated October 23, 2014.

Attachment B

B. Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Vehicle Repair and Maintenance Services, subsection "General Automotive Maintenance and Repairs," signed by Contractor and dated October 29, 2014.

2.02 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A and B. Where in conflict, the provisions of Exhibit A supersede Exhibit B.

2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. DEFINITIONS

3.01 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

3.01.01 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Section 13.14 of the General Conditions to the Contract.

3.01.02 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued October 23, 2014.

3.01.03 CONTRACTOR'S STAFF - Employees of Contractor.

3.01.04 DAYS - Calendar days.

3.01.05 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued October 23, 2014.

3.01.06 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.01.07 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

4. TIME OF PERFORMANCE

4.01 Term

The term of this Contract will be for a period not to exceed **one (1)** year and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **four (4)** additional one (1) year terms upon mutual written consent.

Attachment B

5. COMPENSATION

5.01 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work. Contractor understands and agrees that if they exceed the \$25,000 maximum amount payable under this Contract, they do so at their own risk.

5.02 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO upon completion of each repair. Contractor's invoices shall include detailed records showing actual time devoted, work accomplished, date work accomplished, personnel used, and amount billed per hour.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

Attention: CEO

CONTRACTOR

Specialized Auto and Fleet
2114 Freedom Boulevard
Freedom, CA 95019

Attention: Robert G. Emmert
rgermmert@yahoo.com
(831) 724-4777

Attachment B

7. **AUTHORITY**

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

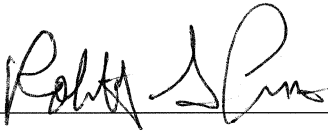
Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager


Contractor –
SPECIALIZED AUTO AND FLEET

Robert G. Emmert, Secretary



Approved as to Form:

Leslyn Syren, District Counsel



Attachment B

PROFESSIONAL SERVICES CONTRACT FOR VEHICLE REPAIR AND MAINTENANCE SERVICES (15-02)

THIS CONTRACT is made effective on April 13, 2015 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and KRAFT'S BODY SHOP ("Contractor").

1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.02 Santa Cruz METRO's Need for Vehicle Repair and Maintenance Services

Santa Cruz METRO has the need for Vehicle Repair and Maintenance Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated October 23, 2014, setting forth specifications for such services. Proposers were asked to submit proposals for one or more of the following subsections: 1) General Automotive Maintenance and Repairs; 2) General Automotive Body Repair and Paint; and 3) General Automotive Upholstery. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.03 Contractor's Proposal

Contractor is a firm/individual qualified to provide Vehicle Repair and Maintenance Services and whose principal place of business is 6100 Soquel Avenue, Santa Cruz, California 95062. Pursuant to the Request for Proposals for Vehicle Repair and Maintenance Services issued by Santa Cruz METRO, Contractor submitted a proposal for the **General Automotive Body Repair and Paint** subsection, which is attached hereto and incorporated herein by reference as Exhibit B.

Pursuant to fee negotiations, Contractor also submitted a Revised Fee Proposal, which is attached hereto and incorporated herein by reference as Exhibit C.

1.04 Selection of Contractor and Intent of Contract

On February 27, 2015, Santa Cruz METRO selected Contractor as an offeror whose proposal was most advantageous to Santa Cruz METRO to provide the Vehicle Repair and Maintenance Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 13.14 of the General Conditions to the Contract.

Attachment B

A. Exhibit A

Santa Cruz METRO's "Request for Proposals" dated October 23, 2014.

B. Exhibits B and C (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Vehicle Repair and Maintenance Services, subsection "General Automotive Body Repair and Paint," signed by Contractor and dated November 15, 2014 (Exhibit B), together with Contractor's Revised Fee Proposal dated February 27, 2015 (Exhibit C).

2.02 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A, B and C. Where in conflict, the provisions of Exhibit A supersede Exhibits B and C.

2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. DEFINITIONS

3.01 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

3.01.01 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Section 13.14 of the General Conditions to the Contract.

3.01.02 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued October 23, 2014.

3.01.03 CONTRACTOR'S STAFF - Employees of Contractor.

3.01.04 DAYS - Calendar days.

3.01.05 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued October 23, 2014.

3.01.06 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.01.07 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

4. TIME OF PERFORMANCE

4.01 Term

The term of this Contract will be for a period not to exceed **one (1)** year and shall commence upon the execution of the Contract by Santa Cruz METRO.

Attachment B

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **four (4)** additional one (1) year terms upon mutual written consent.

5. COMPENSATION

5.01 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work. Contractor understands and agrees that if they exceed the \$10,000 maximum amount payable under this Contract, they do so at their own risk.

5.02 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO upon completion of each repair. Contractor's invoices shall include detailed records showing actual time devoted, work accomplished, date work accomplished, personnel used, and amount billed per hour.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

Attention: CEO

CONTRACTOR

Kraft's Body Shop
6100 Soquel Avenue
Santa Cruz, CA 95062

Attention: Maura Kraft
maura@kraftsbodyshop.com
(831) 476-3232

Attachment B

7. **AUTHORITY**

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

Contractor –
KRAFT'S BODY SHOP

Todd Kraft, Owner



Approved as to Form:

Leslyn Syren, District Counsel



Attachment B

PROFESSIONAL SERVICES CONTRACT FOR VEHICLE REPAIR AND MAINTENANCE SERVICES (15-02)

THIS CONTRACT is made effective on March 30, 2015 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and SCOTT'S BODY SHOP ("Contractor").

1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.02 Santa Cruz METRO's Need for Vehicle Repair and Maintenance Services

Santa Cruz METRO has the need for Vehicle Repair and Maintenance Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated October 23, 2014, setting forth specifications for such services. Proposers were asked to submit proposals for one or more of the following subsections: 1) General Automotive Maintenance and Repairs; 2) General Automotive Body Repair and Paint; and 3) General Automotive Upholstery. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.03 Contractor's Proposal

Contractor is a firm/individual qualified to provide Vehicle Repair and Maintenance Services and whose principal place of business is 140 Center Street, Santa Cruz, California 95060. Pursuant to the Request for Proposals for Vehicle Repair and Maintenance Services issued by Santa Cruz METRO, Contractor submitted a proposal for the **General Automotive Body Repair and Paint** subsection, which is attached hereto and incorporated herein by reference as Exhibit B.

1.04 Selection of Contractor and Intent of Contract

On January 13, 2015, Santa Cruz METRO selected Contractor as an offeror whose proposal was most advantageous to Santa Cruz METRO to provide the Vehicle Repair and Maintenance Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 13.14 of the General Conditions to the Contract.

A. Exhibit A

Santa Cruz METRO's "Request for Proposals" dated October 23, 2014.

Attachment B

B. Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Vehicle Repair and Maintenance Services, subsection "General Automotive Body Repair and Paint," signed by Contractor and dated November 10, 2014.

2.02 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A and B. Where in conflict, the provisions of Exhibit A supersede Exhibit B.

2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. DEFINITIONS

3.01 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

3.01.01 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Section 13.14 of the General Conditions to the Contract.

3.01.02 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued October 23, 2014.

3.01.03 CONTRACTOR'S STAFF - Employees of Contractor.

3.01.04 DAYS - Calendar days.

3.01.05 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued October 23, 2014.

3.01.06 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.01.07 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

4. TIME OF PERFORMANCE

4.01 Term

The term of this Contract will be for a period not to exceed **one (1)** year and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **four (4)** additional one (1) year terms upon mutual written consent.

Attachment B

5. COMPENSATION

5.01 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work. Contractor understands and agrees that if they exceed the \$20,000 maximum amount payable under this Contract, they do so at their own risk.

5.02 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO upon completion of each repair. Contractor's invoices shall include detailed records showing actual time devoted, work accomplished, date work accomplished, personnel used, and amount billed per hour.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

Attention: CEO

CONTRACTOR

Scott's Body Shop
140 Center Street
Santa Cruz, CA 95060

Attention: Robert D. Scott
scottsbodysshop56@aol.com
(831) 426-1800

Attachment B

7. **AUTHORITY**

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

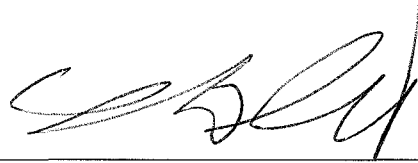
Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

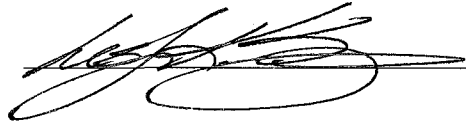
Contractor –
SCOTT'S BODY SHOP

Robert D. Scott, President



Approved as to Form:

Leslyn Syren, District Counsel



Attachment B

PROFESSIONAL SERVICES CONTRACT FOR VEHICLE REPAIR AND MAINTENANCE SERVICES (15-02)

THIS CONTRACT is made effective on March 30, 2015 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and LOTTS INC. d/b/a LOTTS AUTO STEREO AUTO UPHOLSTERY ("Contractor").

1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.02 Santa Cruz METRO's Need for Vehicle Repair and Maintenance Services

Santa Cruz METRO has the need for Vehicle Repair and Maintenance Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated October 23, 2014, setting forth specifications for such services. Proposers were asked to submit proposals for one or more of the following subsections: 1) General Automotive Maintenance and Repairs; 2) General Automotive Body Repair and Paint; and 3) General Automotive Upholstery. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.03 Contractor's Proposal

Contractor is a firm/individual qualified to provide Vehicle Repair and Maintenance Services and whose principal place of business is 600 Pacific Avenue, Santa Cruz, California 95060. Pursuant to the Request for Proposals for Vehicle Repair and Maintenance Services issued by Santa Cruz METRO, Contractor submitted a proposal for the **General Automotive Upholstery** subsection, which is attached hereto and incorporated herein by reference as Exhibit B.

1.04 Selection of Contractor and Intent of Contract

On January 13, 2015, Santa Cruz METRO selected Contractor as an offeror whose proposal was most advantageous to Santa Cruz METRO to provide the Vehicle Repair and Maintenance Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 13.14 of the General Conditions to the Contract.

A. Exhibit A

Santa Cruz METRO's "Request for Proposals" dated October 23, 2014.

8-04B.22

Attachment B

B. Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Vehicle Repair and Maintenance Services, subsection "General Automotive Upholstery," signed by Contractor and dated November 13, 2014.

2.02 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A and B. Where in conflict, the provisions of Exhibit A supersede Exhibit B.

2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. DEFINITIONS

3.01 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

3.01.01 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Section 13.14 of the General Conditions to the Contract.

3.01.02 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued October 23, 2014.

3.01.03 CONTRACTOR'S STAFF - Employees of Contractor.

3.01.04 DAYS - Calendar days.

3.01.05 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued October 23, 2014.

3.01.06 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.01.07 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

4. TIME OF PERFORMANCE

4.01 Term

The term of this Contract will be for a period not to exceed **one (1)** year and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **four (4)** additional one (1) year terms upon mutual written consent.

Attachment B

5. COMPENSATION

5.01 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the amounts/rates agreed upon by Santa Cruz METRO. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work. Contractor understands and agrees that if they exceed the \$2,000 maximum amount payable under this Contract, they do so at their own risk.

5.02 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO upon completion of each repair. Contractor's invoices shall include detailed records showing actual time devoted, work accomplished, date work accomplished, personnel used, and amount billed per hour.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

Attention: CEO

CONTRACTOR

Lotts Auto Stereo Auto Upholstery
600 Pacific Avenue
Santa Cruz, CA 95060

Attention: Tim Lotts
tim@lotts.com
(831) 423-1100

Attachment B

7. **AUTHORITY**

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.


Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

Contractor –
LOTT'S INC. d/b/a
LOTT'S AUTO STEREO AUTO UPHOLSTERY

Karla Lotts, CFO



Approved as to Form:

Leslyn Syren, District Counsel





DATE: April 10, 2015
TO: Board of Directors
FROM: Al Pierce, Maintenance Manager
SUBJECT: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT EXTENSION WITH MANSFIELD OIL COMPANY FOR PURCHASE OF DIESEL FUEL, INCREASING THE CONTRACT TOTAL BY \$600,000

I. RECOMMENDED ACTION

Authorize the CEO to execute a contract extension exercising the 1st option with Mansfield Oil Company for Delivery of CARB Ultra-Low Sulfur Diesel Fuel, increasing the Contract total by \$600,000 for the additional one-year period, for a new contract total not-to-exceed of \$2,335,000.

II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) has a contract with Mansfield Oil Company for Delivery of CARB Ultra-Low Sulfur Diesel Fuel that will expire on April 30, 2015.
- Mansfield Oil Company has requested no changes for the new contract period.
- Mansfield Oil Company has performed its duties very well under this contract, and therefore a one-year contract extension with no changes is recommended.

III. DISCUSSION/BACKGROUND

METRO currently has twenty-seven (27) diesel-fueled buses and one (1) diesel-fueled non-revenue shop truck. In order to fuel these vehicles, METRO has a contract with Mansfield Oil Company for Delivery of CARB Ultra-Low Sulfur Diesel Fuel that was established on May 1, 2012 for a three-year period, with two optional one-year extensions. The current contract is due to expire on April 30, 2015. Per Al Pierce, Maintenance Manager, over the past year the quality of service provided by Mansfield Oil Company has been excellent.

Under California's Cap-and-Trade Program, a new fee on transportation fuels delivered at the rack level went into effect on January 1, 2015. As the Cap-at-the-Rack (CAR) fee is incorporated into the Oil Price Information Service (OPIS) pricing, it does not affect pricing for this contract. Mansfield Oil Company has reviewed the contract and requested no changes.

Staff recommends that METRO exercise the first option for a one-year contract extension with Mansfield Oil Company for an amount not-to-exceed \$600,000. Staff further recommends that the Board of Directors authorize the CEO to sign a one-year

contract extension on behalf of METRO. Al Pierce, Maintenance Manager, will continue to serve as the Contract Administrator and will ensure contract compliance.

IV. FINANCIAL CONSIDERATIONS/IMPACT

The base contract was for an initial term of three years, with a not-to-exceed value of \$1,185,000. Funds in the amount of \$550,000 were added in June of 2014 due to Fleet Maintenance underestimating its fuel usage during this period, bringing the contract not-to-exceed value to \$1,735,000. At this time, additional funds in an amount of \$600,000 are requested for approval for the next one year period of the contract. If approved, the new contract total not-to-exceed would be \$2,335,000.

Funds to support this contract are included in the Fleet Maintenance Fuel & Lubricants (504012) Operating Budget. The FY15 budget for this account is \$2,521,518 and the FY16 budget is \$2,400,000. This account also covers the purchase of LNG fuel and all bus lubricants.

V. ALTERNATIVES CONSIDERED

- Do not renew this contract. Staff does not recommend this option, as diesel fuel is required in order to keep METRO's diesel-fueled buses and shop truck operational.

VI. ATTACHMENTS

Attachment A: Renewal letter from Mansfield Oil Company

Attachment B: Second Amendment to the Contract with Mansfield Oil Company

Prepared By: Al Pierce, Maintenance Manager
Joan Jeffries, Administrative Assistant

VII. APPROVALS:

Al Pierce, Maintenance Manager
for Al Pierce



Approved as to form:
Leslyn K. Syren, District Counsel

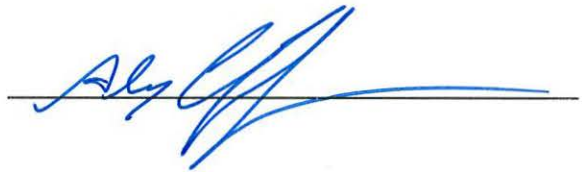


Approved as to fiscal impact:
Angela Aitken, Finance Manager

dkalow for AA



Alex Clifford, CEO/General Manager



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Attachment A



January 13, 2015

Santa Cruz Metro Transit
Accts Payable
110 Vernon St.
Santa Cruz, CA 95060

Good Afternoon,

After reviewing the contract we would like to accept the extension. The only thing that has changed is that in California a new fee has been implemented. The CAR Fee is a fluctuating fee that terminals have to pay for fuel.

We are using the OPIS price like normal that actually have the Fee rolled into the price. This will not change the differential in the contract because the Fee will already be in the OPIS price that we will be using.

If you have any questions please let me know.

My contact information is:

Daniel Lampl
Mansfield Oil Company
1025 Airport Parkway SW
Gainesville, GA 30501
Ph: (678) 450-2136
Fx: (678) 450-2242
dlampl@mansfieldoil.com

Thank you for your assistance.



David Zarfoss
Director of Pricing

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Attachment B

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT SECOND AMENDMENT TO CONTRACT NO. 2012-MA-01-RTCC FOR PURCHASE AND DELIVERY OF CARB ULTRA-LOW SULFUR DIESEL FUEL

This Second Amendment to Contract No. 2012-MA-01-RTCC for Purchase and Delivery of CARB Ultra-Low Sulfur Diesel Fuel is made effective May 1, 2015 between the Santa Cruz Metropolitan Transit District ("Santa Cruz METRO"), a political subdivision of the State of California, and Mansfield Oil Company ("Contractor").

I. RECITALS

- 1.1 Santa Cruz METRO and Contractor entered into a Contract for Purchase and Delivery of CARB Ultra-Low Sulfur Diesel Fuel ("Contract") on May 1, 2012.
- 1.2 The Contract allows for extension upon mutual written consent.
- 1.3 Santa Cruz METRO and Contractor desire to amend the Contract to extend the Contract term and to increase the Contract total not-to-exceed amount.

Therefore, Santa Cruz METRO and Contractor amend the Contract as follows:

II. TERM

- 2.1 Article 3.02 is replaced in its entirety by the following:

The term of this Contract shall be from May 1, 2012 to April 30, 2016.

At the option of Santa Cruz METRO, this Contract may be renewed for one (1) additional one (1) year term upon mutual written consent. Santa Cruz METRO and Contractor may extend the term of this Contract at any time for any reason upon mutual written consent.

III. COMPENSATION

- 3.1 Article 4.01 is amended to include the following language:

Santa Cruz METRO shall compensate Contractor in an amount not to exceed \$600,000 under the terms of the Second Amendment.

The new Contract total not-to-exceed amount is \$2,335,000. Contractor understands and agrees that if they exceed the \$2,335,000 maximum amount payable under this Contract, they do so at their own risk.

Attachment B

IV. REMAINING TERMS AND CONDITIONS

4.1 All other provisions of the Contract that are not affected by this Amendment shall remain unchanged and in full force and effect.

V. AUTHORITY

5.1 Article 6 is amended to include the following language:

Each party has full power to enter into and perform this Second Amendment to the Contract and the person signing this Second Amendment on behalf of each has been properly authorized and empowered to enter into it. Each party further acknowledges that it has read this Second Amendment to the Contract, understands it, and agrees to be bound by it.

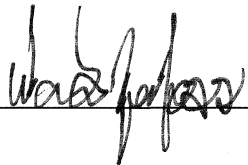
Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN
TRANSIT DISTRICT

Alex Clifford, CEO/General Manager


Contractor –
MANSFIELD OIL COMPANY

David Zarfoss, Director of Pricing



Approved as to Form:

Leslyn Syren, District Counsel





DATE: April 10, 2015
TO: Board of Directors
FROM: Al Pierce, Maintenance Manager
SUBJECT: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT EXTENSION WITH BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC FOR PURCHASE OF REVENUE AND NON-REVENUE TIRES, INCREASING THE CONTRACT TOTAL BY \$320,347

I. RECOMMENDED ACTION

Authorize the CEO to execute a contract extension exercising the 4th and final option with Bridgestone Americas Tire Operations, LLC for Purchase of Revenue and Non-Revenue Tires, increasing the Contract total by \$320,347 for the final one-year period, for a new contract not-to-exceed of \$1,232,685.

II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) has a contract with Bridgestone Americas Tire Operations, LLC for Purchase of Revenue and Non-Revenue Tires that will expire on May 12, 2015.
- Bridgestone Americas Tire Operations, LLC is requesting pricing changes for the new period that reflect both increases and decreases, with an overall increase of 0.7%.
- Bridgestone Americas Tire Operations, LLC has performed its duties very well under this contract, and therefore a one-year contract extension with the requested revised price schedule is recommended.

III. DISCUSSION/BACKGROUND

METRO has a contract with Bridgestone Americas Tire Operations, LLC, d/b/a GCR Tires & Service (GCR), for Purchase of Revenue and Non-Revenue Tires. The contract was established on May 13, 2011 for a one-year period, with four optional one-year extensions. The current contract is due to expire on May 12, 2015. Per Greg Willis, Supervisor of Parts and Materials, the quality of service provided by GCR has been outstanding since the inception of the contract. GCR accommodates METRO's product storage needs via multiple on-time deliveries per week, while consistently providing accurate invoices and great customer service.

GCR bases its prices on the Western States Contracting Alliance government contract, and is requesting pricing changes for the new period that correspond to

this contract. The price changes reflect both increases and decreases, with an overall increase of 0.7%

Staff recommends that METRO exercise the fourth and final option for a one-year contract extension with GCR for an amount not to exceed \$320,347. Staff further recommends that the Board of Directors authorize the CEO to sign a one-year contract extension on behalf of METRO. Al Pierce, Maintenance Manager, will continue to serve as the Contract Administrator and will ensure contract compliance.

IV. FINANCIAL CONSIDERATIONS/IMPACT

This contract has a total not to exceed of \$912,338. Additional funds in an amount of \$320,347 are requested for approval at this time. The new contract total not to exceed would be \$1,232,685.

Funds to support this contract are included in the Fleet Maintenance Tires & Tubes (504021) Operating Budget. The FY15 budget for this account is \$279,000 and the FY16 budget is \$272,023.

V. ALTERNATIVES CONSIDERED

- This procurement will be going out to bid within the next year, and staff is considering revising the specifications to allow for leasing of tires. Until such time, staff does not recommend any alternative to renewing this contract, as these tires are critical to the functions of METRO.

VI. ATTACHMENTS

Attachment A: Renewal letter from GCR / Bridgestone

Attachment B: Sixth Amendment to the Contract with Bridgestone Americas Tire Operations, LLC

Prepared By: Al Pierce, Maintenance Manager
Joan Jeffries, Administrative Assistant

VII. APPROVALS:

Al Pierce, Maintenance Manager
For Al Pierce



Approved as to form:
Leslyn K. Syren, District Counsel



Approved as to fiscal impact:
Angela Aitken, Finance Manager

dka low for AA



Alex Clifford, CEO/General Manager



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1144 TERVEN AVE.
SALINAS, CA. 93901
831-783-1565

2/2/2015

Erron Alvey
Purchasing Agent
Santa Cruz Metro
110 Vernon St.
Santa Cruz, CA. 95060

RE: Contract No-11-10 tires

Please accept this as our letter of intent to extend the contract for the new term of May13, 2015 through May 12, 2016.

Thank you for your business and your loyalty.

Jon Oser

Manager
GCR / Bridgestone

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Attachment B

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT SIXTH AMENDMENT TO CONTRACT NO. 11-10 FOR PURCHASE OF REVENUE AND NON-REVENUE TIRES

This Sixth Amendment to Contract No. 11-10 for Purchase of Revenue and Non-Revenue Tires is made effective May 13, 2015 between the Santa Cruz Metropolitan Transit District ("Santa Cruz METRO"), a political subdivision of the State of California, and Bridgestone Americas Tire Operations, LLC d/b/a GCR Tires & Service ("Contractor").

I. RECITALS

- 1.1 Santa Cruz METRO and Contractor entered into a Contract for Purchase of Revenue and Non-Revenue Tires ("Contract") on May 13, 2011.
- 1.2 The Contract allows for extension upon mutual written consent.
- 1.3 Santa Cruz METRO and Contractor desire to amend the Contract to extend the Contract term and to increase the Contract total not-to-exceed amount.

Therefore, Santa Cruz METRO and Contractor amend the Contract as follows:

II. TERM

- 2.1 Article 3.02 is replaced in its entirety by the following:

The term of this Contract shall be from May 13, 2011 to May 12, 2016.

Santa Cruz METRO and Contractor may extend the term of this Contract at any time for any reason upon mutual written consent.

III. COMPENSATION

- 3.1 Article 4.01 is amended to include the following language:

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the prices agreed upon and set forth in Contractor's proposal for the time period 5/13/2015 to 5/12/2016, Attachment A to the Sixth Amendment. Santa Cruz METRO and Contractor agree that the total amount payable pursuant to the Sixth Amendment shall not exceed \$320,347.

The new Contract total not-to-exceed amount is \$1,232,685. Contractor understands and agrees that if they exceed the \$1,232,685 maximum amount payable under this Contract, they do so at their own risk.

Attachment B

IV. REMAINING TERMS AND CONDITIONS

4.1 All other provisions of the Contract that are not affected by this Amendment shall remain unchanged and in full force and effect.

V. AUTHORITY

5.1 Article 6 is amended to include the following language:

Each party has full power to enter into and perform this Sixth Amendment to the Contract and the person signing this Sixth Amendment on behalf of each has been properly authorized and empowered to enter into it. Each party further acknowledges that it has read this Sixth Amendment to the Contract, understands it, and agrees to be bound by it.

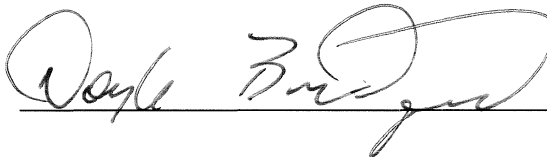
Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN
TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

Contractor –
BRIDGESTONE AMERICAS TIRE
OPERATIONS, LLC d/b/a
GCR TIRES & SERVICE

Doyle Bradford, VP, Sales & Service



Approved as to Form:

Leslyn Syren, District Counsel



*Santa Cruz Metropolitan
Transit District*



DATE: April 10, 2015
TO: Board of Directors
FROM: April Warnock, ParaCruz Superintendent
**SUBJECT: CONSIDERATION OF CONTRACT AWARD WITH SANTA CRUZ
TRANSPORTATION, LLC FOR SUPPLEMENTAL PARATRANSIT SERVICES NOT
TO EXCEED \$400,000**

I. RECOMMENDED ACTION

Authorize the CEO to execute a contract with Santa Cruz Transportation, LLC for Supplemental Paratransit Services in an amount not to exceed \$400,000 for a two-year period.

II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) requires the services of qualified contractors to provide supplemental paratransit services.
- A formal request for proposals was conducted to solicit proposals from qualified firms.
- Only one firm submitted a proposal for METRO's review and that was from the current contractor.
- A two-member evaluation team comprised of METRO staff reviewed and evaluated the proposals, and is recommending an award to Santa Cruz Transportation, LLC.

III. DISCUSSION/BACKGROUND

METRO requires the services of qualified contractors to provide supplemental paratransit services when there are overflow trips. The contractor is responsible for dispatching and performing ParaCruz trips in a manner consistent with the Americans with Disabilities Act of 1990, Department of Transportation Regulations, and METRO Policies and Procedures. Santa Cruz Transportation, LLC is METRO's current provider for these services; however, this contract will expire on April 30, 2015.

In 2014, the Board authorized staff to issue a Request for Proposals for Supplemental Paratransit Services. On February 11, 2015, METRO legally advertised and distributed Request for Proposals (RFP) No. 15-10 to nineteen (19) firms, posted notice on its website, and sent email notices to all GovDelivery subscribers. On March 13, 2015, a single proposal was received and opened from Santa Cruz Transportation, LLC. A two-member evaluation team comprised of METRO staff has reviewed and evaluated this proposal.

The evaluation team used the following criteria as contained in the Request for Proposals:

Evaluation Criteria	Points
Technical Proposal	25
Cost	25
Qualifications	30
Experience	20
References	10
Total Points Possible	110

The evaluation team is recommending that the Board of Directors authorize the CEO to execute a two-year contract on behalf of METRO, with three one-year options to extend, with Santa Cruz Transportation, LLC for Supplemental Paratransit Services in an amount not to exceed \$400,000. Contractor will provide all services meeting all METRO's specifications and requirements of the contract. April Warnock, ParaCruz Superintendent, will serve as the Contract Administrator and will ensure contract compliance.

IV. FINANCIAL CONSIDERATIONS/IMPACT

Funds to support this contract are included in the ParaCruz Contract Transportation/Paratransit (503406) Operating Budgets, and planned for the FY17 Budget. The FY15 budget for this account is \$250,000 and the FY16 budget is \$200,000.

V. ALTERNATIVES CONSIDERED

- As only one firm, Santa Cruz Transportation, LLC, submitted a proposal, the Board could reject this proposal and cancel this procurement, then reissue the RFP in the hope that more proposals from qualified firms would be received. Staff does not recommend this option, as it is highly unlikely that a different result would be achieved.

VI. ATTACHMENTS

Attachment A: Contract with Santa Cruz Transportation, LLC

Note: A full copy of the Contract is available on request.

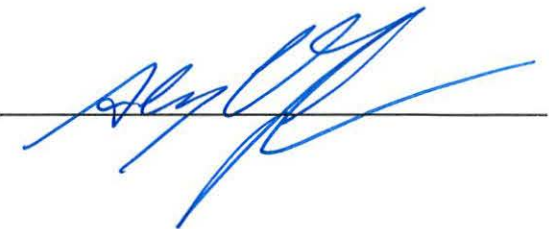
Prepared By: April Warnock, ParaCruz Superintendent
Joan Jeffries, Administrative Assistant
Erron Alvey, Purchasing Manager

VII. APPROVALS:

April Warnock, ParaCruz Superintendent 

Approved as to form:
Leslyn K. Syren, District Counsel 

Approved as to fiscal impact:
Angela Aitken, Finance Manager 

Alex Clifford, CEO/General Manager 

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Attachment A

PROFESSIONAL SERVICES CONTRACT FOR SUPPLEMENTAL PARATRANSIT SERVICES (15-10)

THIS CONTRACT is made effective on April 13, 2015 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and SANTA CRUZ TRANSPORTATION, LLC ("Contractor").

1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.

1.02 Santa Cruz METRO's Need for Supplemental Paratransit Services

Santa Cruz METRO has the need for Supplemental Paratransit Services. In order to obtain these services, Santa Cruz METRO issued a Request for Proposals, dated February 11, 2015, setting forth specifications for such services. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.

1.03 Contractor's Proposal

Contractor is a firm/individual qualified to provide Supplemental Paratransit Services and whose principal place of business is 2964 Soquel Avenue, Santa Cruz, California 95062. Pursuant to the Request for Proposals issued by Santa Cruz METRO, Contractor submitted a proposal for Supplemental Paratransit Services, which is attached hereto and incorporated herein by reference as Exhibit B.

1.04 Selection of Contractor and Intent of Contract

On March 25, 2015, Santa Cruz METRO selected Contractor as the offeror whose proposal was most advantageous to Santa Cruz METRO to provide the Supplemental Paratransit Services described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Section 13.14 of the General Conditions to the Contract.

A. Exhibit A

Santa Cruz METRO's "Request for Proposals" dated February 11, 2015, including Addendum No. 1 dated March 5, 2015.

Attachment A

B. Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for Supplemental Paratransit Services, signed by Contractor and dated March 13, 2015.

2.02 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A and B. Where in conflict, the provisions of Exhibit A supersede Exhibit B.

2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

3. DEFINITIONS

3.01 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:

3.01.01 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Section 13.14 of the General Conditions to the Contract.

3.01.02 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued February 11, 2015.

3.01.03 CONTRACTOR'S STAFF - Employees of Contractor.

3.01.04 DAYS - Calendar days.

3.01.05 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued February 11, 2015.

3.01.06 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.

3.01.07 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

4. TIME OF PERFORMANCE

4.01 Term

The term of this Contract will be for a period not to exceed **two (2)** years and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for **three (3)** additional one (1) year terms upon mutual written consent.

Attachment A

5. COMPENSATION

5.01 Terms of Payment

Santa Cruz METRO shall compensate Contractor as per Exhibit A, Part III, Section 3.2 Billing and Compensation, and in an amount not to exceed the following rates:

- 1) Dedicated Service Hour Rate (METRO Vehicles) – \$48.41/service hour for each four (4) hour block, with a four (4) hour minimum; any time in addition to four hours will be pro-rated.
- 2) Dedicated Service Hour Rate (Non-METRO Vehicles) – \$48.41 per hour.
- 3) Single Ride Metered Rate – Cost for single rides will be the metered taxi rates (one time flag drop fee and per mile rate computed in 1/6-mile increments) as set by the City of Santa Cruz, plus a \$4.00 ADA premium. The taxi meter begins on passenger boarding, and ride is completed after unloading client.

These prices shall be fixed firm rates for the first two years of the contract. Rate increases in subsequent option years will be limited to the annual percentage change in the Consumer Price Index for the San Francisco/Oakland/San Jose area, and are subject to notification and prior written approval by Santa Cruz METRO. Upon approval, rates will be subject to the adjustment at the commencement of the option year of term.

Compensation shall be made within forty five (45) days of Santa Cruz METRO's written approval of Contractor's written invoice for said work. Contractor understands and agrees that if they exceed the \$400,000 maximum amount payable under this Contract, they do so at their own risk.

5.02 Invoices

Contractor shall submit invoices, in duplicate, on a monthly basis. Contractor's invoices shall contain the following, as per Exhibit A, Part III, Section 3.2 Billing and Compensation, item 3.2.5:

- 4) Dedicated Vehicle Service Hours Contracted: A report of the Contractor's monthly contracted service hours, contracted rate and the represented month.
- 5) Single Ride Metered Rate: A report of the Contractor's metered trips and original charge slips for each trip.
- 6) The reports shall contain the signature of a designated representative of the Contractor to certify that all information contained in the reports is correct, to the best of his/her knowledge.
- 7) The assigned Santa Cruz METRO purchase order number.

Should the monthly invoice reports not state the monthly amount accurately, Santa Cruz METRO shall notify the Contractor of the discrepancy and the amount in dispute. Santa Cruz METRO shall pay the amount not in dispute. The Contractor shall then provide additional documentation to support its original invoice. If Santa Cruz METRO continues to dispute the amount owed, the Contractor may appeal pursuant to the Contractor complaint resolution section of this agreement.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred, (2) reasonable in amount, (3) related to this Contract, and (4) necessary for performance of the project.

Attachment A

6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060

Attention: CEO/General Manager

CONTRACTOR

Santa Cruz Transportation, LLC
P.O. Box 3328
Santa Cruz, CA 95063-3328

Attention: James C. Monroe
scyellowcab@yahoo.com
(831) 423-1234

7. AUTHORITY

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

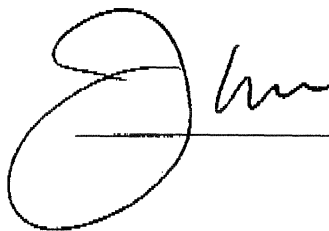
Signed on _____

Santa Cruz METRO –
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

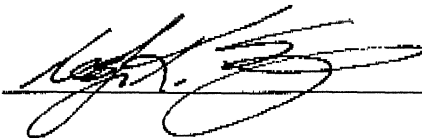
Contractor –
SANTA CRUZ TRANSPORTATION, LLC

James C. Monroe, General Partner



Approved as to Form:

Leslyn Syren, District Counsel





DATE: April 10, 2015
TO: Board of Directors
FROM: Anna Marie Gouveia, Fixed Route Superintendent
SUBJECT: CONSIDERATION OF AGREEMENT WITH THE SANTA CRUZ SEASIDE COMPANY FOR THE PROVISION OF LATE-NIGHT SERVICE

I. RECOMMENDED ACTION

That the Board of Directors authorize the CEO to enter into an agreement with the Santa Cruz Seaside Company to subsidize the operation of Late-Night Service on Route 71 for one year with the option to renegotiate the subsequent four years, to include a consumer price index (CPI) adjustment in each year.

II. SUMMARY

- Santa Cruz Metropolitan Transit District (METRO) has operated a late-night trip on Route 71 that has been subsidized by the Seaside Company (Boardwalk) for a number of years.
- The Boardwalk agrees to pay the costs of the extra service that will operate from the Boardwalk.
- The service has been extremely successful and the Boardwalk is again interested in having METRO provide the service for the summer commencing June 18, 2015.
- Staff recommends this event be approved on an ongoing basis.
- The Santa Cruz Seaside Company pays for the extra summer service so its employees can get home late night after work.

III. DISCUSSION/BACKGROUND

The Seaside Company (Boardwalk) has requested Metro extend the starting point for the last Route 71 trip to include the Boardwalk for the summer of 2015. Their interest is due to the fact that a large number of their employees are young students living in Watsonville and the Metro bus routes servicing the Boardwalk terminate service before the end of their employees' evening shift. The Seaside Company has assured that Metro would not incur costs by agreeing to fund the cost of the route extension.

The service has been provided in previous years and, once again, would be provided through the entire summer bid. The service will operate for 84 days, from June 19th through September 9th, 2015. The Boardwalk requires the late service

for less than that period, but agreed to fully underwrite the cost of the service extension to the beach area for the entire summer bid.

The total cost for the service is estimated at \$2,000, and staff is recommending that this agreement be entered for a period of five (5) years, with an escalation on the cost to increase by the regional CPI. (See Attachment B: Agreement between METRO and the Seaside Company.)

IV. FINANCIAL CONSIDERATIONS/IMPACT

There is no financial impact on Metro as the Boardwalk is paying for the full cost of the extension for the entire summer bid of 2015 in the amount of \$2,000.

V. ALTERNATIVES CONSIDERED

Do not authorize this agreement. Not recommended as it would impact a number of employees at the Boardwalk who have previously benefited from this arrangement.

VI. ATTACHMENTS

Attachment A: February 14, 2015 Letter from Santa Cruz Seaside Company
Attachment B: Agreement between METRO and the Seaside Company

Prepared by: Anna Marie Gouveia, Fixed Route Superintendent

VII. APPROVALS:

Anna Marie Gouveia,
Fixed Route Superintendent



Approved as to form:
Leslyn K. Syren, District Counsel



Approved as to fiscal impact:
Angela Aitken, Finance Manager



Alex Clifford, CEO/General Manager



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Attachment A



February 14, 2015

Anna Marie Gouveia
Fixed Route Base Superintendent
Santa Cruz Metropolitan Transit District
920 Pacific Avenue
Santa Cruz, CA 95060

Re: 2015 Request for Late Night Transit Service on Route 71 to Watsonville for the Summer

Dear Anna Marie,

Please take the Santa Cruz Seaside Company request for late night service to Watsonville for the summer of 2015 to the Santa Cruz Metropolitan Transit District Board. The Santa Cruz Seaside Company will sign another Agreement of Transit Service between the Santa Cruz Metropolitan Transit District (SCMTD) and the Santa Cruz Seaside Company for the summer bus service to connect our employees to the Metro Center for late night service on route 71.

We understand that the contract will be set at \$2,000 for the 2015 summer season. Our employees use the service, as do other beach area business employees. We appreciate the Transit District responding to our company and other beach area employer's needs.

Sincerely,

Kathryn L. Deagen
Director of Human Resources

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Attachment B
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
AGREEMENT FOR TRANSIT SERVICE

This Agreement, made and entered into this _____ day of _____, by and between the **Santa Cruz Metropolitan Transit District**, a political subdivision of the State of California, hereinafter called "METRO" and the **Seaside Company**.

I. Recitals

- 1.01 METRO is a public entity whose primary objective is providing public transportation and has its principal office at 110 Vernon Street, Santa Cruz, CA 95060.
- 1.02 Seaside Company, 400 Beach Street, Santa Cruz, CA 95060, wishes to underwrite one additional trip on the Route 71 Santa Cruz to Watsonville route operated by METRO for the Summer Bid. This Agreement is intended to fix the terms and conditions thereby.

Therefore, the parties agree as follows:

II. Scope of Services

- 2.01 Seaside Company shall fund the operation of one trip per day, Monday through Sunday operating Southbound to Watsonville at 11:35 p.m. METRO will insure that this one open-door additional trip shall operate in accordance with the public timetable as published by the METRO **to the best of its ability. Seaside Company recognizes that this bus trip may be delayed or off schedule due to traffic, detours, accidents, strikes, nationally declared disasters and other events beyond the control of the METRO and the METRO will not be held liable for such delays off schedule or missed trips.**
- 2.02 METRO is solely responsible for establishing fares, routing and scheduling for its service.

III. Compensation

3.01 Payments to METRO

In consideration of the services provided herein, Seaside Company agrees to pay METRO \$2,000.00, upon receipt of an invoice from METRO at the commencement of the summer bid.

3.02 Income Earned

Fare revenues collected by METRO during the trip contemplated by this Agreement shall not be a credit to the Seaside Company and shall not offset the amounts obligated under this Agreement.

Attachment B

3.03 Missed Trips

Notwithstanding any provision herein, METRO shall not be obligated to pay any damages to Seaside Company or any third party for missed trips.

IV. Term and Termination, Audit & Authority

4.01 The term of this Agreement is from June 19, 2015 to September 9, 2015.

4.02 Notwithstanding the provisions of Section 4.01, the parties may agree in writing to extend this Agreement, for additional periods of time, upon payment of the amount set forth in Section 3.01, plus any CPI adjustments applicable to the new term.

4.03 This Agreement may be suspended upon the written notification of one party to the other when causes beyond the control and without the fault or negligence of the party giving the notice irrevocably disrupt or render impossible that party's performance in this Agreement.

V. Professional Standards

5.01 METRO shall at all times during the term of this Agreement, and any extensions thereof, comply with all applicable laws, rules, and regulations of any and all governmental authorities.

VI. General Provisions

6.01 Professional Relations

(a) Independent Contractor

No relationship of employer and employee is created by this Agreement. In the performance of its work and duties, METRO is at all times acting and performing as an independent contractor, providing transportation services. Seaside Company shall neither have nor exercise control or direction over the methods by which METRO performs the services pursuant to this Agreement; provided, however, that METRO agrees that all work performed pursuant to this Agreement shall be in strict accordance with currently approved methods and practices in its profession. The sole interest of Seaside Company is to insure that such services are performed and rendered in a competent and cost effective manner and in accordance with this Agreement.

Attachment B

6.02 Federal, State and Local Laws

METRO and Seaside Company warrant that in the performance of this contract, each party shall comply with all applicable Federal, State and local laws and ordinances and all lawful orders, rules and regulations thereunder.

6.03 No Conflict of Interest

Seaside Company represents that it currently has no interest, and shall not have any interest, direct and indirect, that would conflict in any manner with the performance of services required under this Agreement.

6.04 Time of the Essence

Time is of the essence in this Agreement.

6.05 Publicity

- a) Seaside Company agrees to submit to METRO any and all advertising, sales promotion, and other publicity matter relating to any service wherein the METRO name is mentioned or language used from which the connection of METRO, name therewith may, within reason, be inferred or implied. Seaside Company further agrees not to publish or use any such advertising, sales promotion, or publicity matter without the prior written consent of the METRO.
- b) METRO agrees to submit to Seaside Company any and all advertising, sales promotion, and other publicity matter relating to any service furnished by METRO wherein the Seaside Company's name is mentioned or language used from which the connection of Seaside Company's name therewith may, within reason, be inferred or implied. METRO further agrees not to publish or use any such advertising, sales promotion, or publicity matter without the prior written consent of the Seaside Company.

6.06 Consent to Breach Not Waiver

No term or provision hereof shall be deemed waived and no breach excused, unless such waiver or consent shall be in writing and signed by the party claimed to have waived or consented. Any consent by any party to, or waiver of, a breach by the other, whether express or implied, shall not constitute a consent to, waiver of, or excuse for any other different or subsequent breach.

Attachment B

6.07 Non-Assignment

Seaside Company shall not encumber, assign or otherwise transfer this agreement or any right or any interest in this agreement without prior express written consent of METRO. A consent by METRO to one assignment by another or entity person shall not be deemed to be a consent to any subsequent assignment by another person. Any encumbrance, assignment or transfer or assignment of interest in this Agreement without prior written permission or consent of the METRO, whether it be voluntary or involuntary by operation of law or otherwise, is void and shall be just cause at the option of the METRO to terminate this Agreement.

6.08 Notice

All notices under this Agreement shall be deemed duly given upon delivery, if delivered by hand; or three days after posting, if sent by registered mail, return receipt requested; to a party hereto at the address set forth herein or to such other address as a party may designate by notice pursuant hereto:

METRO:

CEO/General Manager
Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060
(831) 426-6080

SEASIDE COMPANY:

Santa Cruz Seaside Company
400 Beach Street
Santa Cruz, CA 95060

6.09 Amendment

This Agreement may be amended at any time by mutual agreement of the parties, but any such amendment must be in writing, dated, signed by duly authorized representatives of the METRO and Seaside Company and attached hereto.

6.10 Entire Agreement

This Agreement, together with all subordinate and other documents incorporated by reference herein, constitutes the entire Agreement between the

Attachment B

parties with respect to the subject matter contained herein and may only be modified by an amendment executed in writing by both parties hereto. All prior Agreements, representations, statements, negotiations, understandings and undertakings are superseded hereby; provided, however, that Seaside Company hereby agrees that, except where this Agreement specifically indicates otherwise, all written proposals, specifications, brochures, and sales materials presented by Seaside Company to METRO in connection with this Agreement, and all other Seaside Company representations, commitments, and warranties referenced elsewhere in this Agreement, shall be deemed to be, and hereby are, incorporated by reference into and made a part of this Agreement.

6.11 Authority

Each party has full power and authority to enter into and perform this Agreement, and the person signing this Agreement on behalf of each has been properly authorized and empowered to enter into this Agreement. Each party further acknowledges that it has read this Agreement, understands it, and agrees to be bound by it.

IN WITNESS THEREOF, this Agreement is executed by the Santa Cruz Metropolitan Transit District and the Seaside Company has affixed his or her signature the day and year first hereinabove written.

SEASIDE COMPANY:

BY: Kathryn L. Deason 4/6/15
Seaside Company Representative

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

BY: _____
ALEX CLIFFORD
CEO/General Manager

Approved as to form:

BY: 
LESLYN K. SYREN
District Counsel

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DATE: April 10, 2015
TO: Board of Directors
FROM: Andrew Kreck, Project Manager
SUBJECT: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT CHANGE ORDER WITH LEWIS C. NELSON AND SONS, INC. IN THE AMOUNT OF \$56,000

I. RECOMMENDED ACTION

Authorize the CEO to execute a Contract Change Order with Lewis C. Nelson and Sons, Inc. for Construction of the Judy K. Souza Operations Facility, Parking Structure and Related Site Work.

II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) has a contract with Lewis C. Nelson and Sons, Inc. for the construction of the Judy K. Souza Operations Building.
- Lewis C. Nelson and Sons, Inc. has submitted a Contract Change Order Request for installation of additional conduit needed for security system infrastructure in the building.
- Installation of the security camera system was not contemplated in the original scope of work. Therefore, execution of a Contract Change Order is recommended at this time.

III. DISCUSSION/BACKGROUND

The Judy K. Souza Operations Building Project is currently in progress. Additional conduit in the main structure is required to complete the security system infrastructure. A security camera system was not contemplated in the original scope of work.

In January 2014, the Project Manager authorized the inclusion of electrical conduit within the building structure and underneath the new parking lot. The work was authorized by Field Directive 20, dated January 3, 2014. To date approximately \$37,000 of work has been finished. This constitutes conduit underneath the new parking lot and conduits within the Ground and Parking levels of the new Operations Building.

Unfinished work is characterized as installing electrical conduit for the First and Second Office Levels. The estimate to complete the unfinished work is approximately \$19,000.

The proposed cost of this Change Order is \$56,000. This amount exceeds the CEO's authority; therefore authority is sought from the Board of Directors for the CEO to execute the Change Order associated with this request. Andrew Kreck, Project Manager, will serve as the Contract Administrator and will ensure contract compliance.

IV. FINANCIAL CONSIDERATIONS/IMPACT

Funding for the Judy K. Souza Operations Building component of the MetroBase Project is available with the funds METRO has secured for the Project and exists within contingency funds available within the budget for this Contract. Staff is investigating the potential that this work and the security cameras might be covered by the Transit Security Grant Program (TSGP). The security cameras are also not currently included in the Board approved Life of Project for the Operations building. The Life of Project will be amended at an upcoming Board meeting.

V. ALTERNATIVES CONSIDERED

- Do not approve the request. This alternative is not recommended as going back into the building after completion to install this conduit would be potentially more costly and would delay the installation of the security system.

VI. ATTACHMENTS

None.

Prepared By: Andrew Kreck, Project Manager
Erron Alvey, Purchasing Manager

VII. APPROVALS:

Andrew Kreck, Project Manager



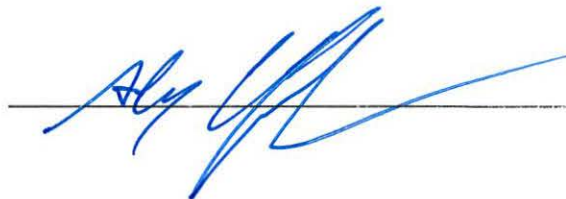
Approved as to form:
Leslyn K. Syren, District Counsel



Approved as to fiscal impact:
Angela Aitken, Finance Manager

dkelow for AA

Alex Clifford, CEO/General Manager



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Year to Date Monthly Financial Report as of February 28, 2015

Santa Cruz METRO Board of Directors

April 10, 2015

Angela Aitken, Finance Manager

FY15 Operating Revenue and Expenses For the Month Ending February 28, 2015

67% of Fiscal Year Elapsed

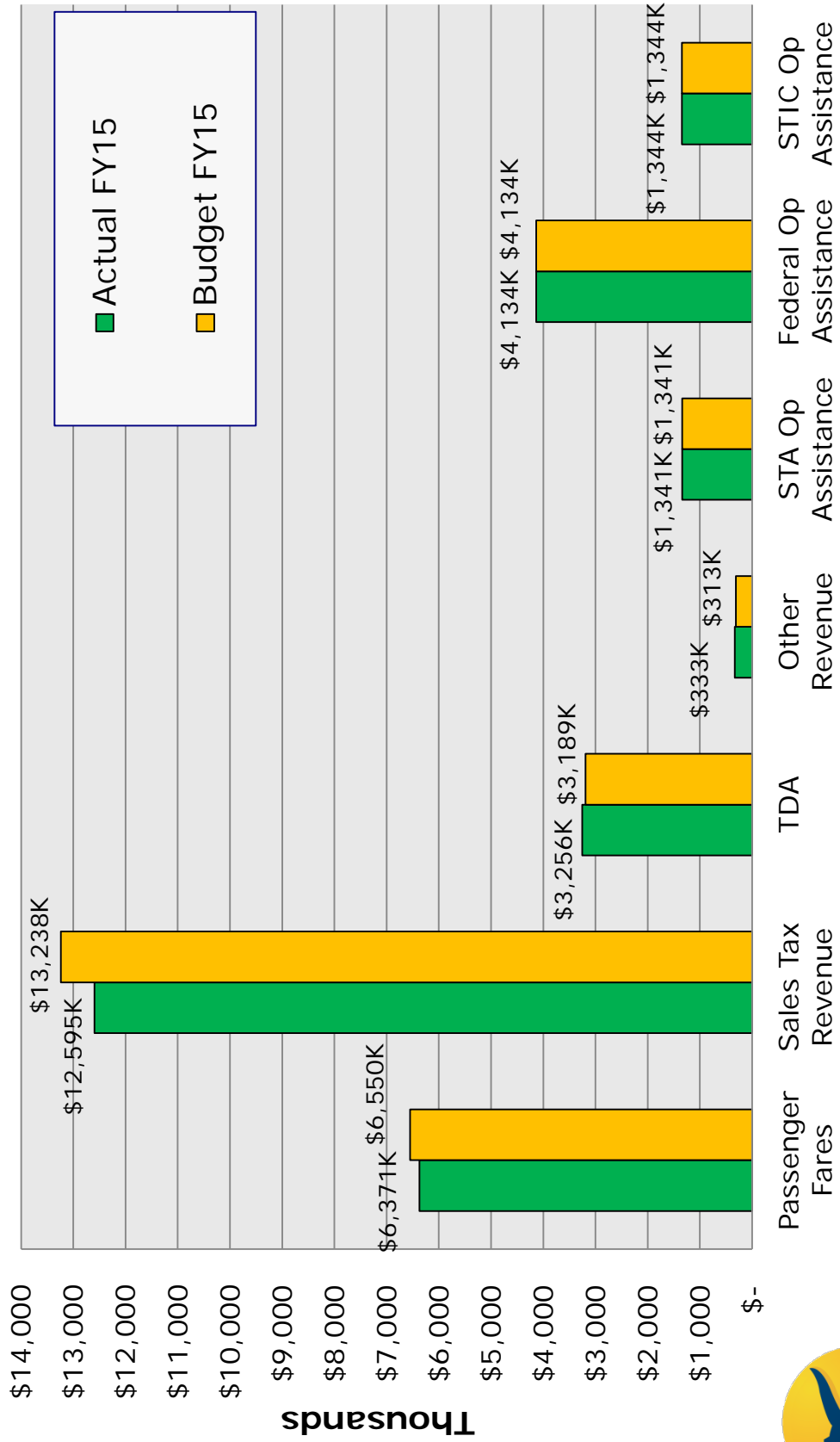
\$ In Thousands	Actual	Budget	Actual vs Budget
Operating Revenue:	\$3,416	\$3,322	\$94
Operating Expenses:			
Labor	\$1,554	\$1,642	(\$89)
Fringe Benefits	\$1,421	\$1,644	(\$223)
Non-Personnel Expenses	\$545	\$725	(\$180)
Total Operating Expenses:	\$3,520	\$4,011	(\$491)
Operating Budget Under/(Over):			\$585

FY15 Operating Revenue and Expenses Year to Date as of February 28, 2015

67% of Fiscal Year Elapsed

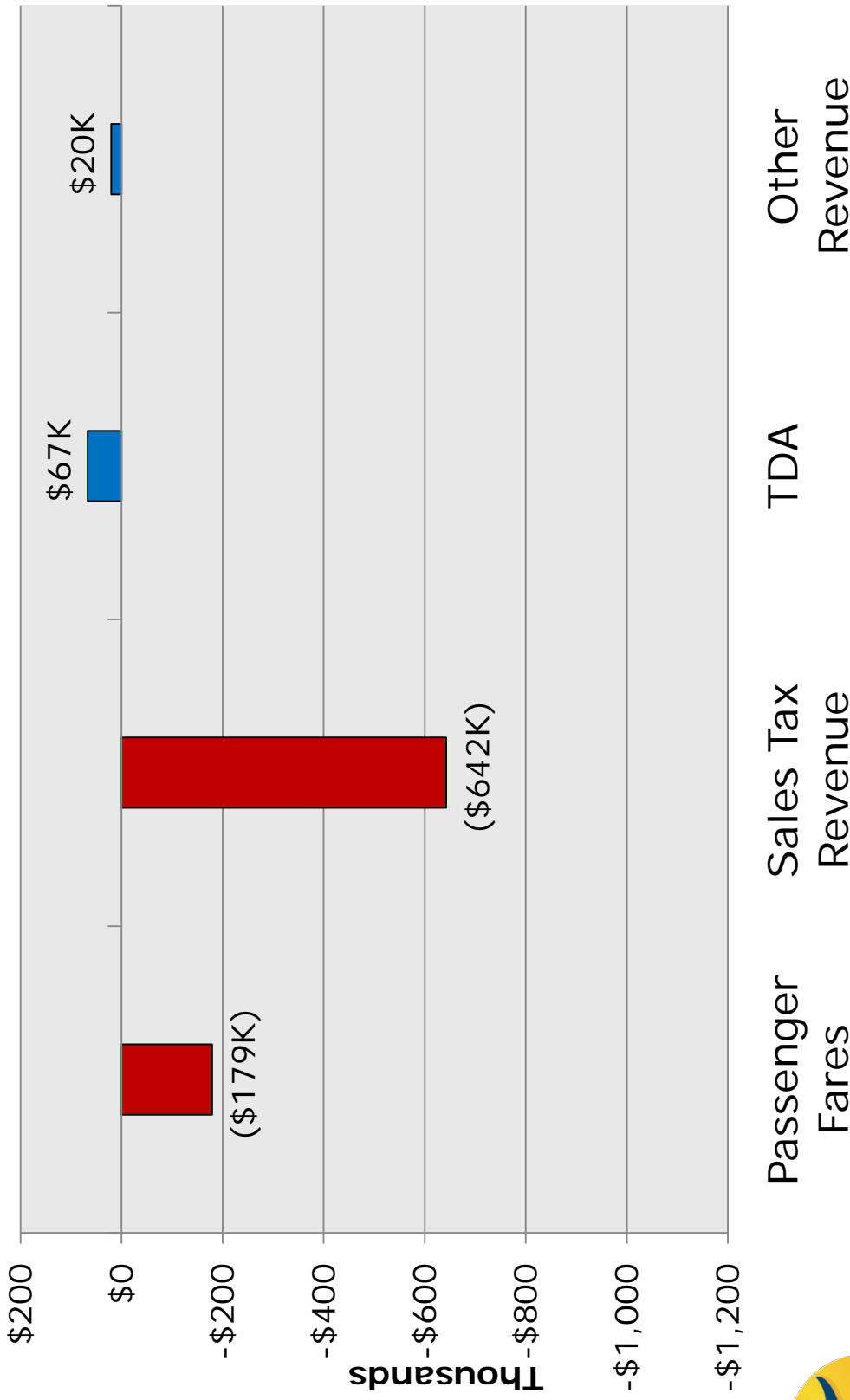
\$ In Thousands	Actual	Budget	Actual vs Budget
Operating Revenue:	\$29,374	\$30,108	(\$734)
Operating Expenses:			
Labor	\$12,546	\$13,137	(\$591)
Fringe Benefits	\$12,059	\$13,150	(\$1,091)
Non-Personnel Expenses	\$5,462	\$5,966	(\$504)
Total Operating Expenses:	\$30,067	\$32,253	(\$2,186)
Operating Budget Under/(Over):			\$1,452

FY15 Operating Revenue by Major Funding Source Year to Date as of February 28, 2015 67% of Fiscal Year Elapsed



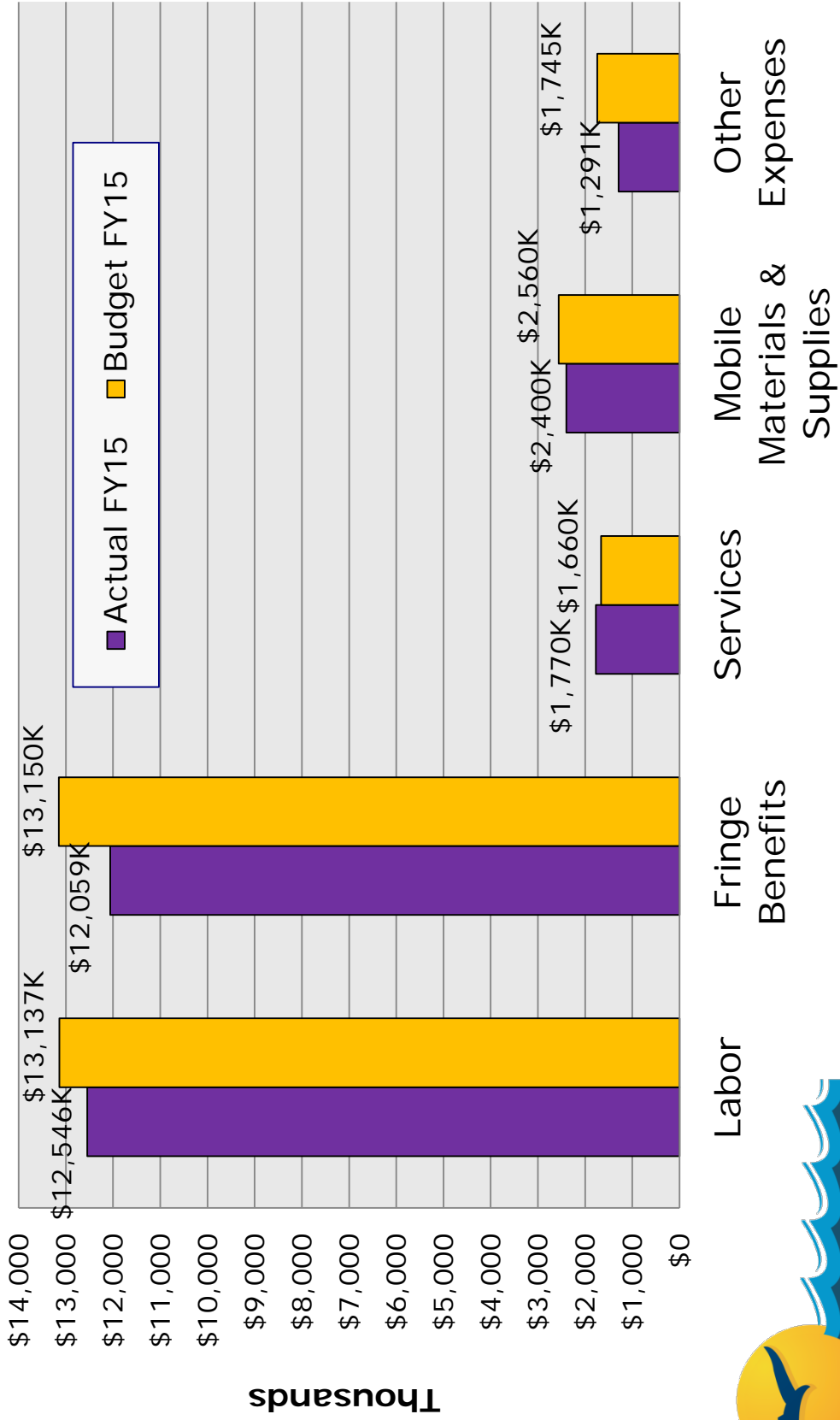
Favorable/(Unfavorable) Revenue Variance to Budget Year to Date as of February 28, 2015

67% of Fiscal Year Elapsed



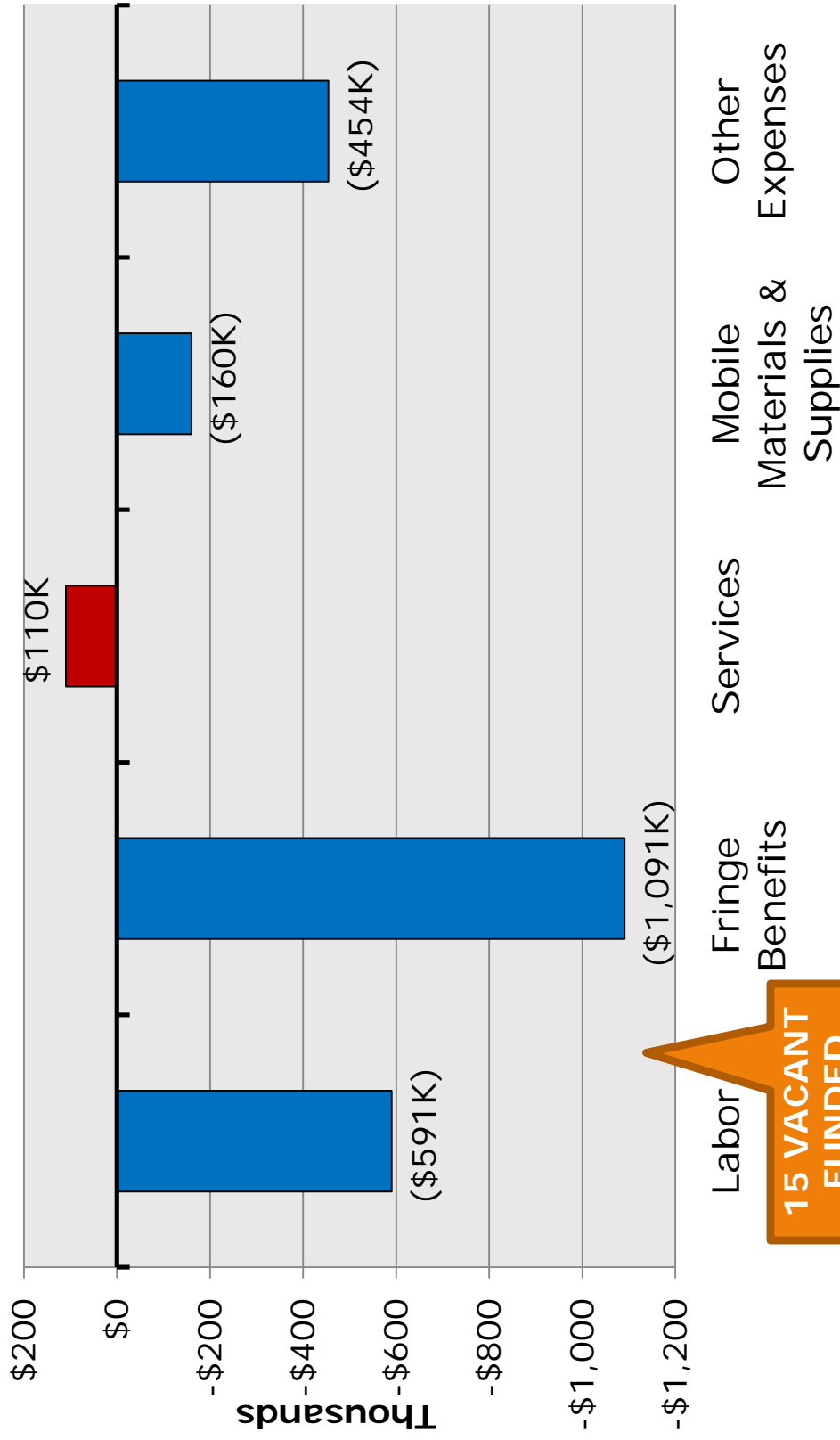
FY15 Operating Expenses by Major Expense Category Year to Date as of February 28, 2015

67% of Fiscal Year Elapsed



(Favorable)/Unfavorable Expense Variance to Budget
Year to Date as of February 28, 2015

67% of Fiscal Year Elapsed



15 VACANT FUNDED POSITIONS

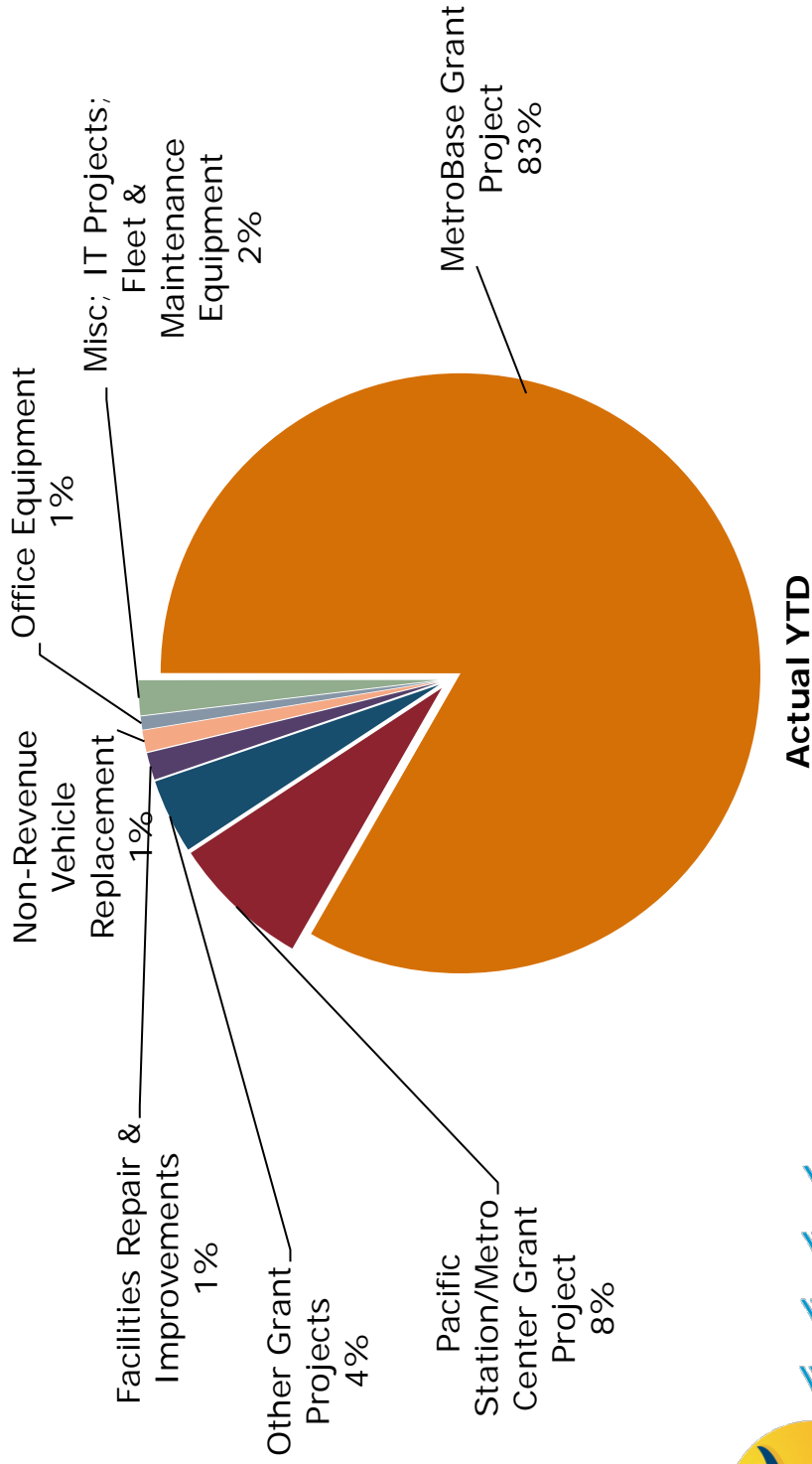


FY15 Capital Budget

Year to Date as of February 28, 2015

67% of Fiscal Year Elapsed

	Actual YTD	Total FY15 Budget	% Spent YTD
Total Capital Projects:	\$4,858,364	\$21,769,822	22%



Questions

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DATE: April 10, 2015
TO: Board of Directors
FROM: Alex Clifford, CEO
SUBJECT: PUBLIC HEARING: CONSIDERATION OF FARE RESTRUCTURING OF HIGHWAY 17 EXPRESS AND PARATRANSIT SERVICE AND FARE CHANGES

I. RECOMMENDED ACTION

That the Board of Directors hold a public hearing to consider recommendations on Highway 17 Express fare restructuring and Paratransit service and fare changes and adopt the recommendations in Attachment A to this report.

II. SUMMARY

- Santa Cruz Metropolitan Transit District (METRO) is faced with a structural deficit in that recurring operating expenses exceed recurring revenue (Attachment A).
- The current projection reflects that METRO will run out of reserves midway through FY17.
- METRO staff held 5 Board workshops and conducted 13 public outreach meetings on the structural deficit and the need to reduce operating costs and increase operating revenues.
- Staff evaluated options to both decrease Paratransit operating costs and increase Paratransit and Highway 17 Express farebox revenue.
- Staff recommends that the Board of Directors conduct a Public Hearing to receive public comments on the staff proposal to restructure fares on Highway 17 Express and adjust Paratransit fares and services to reduce operating expenditures and increase revenues.

III. DISCUSSION/BACKGROUND

The Board of Directors has been engaged in an ongoing series of workshops aimed at addressing METRO's structural deficit. A structural deficit is defined as recurring expenses exceeding recurring revenues. Currently METRO Staff projects a \$9.9 million and \$11.1million structural deficit in FY16 and FY17, respectively. **Attachment A** is a comprehensive presentation of the structural deficit issue along with staff recommendations.

At the January 23, 2015 Board of Directors meeting, the Board directed staff to conduct several public meetings and give presentations to the local city councils and various advisory bodies. The presentation developed for the public meetings touched on all the themes and concepts related the structural deficit.

In each meeting, the public or council or advisory body was invited to comment on the concepts outlined in the structural deficit presentation. Comments received at those meetings have been recorded and can be reviewed in **Attachment B**. After the February 27, 2015 Board meeting, staff conducted extensive outreach for the April 10, 2015 public hearing and continued to collect public comments as submitted which are also included in **Attachment B** (as of 4/6/2015).

General themes from the public comments recorded to this point include:

- Concerns about modifying Paratransit service and fares; which could impact health and access to services for the elderly and persons with disabilities.
- Suggestions related to meeting times, locations, and outreach efforts
- Concerns about the proposed rate of the Highway 17 Express 31 Day Pass increasing from \$113 to \$160, a 42% increase
- Compliments towards Paratransit and Fixed Route Operators and the Wi-Fi service onboard the Highway 17 Express
- Suggestions on alternative services including same day rides and holiday rides on Paratransit and more efficient Fixed Route service with emphasis on marketing

Based on public input, staff has made some changes to the original fare and service changes proposed to the Board, most notably, reducing the Highway 17 31 Day Pass increase from a proposed \$160 to \$145, increasing the Hwy 17 Day Pass from \$10 to \$14, charging the Paratransit base fare for all dialysis rides (no premium fare for will call or no show), and opting for a 'Fixed Route Equivalent' Paratransit fare structure with an \$8 maximum one way charge. The full set of staff recommendations can be reviewed in **Attachment A**, a summary is below:

- **Highway 17 Express Fare Restructure:**

	One-Way	One-Way Discount	Day Pass	5-Day Pass	15-Ride Pass	31-Day Pass	31-Day Pass % Change
Current Fares	\$5.00	\$2.50	\$10.00	\$42.00	-	\$113.00	-
Initial Fare Proposal (Feb. 2015)	\$7.00	\$3.50	\$12.00	-	\$94.50	\$160.00	42%
Revised Fare Proposal (Apr. 2015)	\$7.00	\$3.50	\$14.00	-	\$94.50	\$145.00	28%

- **Paratransit Operating Changes:**

- Align days and hours Paratransit service to Fixed Route Service
- Align non-school term Paratransit service to Fixed Route Service
- Inactivate Paratransit service on three holidays

- **Paratransit Premium Fares (one-way):**

- Same Day Rides - \$16
- Will-Call Returns - \$16
- Dialysis Rides - \$4 (base Paratransit fare)
- Pick-Ups & Drop-Offs outside service area - \$16
 - 1 mile max
- Re-dispatch for 'no-show' - \$16

- **Paratransit Fares – Fixed Route Fare Equivalent:**

- As a result of public feedback the original mileage-based fare proposal has been modified to a fixed-route equivalent proposal
- One-way fare will be equivalent to the number of fixed route buses it would require to get to your destination

- 1 Fixed Route bus to your destination = \$4 one-way Paratransit fare
 - 2 Fixed Route buses to your destination = \$4 + \$2 = 6 one-way Paratransit fare
 - 3 Fixed Route buses to your destination = \$4 + \$2 + \$2 = \$8 one-way Paratransit fare
- Paratransit will assess your fare when contacted

Staff recommends adopting the items listed above. Should the Board approve, the recommendations would be effective starting September 10, 2015.

System Performance Measures

FY14	Fixed Route	Hwy 17	Paratransit
Trips	5,145,862	368,338	96,868
Cost/Passenger	6.90	\$11.80	\$50.81
Farebox Recovery	20.23%	45.98%	6.65%
Passengers/Hour	25.74	15.4	1.99

Source: 12/11/14 METRO Transit Fact Sheet

IV. FINANCIAL CONSIDERATIONS/IMPACT

Staff projects that the Highway 17 Fare Restructuring will increase recurring farebox revenues by \$265K to \$337K per year. The changes in Paratransit service and fares would decrease the structural deficit through service efficiencies estimated to save \$320K per year and increase Paratransit revenue by \$21K per year. A detailed list of the financial impacts can be reviewed in **Attachment A**.

V. ALTERNATIVES CONSIDERED

- Do not adjust fares and service. Staff does not recommend this alternative. METRO's structural deficit can only be resolved by increasing revenue, decreasing expenses, or both. Recurring revenue is projected to be relatively flat while operating expenses are projected to increase, and, without preemptive action now, more drastic measures will be required later.

- Propose another fare and/or service restructure which would reduce costs and increase revenue.
- Adopt some of the staff recommendations and direct staff to reconsider the remaining recommendations for revisions and resubmit to the Board at a later date.

VI. ATTACHMENTS

Attachment A: Presentation: Public Hearing Meeting – April 10, 2015

Attachment B: Public Comments on Structural Deficit Recommendations (as of April 6, 2015)

Prepared By: Thomas Hiltner, Acting Planning and Development Manager
Erich Friedrich, Senior Transit Planner

VII. APPROVALS:

Thomas Hiltner, Acting Planning
and Development Manager



A handwritten signature in purple ink, appearing to read "Thomas Hiltner", is written over a horizontal line.

Approved as to form:
Leslyn K. Syren, District Counsel



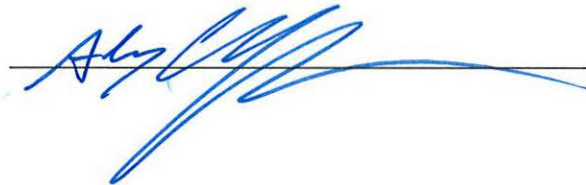
A handwritten signature in blue ink, appearing to read "Leslyn K. Syren", is written over a horizontal line.

Approved as to fiscal impact:
Angela Aitken, Finance Manager



A handwritten signature in blue ink, appearing to read "Angela Aitken", is written over a horizontal line.

Alex Clifford, CEO/General Manager



A handwritten signature in blue ink, appearing to read "Alex Clifford", is written over a horizontal line.



PUBLIC HEARING MEETING

Structural Deficit: Defining the Challenges

April 10, 2015

Alex Clifford, CEO

Definition of a Structural Deficit:

-Recurring Expenses Exceed Recurring Revenues

10A.2



Overview of Major Contributing Factors

- Personnel Expenses
- Increased Cost of Goods & Services
- Recurring Revenues not Keeping Pace with Recurring Expenses

How Did We Get Here... and Where We Are Going

- History of Contributing Factors
 - Prolonged Recession
 - Continued Higher Rate of Local Unemployment
 - Contributing to Sales Tax decline (FY08 – FY10)
 - Marginal Sales Tax Growth (FY11 – Current FY)
 - Growth in Revenues **not** Keeping Up with Growth in Expenses

What Santa Cruz METRO Has Done To Balance the Budget

FY07 – Current

- Reduced Fixed Route Service
 - No adjustments to ParaCruz Service
- Fixed Route Fare Restructuring
- Increased Base Fares in 2011 by \$.50
- Reduced Budget Expenditures by Department
- Delay in Filling Funded Personnel Vacancies
- Increased Use of Capital Eligible Funds in the Operating Budget
- Using Reserves

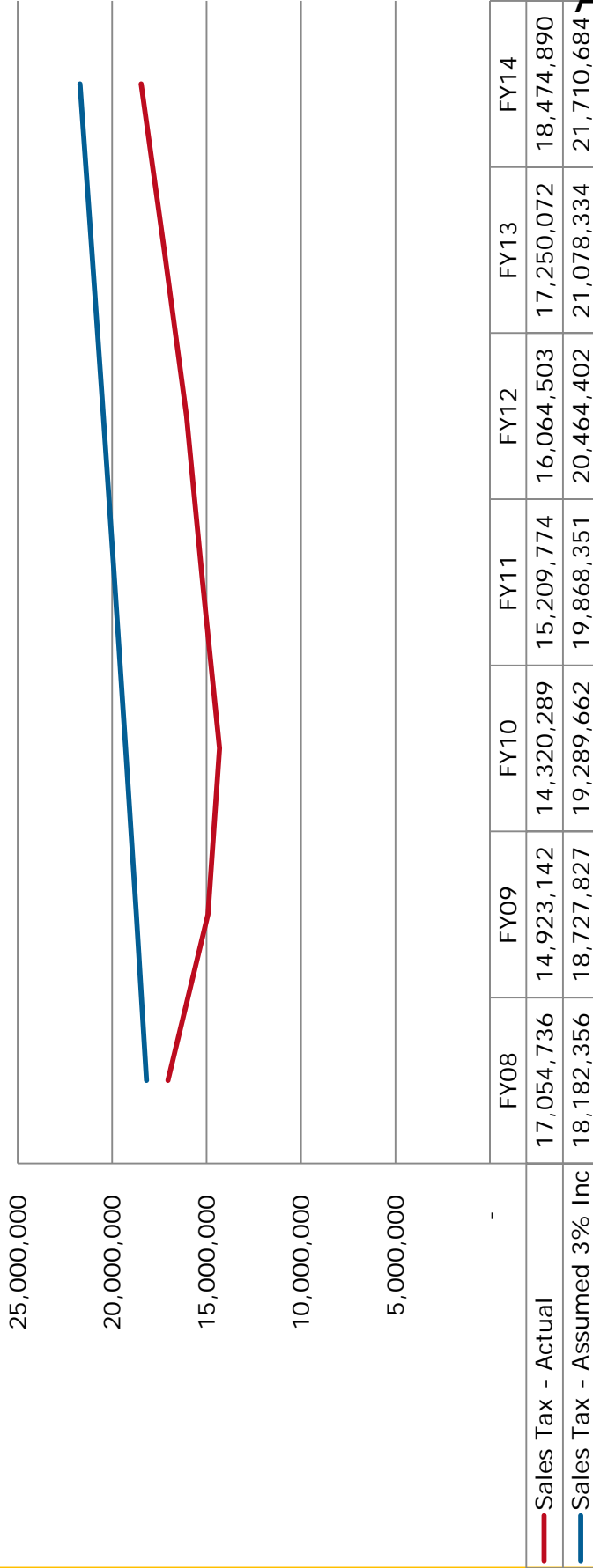
Attachment A

10A.5



Estimated Sales Tax Loss (FY08 – FY14)

Actual Sales Tax Received vs. Assumed 3% Increase

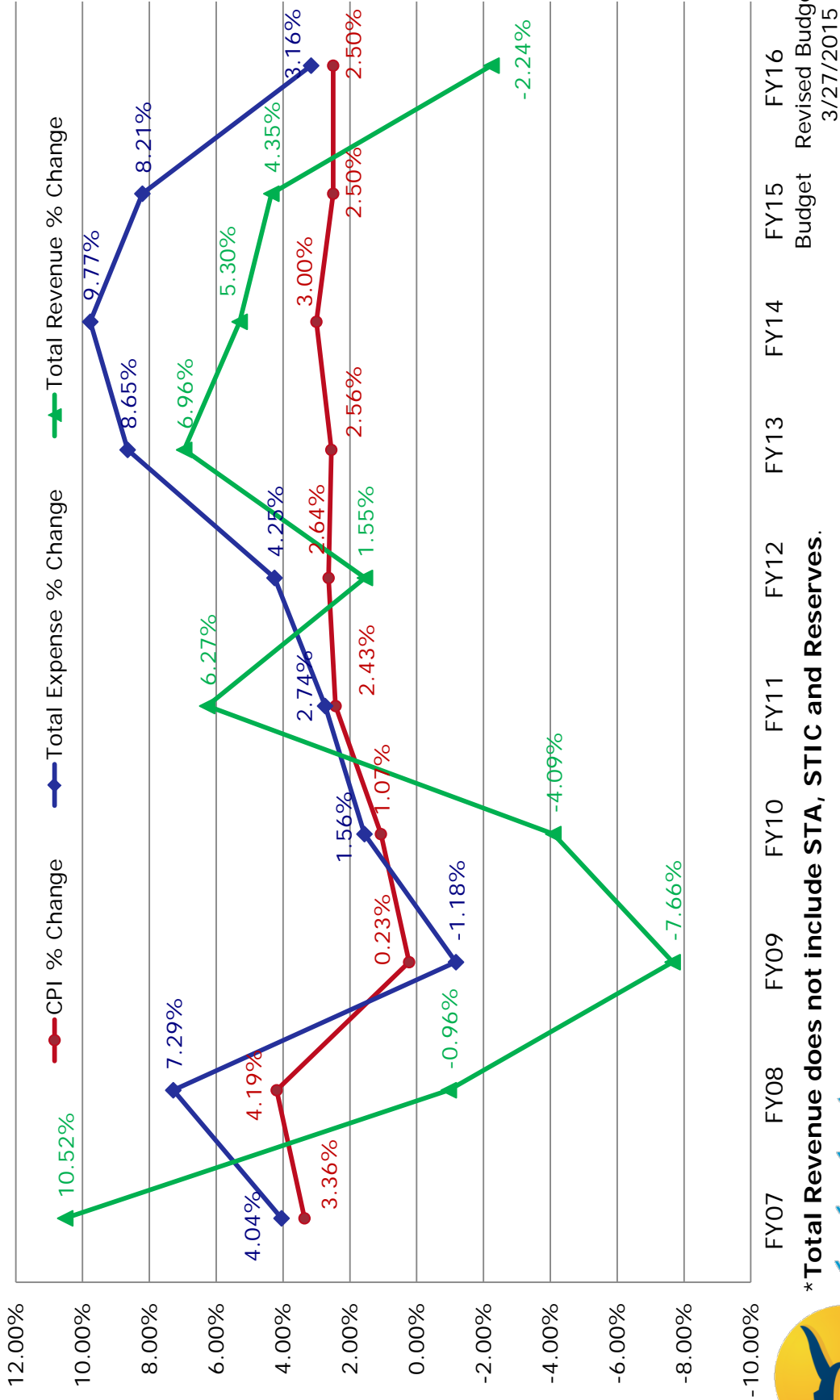


FY08 – FY14 Assumed Total Loss - \$26M

FY08 – FY14 Non-Recurring Revenue Used – \$21.8M
- Reserves, STIC, STA



Total Revenue* and Expense % Change vs. CPI % Change



* Total Revenue does not include STA, STIC and Reserves.

FY15 Budget
FY16 Revised Budget
3/27/2015



FIXED ROUTE PEERS

County Connection (CCCTA) – Concord, CA

Gold Coast Transit (GCT) – Oxnard, CA

Golden Empire Transit District (GET) – Bakersfield, CA

Monterey/Salinas Transit (MST) - Monterey, CA

San Joaquin Regional Transit District (SJ RTD) – Stockton, CA

Santa Barbara Metropolitan Transit (SB MTD) – Santa Barbara, CA

Ann Arbor Transportation Authority (AATA) – Ann Arbor, MI

Champaign/Urbana Mass Transit District (CU MTD) – Urbana, IL

Intercity Transit (IT) – Olympia, WA

METRO Regional Transit Authority (METRO RTA) – Akron, OH



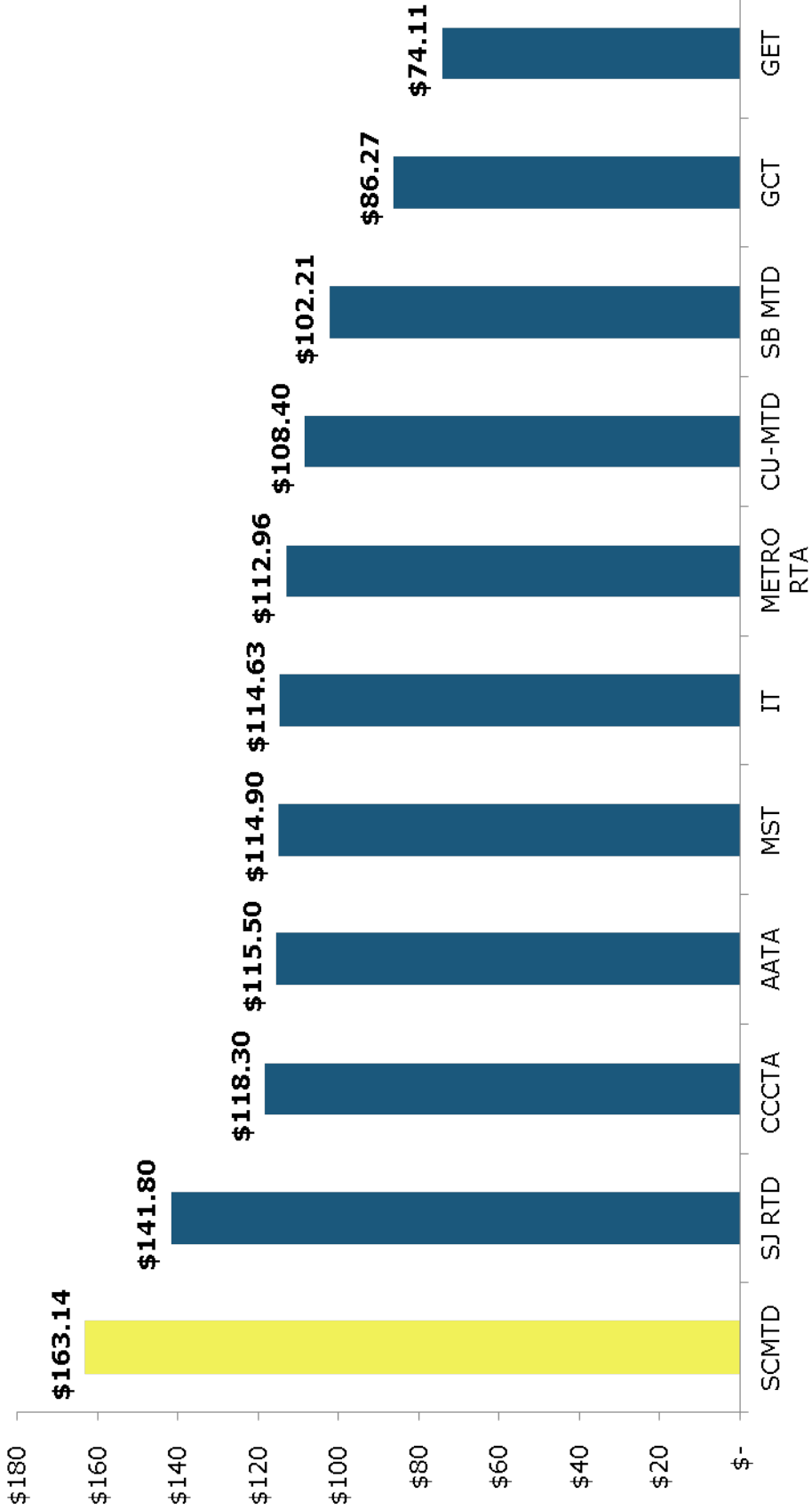
What Did Our Peer Transit Agencies Do During the Financial Crisis (2008)?

Agency: CCCTA (Concord) Gold Coast (Oxnard) SB MTD (Santa Barbara)

Service Reduction	Y - 23%	Y - Minimal	Y - Slight
Fare Increase	Y	Y	Y
Layoffs	N	N	3-4 Year Wage Freeze
Use Reserves	Y	N	N
Reserves Repaid Yet	Y	N/A	N/A

Performance Indicator vs. Fixed Route Peers

Costs Per Revenue Hour (Fixed Route)

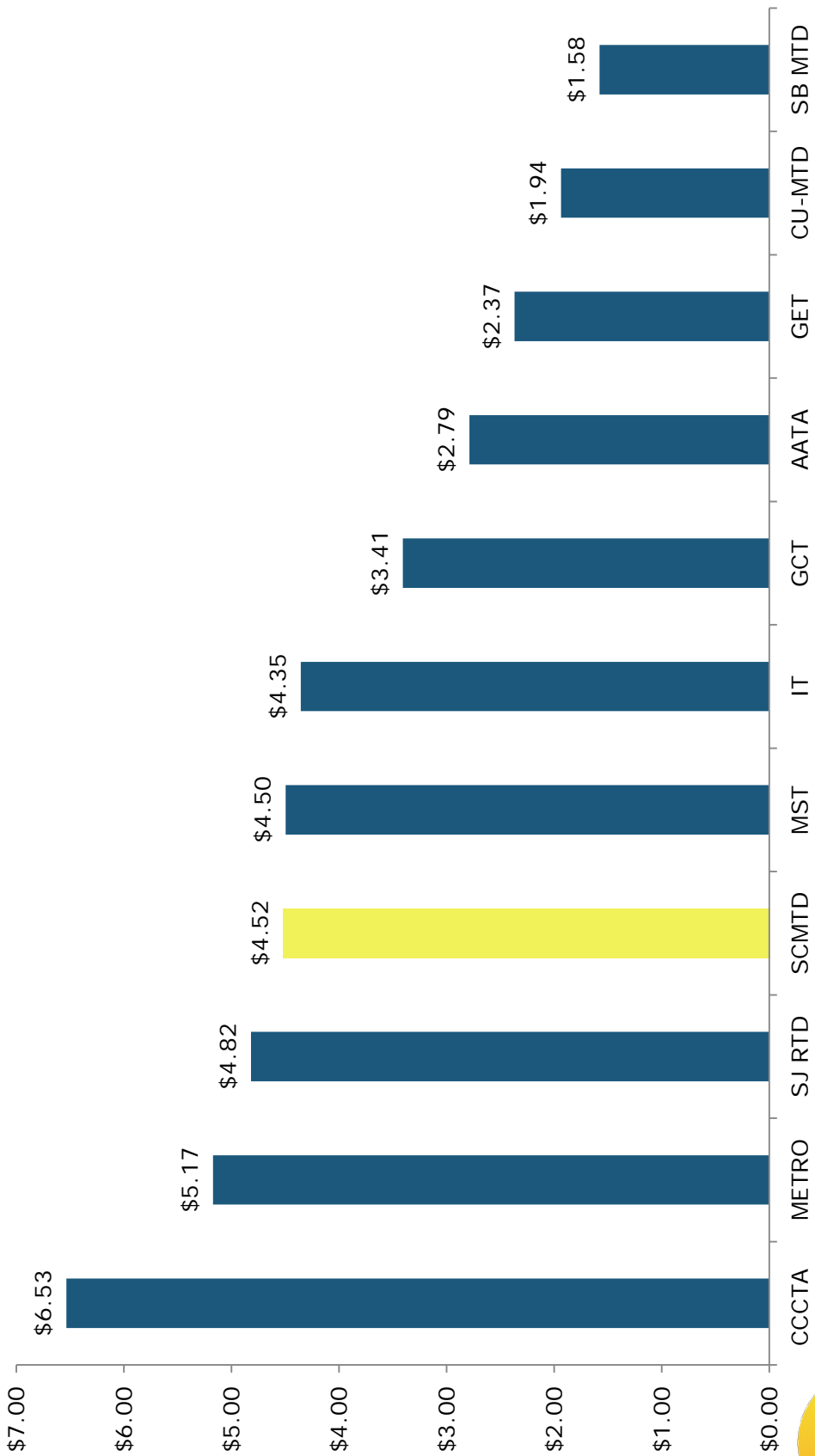


* Chart reflects FY12 NTD Data



Performance Indicator vs. Fixed Route Peers

Subsidy per Passenger (Fixed Route)



* Chart reflects FY12 NTD Data



Paratransit Peers

Monterey Salinas Transit (MST RIDES) – Monterey, CA (PT)
Paratransit Inc- Sacramento CA (DO)
Victor Valley Transit Authority (VVTA Direct Access) - Victor Valley, CA (PT)

Ann Arbor Transit Authority (AATA) – Ann Arbor, MI (PT)
Brazos Transit District (BTD) – Bryan, TX (DO)
Transit Authority of Northern Kentucky (RAMP) –
Fort Wright, KY (DO)

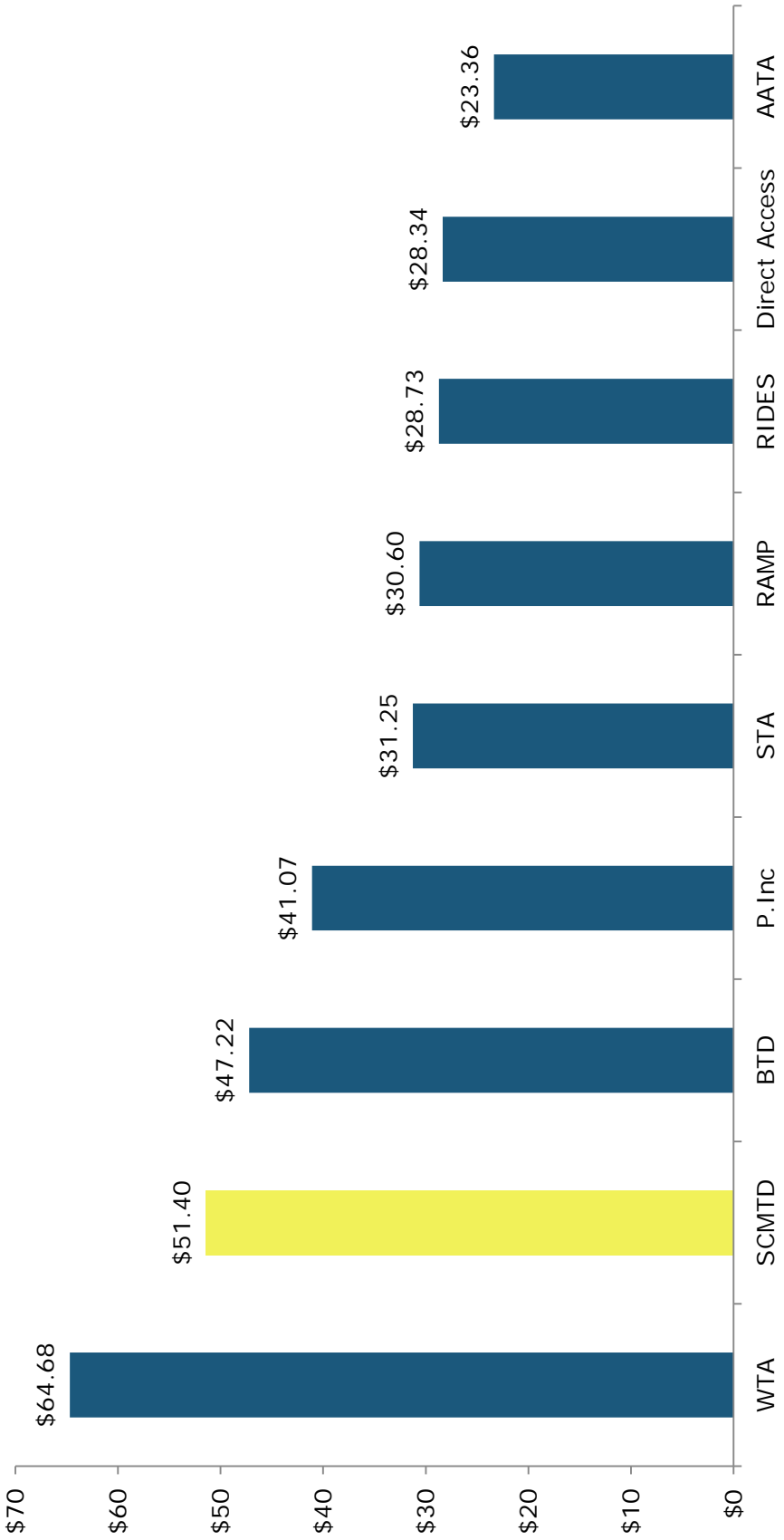
Whatcom Transportation Authority (WTA) – Bellingham, WA
(DO)

*PT - Purchased Transportation

*DO - Directly Operated

Paratransit Performance vs. Paratransit Peers

Cost Per Trip



* Chart reflects FY12 NTD Data



System Performance Measures

FY14	Fixed Route	HWY 17	Paratransit
Trips	5,145,862	368,338	96,868
Cost/Passenger	\$6.90	\$11.80	\$50.81
Farebox Recovery	20.23%	45.98%	6.65%
Passengers/Hour	25.74	15.4	1.99

Source: 12/11/14 METRO Transit Fact Sheet

Objective of ADA Paratransit

- Paratransit functions as “safety net”
- Level of service is comparable to fixed route
- Never intended as a comprehensive system of transportation

Items for Public Comment and Consideration

10A.16



FY16 Revenue Increase Proposal: Highway 17 Express Fare Restructuring

Original Proposal:

- Revenue increase between **\$267K** - **\$345K** per year

	One Way	One-Way Discount	Day Pass	5-Day Pass	15-Ride Pass	31-Day Pass	31-Day Pass % Change
Current fare	\$5.00	\$2.50	\$10.00	\$42.00	-	\$113.00	
Proposed fare	\$7.00	\$3.50	\$12.00	-	\$94.50	\$160.00	41.6%

Note: Assumes a 5% - 10% decrease in Hwy 17 Express ridership; Requires CCJPA Concurrence

New Proposal:

- Revenue increase between **\$265K** - **\$337K** per year

	One Way	One-Way Discount	Day Pass	5-Day Pass	15-Ride Pass	31-Day Pass	31-Day Pass % Change
Current fare	\$5.00	\$2.50	\$10.00	\$42.00	-	\$113.00	
Proposed fare	\$7.00	\$3.50	\$14.00	-	\$94.50	\$145.00	28.3%

Note: Assumes a 3% - 8% decrease in Hwy 17 Express ridership; Requires CCJPA Concurrence

Recommend Approval



Paratransit Operating Efficiency Proposals

Aligning the days and hours of paratransit service with the days and hours fixed route service operates

- Affects approximately 10% of rides overall
- 30- 40 rides per weekday
- Average weekend number of rides is 125.
- Passengers may align their current rides to available times; so impact could be less than 10%.

Estimated savings of approx. \$320K per year

Recommend Approval

10A.18



Paratransit Operating Efficiency Proposals

Aligning non-school term service to fixed route service

- Inactivate service during non-school term in South Felton (Rte 34) and Lompico (Rte 33)
- 460 rides performed on paratransit during non-school term time in 2014

Estimated savings of approx. \$24K per year

Attachment A

10A.19



Recommend Approval

Paratransit Operating Efficiency Proposals

Holiday Service

- *Inactivate paratransit service on three holidays that fixed route currently does not operate-*

- Memorial Day
- Fourth of July
- Labor Day

Estimated Savings of approx. \$18K per year



Recommend Approval

10A.20

Paratransit Fare Structure Proposals

Premium Fares

- Providing rides for a premium fare for service that is beyond the minimum required by law will be charged at 4x the base one-way trip fare. Currently:
 - Same Day Rides - \$16/one-way trip
 - Will-Call Returns* - \$16/one-way trip
 - Re-dispatching vehicle for 'no-show'* - \$16/one-way trip
 - Pick-up & Drop-off outside service area - \$16/one-way trip
 - 1 mile max outside current service area

* Re-dispatching Return Rides for Dialysis will not be charged a premium.

10A.21

Increased Revenue is not the goal. Better Trip Planning by Paratransit riders will improve system efficiency reducing operational costs.

Recommend Approval



2006 Paratransit Alignment

METRO ParaCruz Customer Guide

Paratransit Plan of
Santa Cruz Metropolitan Transit District's
Americans with Disabilities Act
(ADA) Complementary Paratransit Service



Visitors seeking to ride more than 21 days within a 365-day period will need to participate in the METRO ParaCruz transit evaluation process to continue to ride. (See: *How to Apply for METRO ParaCruz Service* on page 6).

METRO ParaCruz Service Area and Service Hours

METRO ParaCruz service mirrors the fixed route bus service. Like the bus, METRO ParaCruz is a *shared ride* service. The driver may pick up and drop off other passengers while you are on board. This is NOT a "time call" single occupancy taxi service. It operates in the same geographical area, on the same days, and at the same times of day as the fixed route bus service. If a person without a disability would be able to use the bus to get to your destination at the same time, ParaCruz service is available.

METRO ParaCruz rides must begin and end within ¼ mile of a bus line (other than HWY17 commuter service). **METRO ParaCruz service is available the same days and times as bus service operates in that area.** See METRO's HEADWAYS for the most current information regarding when and where specific routes operate. The information is also available on the World Wide Web at <http://www.scmtd.com>.

Neither METRO ParaCruz nor METRO's regular bus service operate:

New Years Day, Thanksgiving Day, Christmas Day

Fares

The one-way fare for METRO ParaCruz service is currently \$3.00 (twice the adult fixed-route cash fare). Fares are set by the METRO Board of Directors and are subject to change.

Fare must be paid each time, before you board the vehicle. Customers who do not pay the fare will not be transported. Fares can be paid as:

- Cash. Exact fare only (no pennies, please). **Drivers cannot make change.**
- Pre-paid METRO ParaCruz Tickets.

Tickets may be purchased at the METRO Center Information Booth or by mail.

METRO ParaCruz Tickets
METRO Center
920 Pacific Avenue, Suite 21
Santa Cruz, CA 95060

If you need to telephone METRO ParaCruz for any reason, call (831) 425-4664.



Paratransit Fare Structure Proposals

Fixed Route Equivalent Fare

- *Charging a 'full fare' as described in ADA law*

ADA law states fares charged for complementary paratransit service can be no more than twice the fare for a 'comparable' trip made by a person without a disability on the fixed route system

Estimated New Revenue approx. \$21K per year

- Based on:
 - Estimated number of rides annually = 96,600
 - 85% of Paratransit riders take 1 bus = \$0 additional revenue
 - 10% of Paratransit riders take 2 buses = \$19K additional revenue
 - 5% of Paratransit riders take 3 buses = \$2K additional revenue

Recommend Approval



OVERVIEW

It Will Take More Than One Year To Resolve The Structural Deficit

	FY16* Revised	FY17* Preliminary
Structural Deficit	(\$10.1M)	(\$12.3M)
Budget Actions/Savings**	\$254K	\$1.2M
Remaining Structural Deficit	(\$9.9M)	(\$11.1M)
<u>Items for Public Comment Consideration</u>		
Highway 17 Fare Restructuring	\$265K - \$337K per year	
Paratransit Options	\$341K per year	
Remaining Structural Deficit	(\$9.3M)	(\$10.4M)

* FY16 Revised and FY17 Preliminary Operating Budget as of March 27, 2015

* * Increase in Ridership and Advertising is not budgeted in the "first-cut" of the budget, presented on March 27, 2015 Meeting all UZA STIC Thresholds equates to \$768K , not \$960K. The reduction will be reflected in subsequent budget revisions.

RECOMMENDATIONS

Effective September 10th 2015 (tentative)

1. Increase Highway 17 Base Fare from \$5.00 to \$7.00
2. Increase Highway 17 One-Way Discount from \$2.50 to \$3.50
3. Increase Highway 17 Day Pass from \$10.00 to \$14.00
4. Delete Highway 17 5-Day Pass
5. Create New Highway 17 15-Ride Pass - \$94.50
6. Increase Highway 17 31-Day Pass from \$113.00 to \$145.00
7. Align Paratransit Service with Fixed Route Service
8. Align non-school term Paratransit Service with Fixed Route service
9. Inactivate Paratransit Service on Memorial Day, Fourth of July, and Labor Day
10. Institute a Premium Paratransit Fare for Same Day Rides at \$16/one-way trip
11. Institute a Premium Paratransit Fare for Will Call Returns* at \$16/one-way trip
12. Institute a Premium Paratransit Fare for Pick-ups/Drop-offs up to 1 mile outside the current service area at \$16/one-way trip
13. Institute a Premium Paratransit Fare for “No-show” Re-dispatching* a vehicle at \$16/one-way trip
14. Institute a Paratransit Fixed Route Equivalent Fare of \$4.00 Base Fare plus \$2.00 for each equivalent Fixed Route transfer (one-way)

* Re-dispatching Return Rides for Dialysis will not be charged a premium.



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Attachment B

From: [Erin Warren](#)
To: Feedback@scmtd.com
Subject: 17 express fare increase opinion
Date: Wednesday, March 11, 2015 9:47:48 PM

Dear Mr. Clifford, I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road, adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Also transit times will be slower due to more people driving. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Sincerely,

Erin Warren, Santa Cruz based student

Attachment B

From: [Gabriel](#)
To: Feedback@scmtd.com
Subject: 17 Express Proposed Fare Increase
Date: Wednesday, March 11, 2015 1:59:33 PM

To Whom it May Concern,

I am a long-time rider of the 17 Express bus to San Jose, from Santa Cruz. I live in Santa Cruz and commute to San Jose for school and work. Although I understand that there are budgetary issues within the Metro organization, the proposed increase from \$5 to \$7 is outrageous and counterproductive. I believe that this substantial fare increase will lead to decreased ridership (and decreased overall revenue) and will alienate a large portion of those making efforts to curb use of extra vehicles on highway 17.

Please count my voice as strongly dissenting with this potential decision--if you are going to raise fares, keep it to no more than a 10% (\$5.50) increase!

Respectfully,

Gabriel Lisera

Attachment B

From: [Dauler, Heather \(x3638\)](#)
To: planning@scmttd.com
Subject: Comment letter
Date: Wednesday, April 01, 2015 10:40:47 AM
Attachments: [image001.png](#)
[Comment letter to METRO from Satellite Healthcare.pdf](#)

Good morning:

Please find a comment letter regarding the current budget-related proposals attached.

Thank you,

Heather Dauler

Senior Director, Government Affairs

[Satellite Healthcare, Inc.](#)

300 Santana Row, Ste. 300 | San Jose, CA 95128

650.404.3638 (Direct) | 619.977.2039 (Cell)

Making life better for those with kidney disease.



Attachment B

From: [Kate Giberson](#)
To: feedback@scmtd.com
Subject: comments on Hwy 17 and paratransit fare increase
Date: Wednesday, February 25, 2015 8:38:03 AM

I am a Highway 17 Express busrider, and I could not make the scheduled public meeting times, o please see my comments below.

I understand the money needs to come from somewhere, BUT I TOTALLY OPPOSE INCREASING BUS FARES. I regularly use the Highway 17 Express bus, and I can't afford to pay the substantial fare increase that is proposed. If the cost is raised by nearly \$50/month (41% increase!), I will stop riding the bus and look for carpool options. I expect others will do the same, and then you won't have the anticipated funds needed from increasing fares.

In light of air quality and climate change and getting more people out of their individual cars and using public transit, it makes sense to obtain federal and other grants and/or tax the auto users, somehow. The big picture or long term solution is that public transit should be subsidized by the government, but that means cutting other budgets or raising taxes elsewhere. Public transit SHOULD BE A PRIORITY.

To hit people trying to do the right thing by using public transit and people who need paratransit, is wrong. Please find an alternative solution or at least roll out the increase in a smaller increment. A 41% increase is absurd and unreasonable to expect of people dependent on public transit.

Thank you for your consideration

Kate Giberson

Attachment B

From: [MarKay DeDiana](#)
To: feedback@scmtd.com
Subject: Comments re: Fare Restructure
Date: Thursday, April 02, 2015 7:46:40 AM

Hello,

If you have a lot to read and not a lot of time, please read only the **bold lettering**. Thank you.

My name is Mark DeDiana. I ride the 17 to work in San Jose five, and sometimes six days per week. **I am thrilled at how inexpensive and stress-free it is for me to get to work.**

I ride the bus approximately 17,000 miles per year which works out to about 8 cents per mile. With the fare increase, it will work out to about 11.5 cents per mile. Per IRS mileage rates, driving costs about 56 cents per mile. Basically, **the bus is very inexpensive**. I think it is good that the METRO recognizes the structural deficit and is taking actions to rectify. **I support increasing fares in order to keep the service alive**. Have you considered a graduated fare increase rather than leaping up to \$160? This could be implemented on an annual basis, with small increases each year.

I'm fortunate enough to have a good job that pays me pretty well, so this increase is not going to break the bank. However, **if the METRO is going to be increasing fares, I think it is equally important that the METRO increases the value of the ride**. Yes, there are many Highway 17 buses, and if I miss a bus, I never have to wait long for the next one. Thank you for that. What I really want to see in terms of adding value is **GPS tracking** on the buses. **I want to pull out my phone and be able to tell where the bus is and estimate when it will arrive**. Download the app "Uber" if you want to see an example.

Thank you, and do not hesitate to reach out if you have further questions.

Sincerely,
Mark

Attachment B

From: [Scot Close](#)
To: feedback@scmtd.com
Subject: Don't force commuters to abandon the bus
Date: Wednesday, February 25, 2015 8:53:33 PM

I understand you are considering "restructuring" Highway 17 Express fares upwards by about 40%. If that happens, combined with the recent reduction in gas prices, it would mean that it would make more sense economically for me to purchase an SJSU parking permit and drive my car to work than it would to buy and use a bus pass.

I hope you will reconsider such a drastic increase for your most consistent customers. Right now, you have a steady revenue source of \$113/month from me. If the cost of a 31-day pass goes much higher, you could easily lose all of that.

From: [Teri Graziani](#)
To: Feedback@scmtd.com
Subject: don't raise the fare!
Date: Friday, March 20, 2015 2:41:22 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe they shouldn't have to take on new costs just to have access to an education.

May I add:

Why should the riders pay for the poor decisions of the admin of SC Metro? Many riders have done their home work and research. We are finding that your poor judgement has lead to your budget woes. I suggest resending the \$40,000/year raise given to your leader, who by the way was the wrong choice, and from what we are learning is not doing his job.

Many riders are contemplating car pooling. You will loose riders and add to the problem of too many vehicles on the roads. Is it not the purpose of public transportation to reduce vehicles on the road ways and pollution?

Also, you get over \$100,000 per year from SJSU. But still collect 100% revenue for each fair. The students pay a transportation fee. When it all adds up in the end, many are paying more than \$5 per ride per semester to use the HWY 17 bus. You are already make a profit off of SJSU. How much more should you make?

Before I forget. How convenient of you to schedule the public meetings at 6pm and 6:30pm. People who don't get off work till 5pm are still on the bus! What makes you think we can make it to the meetings! It's just more proof that you don't care what your customers want or need. It's all about you!

I know I'm being harsh. But, you have to admit that you all are not thinking about your everyday customers. The increases you propose is too too too steep. And your reasoning and comparison to other transportation opporators are illogical. There is no comparison.

--

Thanks,

10B.7

Teri Graziani
Media Specialist
Academic Technology

Student Hunger & Food Pantry Committees

San Jose State University
One Washington Square
San Jose, CA 95192-0026

phone:
408-924-4274

From: [Katie Liermann](#)
To: Feedback@scmttd.com
Subject: Fare hike
Date: Wednesday, March 11, 2015 2:34:06 PM

Having ridden the hwy 17 express bus for my two years in graduate school I know how many people use this great system. Please consider not increasing the fare to the people who make the conscious choice to not drive their car. At the very least keep monthly or ten ride passes the same price.

Thank you.

Sent from my phone

From: [Derek Masuda](#)
To: Feedback@scmtd.com
Subject: Fare Increase
Date: Friday, March 20, 2015 10:39:28 AM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Derek Masuda

From: morigeway
To: planning@scmtd.com
Subject: fare increase proposed for hwy 17
Date: Saturday, February 28, 2015 7:00:26 PM

I have been a rider of the Hwy. 17 for many years and the price increase that is proposed is a bit steep. I have been riding the 17 from when it was 50.00 a month to now at 113.00. I understand the need for price increases, but a proposed almost 50% increased is a bit much. Rider ship may drop off unless the price of gas hits 5.00 a gallon. Please rethink this increase.

Thanks,
Morris

From: [Julie Kowalewski Ward](#)
To: Feedback@scmtd.com
Subject: Fare increase too high!
Date: Thursday, March 12, 2015 6:31:49 AM

Metro - the proposed Highway 17 fare increase is much too high. You will lose many riders. I have talked to many riders and told them to give feedback. They are upset about the large increase, but often have not responded when I asked.

The email for response is difficult to find. I appreciate metro being responsive at the meeting I attended to putting signs about the meetings in obvious places.

I wish more signs with the proposed increase and the email for feedback had been put up. One sign was up briefly but then taken down.

Many riders are cynical and think the decision has already been made. This will have a negative impact on ridership.

--

Sent from Gmail Mobile

From: [Inessa Arutunyan](mailto:Inessa.Arutunyan)
To: feedback@scmttd.com
Subject: Fare Increase
Date: Thursday, March 12, 2015 1:24:45 PM

To Whom It May Concern,

If the current fare restructure takes place and the roundtrip fare to SJSU via Bus 17 is \$14, I will not ride the bus. I take the bus because it is affordable.

Instead, I will drive my van to San Jose. But before I leave Santa Cruz, I will pick up people standing and waiting for the 17 bus at the metro station. I will offer them a ride for \$3-\$5.

Thanks,

Inessa Arutunyan

From: [Gina Marin](#)
To: Feedback@scmtd.com
Subject: Fare Increases
Date: Wednesday, March 11, 2015 1:49:13 PM

Dear SC Metro,

As an employee of SJSU, I would like express my concern about the proposed fare increases. Many of our students are on tight budgets and a fare increase could severely impact them. Also, some of the staff on campus make much lower wages than industry and would be greatly impacted as well. Many of the high tech workers are provided transportation in private buses for their commute, the SJSU community doesn't have that option. Please look at other options, like a gas tax of a few cents. I would be happy to pay a small gas tax in order to subsidize mass transit.

Instead of discouraging ridership, by fare increases, SC Metro should be encouraging ridership. This would make the Highway 17 commute much safer for all. The Metro bus drivers do a great job of making the commute a positive experience.

Thank you,

--

Gina Marin
Center for Faculty Development
408-924-2303
San José State University
One Washington Square
San José, CA 95192-0245

From: marekhessel@gmail.com on behalf of [V.I.P. Client](#)
To: planning@scmtd.com
Subject: Fare Restructure & Changes to ParaTransit....
Date: Friday, March 13, 2015 6:46:53 PM

1. I suggest rate increase to \$6.00 for all rides, EXCEPT
2. a flat rate of \$5 to the *Stroke Center* at Cabrillo College, regardless of distance.
3. an increase in fare to \$8 if the rider needs assistance to or from his/her door.

From: [Kristal C](#)
To: planning@scmtd.com
Subject: Fare Restructure comment
Date: Sunday, March 22, 2015 10:09:19 PM

Hi,

I take the Hwy 17 express bus on a monthly bases. The day pass is a bargain because it allows me to use Santa Cruz Metro and VTA transit agencies.

I support the decision of FY 16 for one way fare and day pass. It is a good bargain compared to Caltrain or BART. I would like to see more frequency on Hwy 17 on weekends and weekdays, if it is possible.

Kristal Caidoy

From: [Barry Taylor](#)
To: feedback@scmtd.com
Subject: Fare Restructure Opinion / Highway 17 Express
Date: Monday, February 23, 2015 9:17:48 AM

Thank you for your letting us express our viewpoint. I have taken the Highway 17 express for 17 consecutive years. Frankly, I am alarmed to see that a fare increase of 41% is being considered. This increase is extreme based on the cost of living increases for other services that are provided (Water, Gas, Telephone, Cable TV, etc) I too am a government Fiscal Officer and we have not received a pay increase for about 12 years and for about 4 years took a 6% reduction in pay. This increase would definitely make me drive my car to work or carpool. Frankly, I lose about 1 hour a day of time taking the bus versus driving my own car. I would then save about 20 hours a month whereby I can free up more time for leisurely activities. The increase in bus fare would make it a no-brainer to drive my own car or carpool. The increase in fare makes it a simple choice.

I think that it would be prudent to reconsider the 41% increase in bus fare. I can seriously see this decision reducing the Highway 17 monthly income because a majority of bus income is the non-Cal Train riders who I feel would leave the ridership program and drive to SJ State or other places in San Jose. The now cost is about what it would be to ride in to work and you save about 20 hours a month in addition for luxury activities.

Thank you for hearing my input.

From: [Marie Wacht](#)
To: feedback@scmtd.com
Cc: [marie wacht](#)
Subject: feedback
Date: Wednesday, February 25, 2015 2:38:25 PM

Today, Feb. 25, I received your letter dated Feb. 6, 2015. I do have several comments.

1. The letter arrived after the first three meetings had already been held. This does not make for adequate response to your request for input.
2. If my understanding is clear, riders using a route along Hwy 17 would be charged an extra fare. This would unfairly penalize those who have no choice but to live in outlying areas of the county. Perhaps this was not addressed clearly in the letter.
3. The use of large vans for one rider is not cost effective. Attention should be given to selling some of the fleet and replacing them with smaller, fuel efficient vehicles.
4. Drivers should always identify themselves by name unless previously well known to the client. This is common etiquette.
5. There is no one to communicate regarding especially good or bad service. I have repeatedly been told there is no one in that position.
6. There seems to be no way to locate items that are left behind in the vans i.e. no "lost and found" that is functional.
7. The persons who answer the phones when we request rides are to be commended for their patience.

-marie sara wacht

From: larryadams717@comcast.net
To: feedback@scmtd.com; larryadams717@comcast.net
Subject: Feedback Before Final Action
Date: Tuesday, March 31, 2015 12:02:21 PM

Dear Board Members,

Please leave Paracruz as it is. What is proposed is Draconian!

Why not charge the following for the Highway 17 fares:

\$10 one way
\$5 for seniors
\$20 for day pass

This represents a doubling of the current fares. Why balance the remedying of the structural deficit on the backs of the elderly, poor, and disabled??

Thank-you,

Larry D. Adams
151 Marine Parade #3
Santa Cruz, CA 95062
(831) 427-1393

From: [Dawn Martin](#)
To: [Erich Friedrich](#)
Subject: FW: MAC letter to board offering feedback on deficit reduction.
Date: Thursday, April 02, 2015 8:51:55 AM
Attachments: [MAC Letter to Metro board offering feedback on structural deficit reduction proposals 4-01-15.docx](#)

Erich,

More comments for you!

Thank you,
Dawn

-----Original Message-----

From: Veronica Elsea [<mailto:veronica@laurelcreekmusic.com>]

Sent: Wednesday, April 01, 2015 11:02 PM

To: Dawn Martin

Subject: MAC letter to board offering feedback on deficit reduction.

Hi Dawn!

Attached you should find a file: MAC letter to board offering feedback on structural deficit reduction proposals 4-01-15.docx.

This is the letter which the committee has voted to send to the board for its review before or during the April 10th public hearing.

Could you please see that this letter is sent to the board of directors?

Also, could this letter be included in the MAC's May 20th packet under the section, "Communications from MAC"?

Thank you so much for handling these requests for me.

I can really appreciate how hard you're working right now. Thanks again for all your help.

Warmly,

Veronica

"Guide Dogs, First Hand", Veronica Elsea's classic album is now available on iTunes, along with other music from her and from the Guide Dog Glee Club.

To learn more, visit:

<http://www.laurelcreekmusic.com>

Veronica Elsea, Owner

Laurel Creek Music Designs

Santa Cruz, California

Phone: 831-429-6407

From: tiffany.rodriquez@sjsu.edu on behalf of [AS Transportation Office Mailbox](#)
To: planning@scmttd.com
Cc: [Eyedin Zonobi](#); [Joanna Huitt](#)
Subject: Highway 17 Express bus proposed fare increase
Date: Friday, April 03, 2015 11:44:49 AM
Attachments: [Letter from TS to SCMTD April 2015.pdf](#)

April 2, 2015

Alex Clifford, General Manager of SCMTD

We would like to express our concern about the proposed fare increase for the Highway 17 Express bus. San Jose State University (SJSU) Transportation Solutions is responsible for providing alternative transportation services and incentives to students and employees. This severe fare increase will directly affect our ability to promote the Highway 17 Express bus to the SJSU community. Currently, we have nearly six hundred students commuting to campus from Santa Cruz County, of which three hundred fifty rely on the Highway 17 Express for their daily commute to SJSU.

SJSU students and employees commuting from Santa Cruz County are already at a disadvantage due to their distance from San Jose and considering the rising cost of tuition and living expenses, an increase in transportation fare adds to the financial burden for students and employees. Additionally, the potential decline in ridership that will result from the new fares will lead to a rise in the number of cars and congestion on Highway 17, which will put SJSU students' and employees' safety at risk. Furthermore, this fare increase will undoubtedly have a negative impact on traffic congestion and parking demand at SJSU.

SJSU is one of the major stakeholders in the operation of the Highway 17 Express. To promote ridership, SJSU subsidizes the 31-Day pass by \$11 and the 10-Ride (\$50 Cash Card) by \$5. We are unable to absorb this cost increase and continue the subsidy to make the Hwy 17 Express bus competitive with driving. Additionally, we contribute about \$30,000 a year to the operating cost of the last two runs of Highway 17 Express. If instituted, this severe fare increase will diminish the value of our subsidies for this service.

Finally, we would also like to express our disappointment with the notification process for the Structural Deficit Workshops. All five of the workshops occurred in February, but the University did not receive any notice of them until a student brought a flier to the Transportation Solutions Department at the beginning of March. Those workshops were quite possibly the best chances our students and employees had at being heard.

We hope you will take our concerns into consideration as you make your final decision.

Regards,

10B.21

Eyedin Zonobi

Manager, AS-SJSU Transportation Solutions

CC: Board of Directors of Santa Cruz Metropolitan Transit District

SJSU Parking, Traffic and Transit Advisory Committee

Kelli Williams, Interim Executive Director of Associated Students

Transportation Solutions

Associated Students, SJSU

Student Union, Room 1800

San Jose, CA 95192-0129

Voice: 408.924.RIDE (924.7433)

Fax: 408.924.6220

Web: <http://ts.sjsu.edu>

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[Instagram](#)

[Twitter](#)

From: [Diana Lopez Lachino](mailto:Diana.Lopez.Lachino@scmtd.com)
To: Feedback@scmtd.com
Subject: Highway 17 Express Fare Increase
Date: Wednesday, March 25, 2015 4:10:48 PM

Hello Santa Cruz Metro representative,

I am extremely concerned regarding the proposed fare increase to the Highway 17 Express Route. As a SJSU student and resident of Santa Cruz County, I strongly oppose the immense fare increase. I rely on this bus to commute to campus.

I have been extremely happy with Highway 17 Express Route for its efficiency and price. With the price increase there will be a decrease in ridership thus incrementing cars on road, specifically the already packed Highway 17.

It is best for the safety of our community, that we can still rely on the affordable Highway 17 Express Route. I am not the only SJSU student commuting, I have seen many other students, including students that commute to other community colleges in San Jose. This fare increase can be another cost that can deprive students from accessing an education. The proposed fare increase is huge, it would be great if a lower fare increase could be considered.

Thank you,

Diana Lopez

From: [Richard Masoner](mailto:Richard.Masoner@scmttd.com)
To: planning@scmttd.com
Cc: bruce.mcperson@co.santa-cruz.ca.us; rj12@comcast.net; perry.woodward@ci.gilroy.ca.us;
ken.yeager@bos.co.santa-clara.ca.us; [Dene Bustichi](#)
Subject: Highway 17 fare hike & Transportation Impact
Date: Thursday, April 02, 2015 1:00:22 PM

Dear Santa Cruz Metro Board and Staff:

I applaud Santa Cruz Metro's commitment to providing lifeline service and can appreciate the tight financial situation of the District. As a resident of Scotts Valley who has commuted "over the hill" using the Highway 17 bus for a decade, I and other Highway 17 bus riders are willing to accept a modest fare increase. The proposed 42% hike for the 31-day pass, however, feels like a real kick in the teeth for daily riders.

1. During Metro's Structural Deficit hearings, staff pointed out the 11% of service hours consumed by Highway 17 generates only 6% of ridership systemwide. This 6% rider share, however, already generates 20% of fare revenue for Metro. Assuming staff predictions of an additional \$300,000 in Highway 17 fare revenue are correct, this single route will account for a third of Santa Cruz Metro's fare revenue. How is this fair?
2. Metro staff predicts, at most, a 10% drop in ridership. Because Highway 17 has a high number of "choice" riders, I believe this prediction is optimistic. In any case, the result will be outrageously higher fares paid by your captive ridership who are least able to afford the increased fare.
3. Those 10% of riders who switch from riding the bus to driving will add another 50 to 100 peak hour trips to an already congested Highway 17, which operates at LOS "F." SCCRTC, VTA, and both Caltrans Districts responsible for Highway 17 have policies in place to maximize throughput while reducing vehicle miles traveled and greenhouse gas emissions. I believe CEQA rules may require a Traffic Impact Analysis for both Caltrans District 5 and District 4. If this is the case and Metro has not prepared the TIA, Metro invites a CEQA lawsuit to ensure compliance with our state's environmental regulations.

In summarize: Highway 17 riders already generate more than their equitable share of fare revenue, the propose increased punishes those who can least afford to pay, and the resulting increase in traffic goes against regional and state policies that seek to reduce VMT and transportation GHG.

Please amend the proposed fare increase to reduce the impact on your riders.

Best regards,

Richard Masoner
Scotts Valley, CA

Cc: Dene Bustici, Scotts Valley Mayor & SCMTD Board Chair ;
Bruce McPherson, SCCRTD Commissioner;
Randy Johnson, SCCRTD Commissioner;
Perry Woodward, VTA Board of Directors Chair;

10B.24

Ken Yeager, Santa Clara County Supervisor & VTA Board Member;

From: [Eva Isaacson](mailto:Eva.Isaacson)
To: Feedback@scmttd.com
Subject: Highway 17 Fare Increase
Date: Monday, March 16, 2015 10:26:56 AM

I strongly oppose the fare increase.

I live in Brookdale (part of the Santa Cruz County). I ride the 17 Express to and from San Jose State from Scotts Valley at least four days a week. I am a full time student.

I work for minimum wage on the weekends but I only just make enough to pay for the monthly pass as it is.

I want to continue to take the 17 Express but this 42% increase would make that more difficult.

I understand that the budget needs changing, but I can't see how it's a good thing to penalize people who ride the bus daily.

The 17 Express reduces traffic on Hwy 17 by a lot. If this became less cost effective to use, people will simply drive themselves.

This increase in traffic would hurt the Santa Cruz economy, which relies on tourism. It would also hurt the residents of Santa Cruz who commute to San Jose for work.

We are going green by "carpooling" via the 17 Express.

Santa Cruz is supposed to be environmentally minded. This does not show through raising costs of a bus which saves lots of gas for many people.

This would have a huge impact on the Santa Cruz community and economy.

I know just about everyone opposes this increase. Show us that you listen to our opinions by stopping it.

Thank you for listening to your daily riders.

~Eva M. Isaacson

From: [Kevin Cooley](#)
To: Feedback@scmtd.com
Subject: Highway 17 Fee Increase
Date: Wednesday, March 11, 2015 10:16:08 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

From: [karina.hernandez](#)
To: Feedback@scmtd.com
Subject: Highway 17 price increase
Date: Thursday, March 19, 2015 2:30:00 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we SHOULD NOT have to take on new costs just to have access to an education.

From: [Bryan Martinez](#)
To: feedback@scmtd.com
Subject: highway 17
Date: Wednesday, March 11, 2015 3:02:57 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

From: [Yuneisy](#)
To: Feedback@scmtd.com
Subject: HWY 17 express fare increase.
Date: Wednesday, March 11, 2015 2:42:35 PM

Hello,

I strongly oppose the HWY 17 fare increase. As a Santa Cruz resident, and a student at San Jose State University, I rely on this bus as the means of transportation. It is reliable and convenient, and at \$5.00 per ride is still somewhat affordable. Increasing the fare would cause a lot more cars on the road (students and other people like me won't be able to afford it), and it will also cause an increasing issue with parking at the university.

I would appreciate if you consider these issues, as well as the increased cost of tuition, and maintain the rate as it is to help people in the community achieve their goals, and be able to enjoy living in this beautiful city we all share.

Sincerely,

Yuneisy Fincher

Student at SJSU

408-826-2884

From: [Bridget Zwimpfer](#)
To: feedback@scmtd.com
Subject: Hwy 17 Fare Restructuring
Date: Friday, April 03, 2015 3:00:46 PM

Dear METRO Administration,

Thank you for providing the pamphlets regarding the public hearing. I also appreciate the opportunity to be able to submit my comment in writing, since I will be out of the area during the in-person public hearing.

My suggestion would be to figure out a way to cut back on the number of rides (especially for Hwy 17 buses) to reduce costs. I know that there are some buses that have very small ridership, and if we could cut those rides there would definitely prove to be some cost savings. I am sure that you have data on which buses have the lowest ridership.

Although I understand that the costs of the bus need to be paid for by its riders, we also need to be incentivizing people to take public transportation over driving their cars. I am concerned that if ticket prices exceed a fair amount, you will see more people on the road and less people on the bus. I do believe that most people who are on the bus are making this choice at a "cost" to them because they know they could be driving and potentially have a shorter commute, but for some reason have chosen not to.

Thank you for the opportunity to comment.

Sincerely,

Bridget Zwimpfer

bwimpfer@gmail.com 707-293-5667

From: [Ariana Arellano](#)
To: Feedback@scmtd.com
Subject: I am oppose to the fare increase to the Highway 17
Date: Wednesday, April 01, 2015 10:37:52 AM

I strongly oppose the proposed fare increase to the Highway [17 Express Route](#). As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Sent from my iPad

From: [Laura Lewandowski](#)
To: Feedback@scmttd.com
Subject: I Oppose Fee Increases for the 17 Express
Date: Wednesday, March 11, 2015 10:41:52 PM

I've done the math for my commute. If gas prices stay relatively the same and I use the park and ride lot at San José State, I'd save money driving myself to school instead of using the express if the pass and one-way fees go up. I'd probably be able to save a lot more money if I was part of a carpool, even right now. I know I'm not alone on this view, and I guarantee you will lose a lot more customers (and the money you so desperately need) if the 17 Express fees are increased. Please don't.

From: [Mohini Peters](mailto:feedback@scmtd.com)
To: feedback@scmtd.com
Subject: letter regarding changes to ADA transit program
Date: Wednesday, February 25, 2015 7:10:56 PM

Hello

I am writing on behalf of my father, Bruno Peters, on Felt St. date of birth 9/12/17. He is 97 1/2 years old, legally blind and uses the Paratransit Service.

First, I want to point out that the letter of proposed changes and meeting dates was dated February 6th, but not received in the mail until today, February 25th. It was postmarked 2/23/15, so it didn't get "lost in the mail".

As a result, two of the 3 public meetings have already happened. The 3rd meeting was scheduled for tonight at 6 pm. My father is legally blind, and as I work, we couldn't read it until I returned from work. That gave us no time to attend tonight's meeting.

Additional feedback is that your letter is unnecessarily unclear. How is an end user supposed to know what is meant by "aligning the paratransit service, non-school term service and holiday service to...fixed route service runs"? What does that mean in end user / laymen's terminology? Your notice could easily be more straightforward regarding proposed changes in routes, fares, and dates of service.

Paratransit is a valuable service that enables people to manage their lives. We are quite grateful for the service, and it generally works very well.

However, I suspect there are other disabled public users who also were left out of the discussion.

This represents a failure to notify the public of the meetings (to provide feedback). It's hard to believe that you value the public's opinion when notices are sent out *after* the public meetings have happened and 2 days before your proposed changes to the Board of Directors.

Yours truly,

Mohini Peters RN CLNC
daughter of Bruno Peters
2435 Felt St. Spc 66
Santa Cruz, CA 95062
831-345-3408

10B.34

To: SCMTD Board of Directors

From: Metro Advisory Committee (MAC)

Date: March 18, 2015

re: Community feedback provided on deficit restructuring program.

At its regularly scheduled meeting on March 18, 2015 the Metro Advisory committee was presented with a letter addressed to the SCMTD Board of Directors signed by over 200 transit riders in the First District. Our committee is forwarding their letter and signatures on to you for your review and consideration.

In summary, the letter urged members of the board to keep Paratransit services at their current level with particular emphasis on the financial hardships facing many ParaCruz riders who live on very limited fixed incomes.

Thank you for your receipt of, and deliberation on the concerns raised by this concerned group of transit users.

Veronica Elsea, Chair
Metro Advisory Committee

March 7, 2015

Dear METRO Board of Directors;


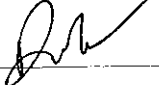
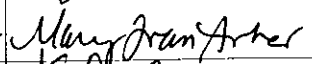

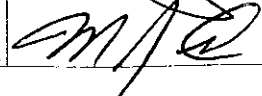
We are writing this letter to encourage the METRO board of directors to preserve the services of Paratransit as they are now; please don't take any measures that will disproportionately impact seniors and people with disabilities. The proposed fee increases, decreasing of operating hours and the removal of routes would create additional access barriers for a disadvantaged population.

The increase in the service fee will pose a burden to a population composed primary of low income residents. The \$8 round trip fare already impedes some of the disabled and elderly from using this service. Please research all possible options before imposing this monetary encumbrance.

The series of changes that METRO is considering could cut services to the minimum requirement of the ADA and could result in severe cuts of services to the disabled population. Those changes include the restructuring of some bus routes serving Felton, Lompico, Santa Cruz and Watsonville. If these routes disappear the Paracruz services to those areas will also disappear, leaving seniors and people with disabilities stranded. We want to be an asset to the community instead of a wasted resource.

Please reassess the amount of people that use Paracruz and realize the lack of alternative modes of transportation. The current hours of operation enable the disabled and elderly population to successfully interact with the Santa Cruz community. This service adds to our unique community that empowers the disabled and elderly. We urge you to keep the Paracruz service running as usual and continue to service the disabled and elderly in our community.

Sincerely,

Print Name	Signature	Phone Number	Email
MAM Anne Kramer-Urner		831-423- 9129	Urner@cruzio.com
Roger McKowan		831-246- 1012	Rmckowan@ comcast.net
Mary Fran Archer		831-331- 8594	maryfrana@yahoo.com
KARINA VOGEN		651-460-9245	KVOGEN@HANGER.COM
MARK CATTAL		831-227-6403	—

March 7, 2015

Dear METRO Board of Directors;

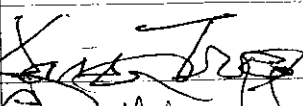
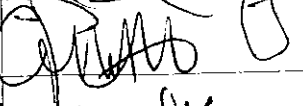
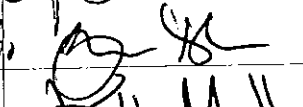
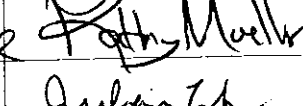
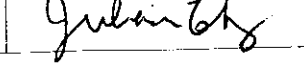
We are writing this letter to encourage the METRO board of directors to preserve the services of Paratransit as they are now; please don't take any measures that will disproportionately impact seniors and people with disabilities. The proposed fee increases, decreasing of operating hours and the removal of routes would create additional access barriers for a disadvantaged population.

The increase in the service fee will pose a burden to a population composed primary of low income residents. The \$8 round trip fare already impedes some of the disabled and elderly from using this service. Please research all possible options before imposing this monetary encumbrance.

The series of changes that METRO is considering could cut services to the minimum requirement of the ADA and could result in severe cuts of services to the disabled population. Those changes include the restructuring of some bus routes serving Felton, Lompico, Santa Cruz and Watsonville. If these routes disappear the Paracruz services to those areas will also disappear, leaving seniors and people with disabilities stranded. We want to be an asset to the community instead of a wasted resource.

Please reassess the amount of people that use Paracruz and realize the lack of alternative modes of transportation. The current hours of operation enable the disabled and elderly population to successfully interact with the Santa Cruz community. This service adds to our unique community that empowers the disabled and elderly. We urge you to keep the Paracruz service running as usual and continue to service the disabled and elderly in our community.

Sincerely,

Print Name	Signature	Phone Number	Email
Karen Trap		831-212-3992	karentrap@live.com
Jennifer Methenitis		408-480-4266	jennifer.methenitis@gmail.com
Zuleika Maldonado		678-436-8983	bulladyshy@gmail.com
KATHY MOELLER		831-476-8486	kathy.moe312@aol.com
JULIANA CHENG		831-471-9391	DEOXYJANAH@AOL.com

Print Name	Signature	Phone Number	Email
SUSAN SEBERG		650.743.7520	SUSAN.SEBERG@DIGNITYHEALTH.ORG
Morgan White		831-535-8995	Morgan.white@dignityhealth.org
HELEN BARTHELE			
S C	Sonia Cuneo	831-462-2698	Sonia VEGONIA01@YAHOO.COM
Randy Hale		831-246-1566	randy_alan_hale@yahoo.com
Jerry Sanchez		831-707-0337	
TYM HALE	TYM HALE	831-336-2444	
John Elder	John Elder	831-476-7703	
BEATRICE	B HOWARD	831-476-7703	
KEVIN CARPENTER	KL CARPENTER	426-5426	
JEAN MC COTTER	Jean McCotter	426-5426	
FREDA W. CRUM	Freda W. Crum	477-1771	fredacrum@almo.com
A.M. STEVENS	A.M. Stevens	831-426-3753	STEVENS@ALMO.COM abigail.parker@dignityhealth.org
Abby Parker	Abby Parker	918-760-5975	dignityhealth.org
Gerry Labadie	Gerry Labadie	408-316-3383	gerry123@speical.net
Conrad Sherman	Conrad Sherman	831-459-3911	conradsherman@gmail.com
WILLIAM CASS	William Cass	831-345-1967	
Jeff Nelson	Jeff Nelson	831-426-7229	N/A
CLAUDIO MORALES	Claudio Morales	661-644-0767	N/A
Grace Arnold	GRACE ARNOLD	831-854-2159	

March 7, 2015

Dear METRO Board of Directors;

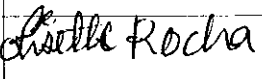
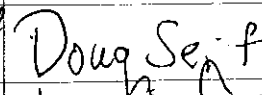
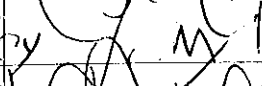
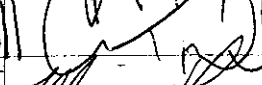

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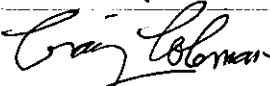
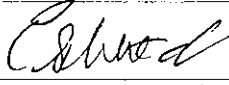
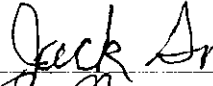

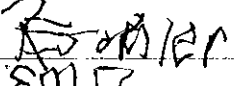
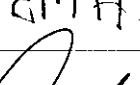
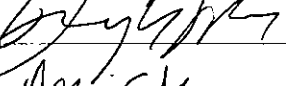
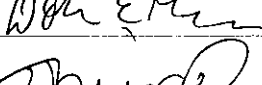
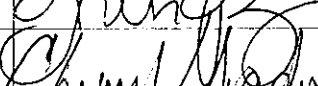
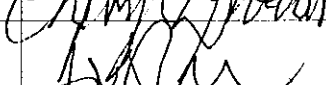
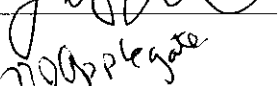
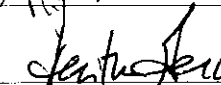
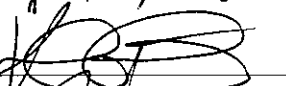
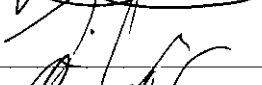
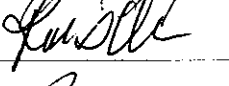
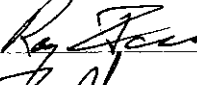
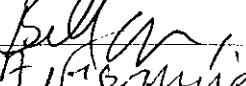

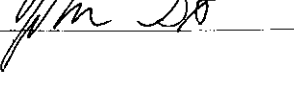

The increase in the service fee will pose a burden to a population composed primary of low income residents. The \$8 round trip fare already impedes some of the disabled and elderly from using this service. Please research all possible options before imposing this monetary encumbrance.

The series of changes that METRO is considering could cut services to the minimum requirement of the ADA and could result in severe cuts of services to the disabled population. Those changes include the restructuring of some bus routes serving Felton, Lompico, Santa Cruz and Watsonville. If these routes disappear the Paracruz services to those areas will also disappear, leaving seniors and people with disabilities stranded. We want to be an asset to the community instead of a wasted resource.

Please reassess the amount of people that use Paracruz and realize the lack of alternative modes of transportation. The current hours of operation enable the disabled and elderly population to successfully interact with the Santa Cruz community. This service adds to our unique community that empowers the disabled and elderly. We urge you to keep the Paracruz service running as usual and continue to service the disabled and elderly in our community.

Sincerely,

Print Name	Signature	Phone Number	Email
Lizette Rocha		(831) 234-6385	lizetterocha831@yahoo.com
Doug Seifert		831 419 7996	
Lisa Reynolds			
Carrie Trumbull		(831) 291-0970	c-trumbull@gmail.com
MAGGIE REYNOLDS		831-662-3134	MAGNOLIA REYNOLDS@MAC.COM

Print Name	Signature	Phone Number	Email
STEVE		191674322	
CRAIG COLEMAN		(831) 426-0410	NONE
Christine Covarrubias		(831) 239-1700	
JACK SNYDER		(831) 476-9675	NONE
Sarah Collins		831 761 3316	
Penny Fischler		831 925 7054	
Elena Andersson		831-438-1666	Elena@Gof.net
Douglas Perry		831-345-4420	DouglasJPerry@aol.com
Doris Melville		934-457-7142	none
Thirza Perez		831-224-6096	tirzah.guadianperez@aol.com
Cheryl Dieder		408-858-7102	
John Pecoraro		408 410 3412	
Norma Aplegate		831-464-8135	
Antonie Gerwin		831 500 6556	
KAREN GOSLING		831 420 1617	
Luis Vega		831 406-7146	
RICK OLSEN		831-359-8345	
RAYMOND FASSIO		831 425 0823	
Bill Grossi		831 234 2209	
VORMITG		831 469 8822	
John Stow		831 429-9594	

2/26/2015

Dear METRO Board of Directors:

We are writing this letter to encourage the METRO board of directors to preserve the services of Paratransit as they are now; please don't take any measures that will disproportionately impact seniors and people with disabilities. The proposed fee increases, decreasing of operating hours and the removal of routes would create additional access barriers for a disadvantaged population.

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Sincerely,

Name	Contact Information
Cyndi Javors	336-5395
Prudence Drew	336-5187
Jane Rutherford	388-4376
Margie J. Teale	335-5536
Richard Bishop	335-5536
John Burton	336-7733
Ann Burton	336-2733
Kelly Stocomb	359-6598
Heylee A. Spencer	336-8354
Monnie Shyanita	336-8164
Russell Gray	(408) 529-4275

Jeri Hopkins	278-1724
Sue De Alba	338-6559
Marilyn Spurgeon	840-8303
Janett A. Wallace	228-4173
Clair M. Campbell	336-2215
Mary Hammer	338-6884
Carol A. McQuillan	336-2665
Ann Burton	336-2733
Kari Smith	335-5597
W. Burd	348-8594
Joseph Valles	406-0368
Debra Cox	498-0931
Sergio Rojas	705-534-1523
Loren Encinas	475-2441 (831)

2/26/2015

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If you find this letter please send to:

Santa Cruz METRO
Administrative Offices
110 Vernon Street
Santa Cruz, CA 95060

Sincerely,

Name	Contact Information	
	Sasha DeFay	475 4810
Sr. Karen Hall	Sr. Karen Hall	462 6209
	Bobby G. Jones	462-6352
	Alfred Ochoa	234-4767
	Devan Mello	419-5199
Betty Wright	Brittany wright	419-6909 600-8050

Courtney Little	Cristina Locke	515-9558
Courtney Little	Courtney Little	530-949-8008
Carrin M...	Carrin@mcclindimama.com	831-420-7532
Jessica L. Monteiro	Jessica L. Monteiro	(831) 359-1716
Matthew Baskerville	Matthew Baskerville	(831) 419-2734
Allen Knott	Allen Knott	(831) 277-7425
Nathan Hessler	Nathan Hessler	831 (818)-5530
JULIES RESNICK	Jular Resnick	831 428-1239
Joyce Reader	Joyce Reader	831-662-2656
Maria Rubalcava	Ymaria Rubalcava	831-661-0151
Jeya T. Johnston	Jeya T. Johnston	831-684-2312
Bernice Welch	Bernice Welch	831-662-3785
Donna		
Napoleon Amoon	Napoleon Amoon	831-688-4310
ARLENE TODO	Arlene Todd	831-685-3393
Helen ELLIS	Helen Ellis	" 708-2069
Donna Wilbur	Panna Wilbur	831-462-4903
Louise F. Haber	LOUISE F. HABER	831-477-9902
Paula Fournier	Paula Fournier	515-9610
Patty DiCenzo	PATTY DiCENZO	479-4649
Phyllis Oton	Phyllis Oton	476-1938
Sam Empasis	Sam Empasis	(831) 345-2545
Leda Basdon		(831) 475-4648
Celia Mooshan	Celia Mooshan	831-476-6500
Ed Dunagan	Ed DUNAGAN	831-462-1592
Ed Dunagan	Ed DUNAGAN	831-462-1592
Michael Rio	Michael Rio	831-477-0135
Carol Childers	Carol Childers	(831) 477-9057
Lisa Berkowitz	LISA Berkowitz	(831) 247-0105
Julio Espinoza	JULIO ESPINOZA	(831) 464-3180
Adella Koenig	Adella Koenig	831 964-3180
Tommy Bejarduno	Tommy Bejarduno	831-475-1826
David Pinto	DAVID PINTO	831-419-5927
David Brumsey	DAVID BRUMSEY	831 345-6418
Kelly Allison	Kelly Allison	510-927-5997
Shanece Bonn	Shanece Bonn	831-428-2798
Matt GENT	Matt GENT	831-435-0459
Bonnie Nibark	BONNIE NIBARK	971-421-9326
Gregory Alexander	GREGORY ALEXANDER	831-854-8562
Rebecca Baccoteran	Rebecca Baccoteran	831-229-0604
Patricia Wilson	Patricia Wilson	831-229-6604
Patricia Wilson	Patricia Wilson	831-713-0927

Therese (Norman) 496-7621
Michelle Favis Michelle.Favis@gmail.com
Tuan Garcia (509) 307-4203
Claudia Coto (831) 428-6946
Janet Dollar 831-295-1424
Judy Smith ~~831-650-630-7400~~
Kate Hinnenkamp 831-325-6838
Richard Jacobson 831-602-0305
Luis Lopez Lima 59@A01.com

From: [Jennifer J-W](#)
To: feedback@scmtd.com
Date: Wednesday, March 11, 2015 5:00:15 PM

To: Santa Cruz Metro Board of Directors
To: Alex Clifford, General Manager

I very strongly oppose the proposed fare increase to the Highway 17 Express Route.

As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus.

Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Sincerely,

Jennifer Jordan-Wong

From: beatriz.velasco
To: Feedback@scmtd.com
Date: Wednesday, March 11, 2015 2:19:32 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

From: [Lori Burkett](#)
To: feedback@scmtd.com
Subject: metro
Date: Friday, February 27, 2015 3:43:41 PM

We wanted to just say that we think Metro is very valuable to us. We would continue to use your services even, if you have to raise the prices.

Also we did not receive your mailing until February 25, which did not leave time to plan to go to any meetings.

Thank you again for the service you provide.

Lori and Jack Burkett

From: [d.wirkman](mailto:d.wirkman@scmtd.com)
To: planning@scmtd.com
Subject: Metro bus fare public feedback
Date: Friday, March 13, 2015 11:36:38 PM

Santa Cruz Transportation Planners,

I don't have time to look at bus fare increase information now, but I can tell you even without looking that I and most of my fellow bus riders really can't afford any bus fare increases. And I'm sure service cuts to ParaCruz are of serious concern to many people who rely on the service; it troubled me to see headlines about likely cuts there.

I have read about some major proposed changes to the Metro station. I'm wondering where the money would come from for that. If those changes hinge in any way on raising fares then we shouldn't proceed with them until some other source of funding is available. Further, I don't favor the idea of an indoor bus terminal at all, the concept doesn't fit the open-air Pacific Garden Mall. The space currently allocated for the Metro Center should be preserved for use as an open air bus depot. Bus parking/loading configuration changes can improve flow as has been proposed.

Finally, sending my appreciation to the hard working Metro bus drivers :-)

Thanks for the opportunity to comment,

Deb Wirkman
Santa Cruz city resident and frequent Metro passenger

From: [Shirley Forsyth](#)
To: planning@scmtd.com
Subject: Metro busses
Date: Monday, March 30, 2015 10:13:39 AM

To Metro Planning Dept:

I have been using the Para Cruz Paratransit services for years, and they have unfailingly been dependant, courteous, helpful to people like myself--disabled, unable to walk without a walker, unable to use any other method of transportation.

To cut down on this blessing would be criminal.

If you are unable to meet expenses, then make the more able -bodied people who have alternatives, pay a bit more for your services. Or cut their hours--they can get around without you.

We can't!!!

Shirley Forsyth

From: [Judie Van Leeuwen](#)
To: feedback@scmtd.com
Subject: Metro ParaCruz
Date: Wednesday, April 01, 2015 7:25:40 PM

I am saddened by the news given regarding changes to Metro ParaCruz. My adult daughter has disabilities and relies on this service to get to appointments, social visits, and necessary errands. It has been VITAL to her ability to be an independent young adult. The beauty of ParaCruz is that it fills an important void for those who cannot drive and need affordable door to door service. It saddens me to think that you are considering taking away the ability for these folks to schedule a ride WHEN they need it, door to door, which again, is a service that is VITAL, NECESSARY, and fills a void in our community. It's the only way some can get from point A to point B. Riding the bus is not always convenient, it doesn't run during all hours of the day, and takes away from precious time in a day.

If you are not making a profit, there must be some way to resolve this issue that doesn't create MORE problems for those who have disabilities! Maybe raising the rate \$2 per ride. Or make these rides available to all seniors and therefore widen your market. Or get rid of the larger vehicles that consume too much gas and stick to smaller vans and look into investing in gas-saving/money-saving vehicles. Think OUT of the box and come up w/ more creative solutions.

The only solutions so far seem to negatively impact the disabled who rely on this service! Surely there must be answers that do not create more problems for this population. especially this population!!

Please do not limit the ride times you offer!! Please do not add more difficulty to those who live w/ more difficulties than most!!!!

You provide an extremely important service to Santa Cruz which these people cannot live without. There is a demand for your service.

Thank you,
Judie

--

"The brain gives the heart its sight. The heart gives the brain its vision."

- Rob Kall

From: [Wendy King](#)
To: feedback@scmtd.com
Cc: ryan.coonerty@santacruzcounty.us; [Clay Kempf](#)
Subject: Metro Service Budget management
Date: Monday, April 06, 2015 10:20:37 AM

Dear Metro Service managers,

I am a resident of Santa Cruz and on the Board of Directors of the Seniors Council. I request that you conduct an overall evaluation of the Santa Cruz Metro system BEFORE deciding to restructure the Paracruz services in order to alleviate the budget deficit.

I understand that Metro organized a series of five public meetings to discuss "Possible Structural Deficit Solutions". From the titling, it is not clear that Paracruz fares and services would be discussed, thereby the meeting advertising would not have attracted Paracruz users.

The meetings were all scheduled for 6pm, again reducing attendance by seniors and people with disabilities, who would be users of the Paracruz services.

In the one single article on the subject in the Sentinel on February 23, 2015: Santa Cruz Metro expects to reduce the deficit by about \$2million/ year by restructuring Paracruz.

Meanwhile, in San Francisco, MUNI has decided to provide FREE Bus service to low and moderate income seniors. San Francisco Metro Transit Authority aboard Chairman Tom Nolan said, "I think it is a matter of social justice. The divisions in the city between the wealthy and the poor are so wide, this is a small step we can take. I think it will make a difference." (ABC News January 20, 2015)

In that Sentinel article, Mr. Alex Clifford, CEO of Santa Cruz Metro goes on to say that AFTER restructuring Paracruz, "We'll need to do some evaluation of other fares on the system and possibly propose some restructuring there. We're also looking at a system-wide restructuring which hasn't happened in more than 20 years."

I request that the Santa Cruz Metro Transit plan an overall evaluation of the systems routes and fares, and then based on that analysis, determine which routes and fares should be restructured. It does not make sense, organizationally, administratively, nor socially to FIRST restructure one component of the system without comprehensively evaluating the entire system. Lynn McKibbon of Seniors Commission questioned why we are "trying to solve Metro's budget deficit on the back of our seniors?"

I know Santa Cruz can do better, certainly as good as San Francisco.

Thank you,
Wendy King
Seniors Council Board of Directors

Be happy for no reason.

From: [David Simms](#)
To: feedback@scmtd.com
Subject: Metro structural deficit solutions affecting Hwy 17 bus route
Date: Wednesday, February 18, 2015 11:18:49 PM

I have reviewed the briefing charts that are being provided the public--proposing Route 17 and Paracruz fare increases and other measures to offset the losses to the Metro system. I respect that measures and options must be considered, chosen and implemented.

I drove to silicon valley and back for over 2 years and found it dangerous driving in the dark and sudden stops around turns, too much wear and tear on me and the vehicle, and adopted the 17 bus and VTA light rail over 5 years ago. I spend over 4 hours a day RT riding mass transit, but no longer worry if I will be involved in an accident and generally dependable to arrive at work as planned. My work has fully reimbursed me for the monthly pass, so I have been blessed.

With the proposed increase on monthly passes from \$113 to 160 (an increase of over 40%), I will still be riding the bus, but resenting that because of the extreme fare hike, work will not fully reimburse me. However, I guess like the majority of the riders today, I will adjust to the increase as long as the availability of buses remains the same.

I can't get off work and commute early enough to make the 6 pm public meetings in Santa Cruz, so here is the question I would like answered.

If we are going to have to pay an additional 40% monthly fare increase, what do we see in the way of improvements...will there be new buses that have front row seats that we can sit on or will the current front seats be replaced with safety belted seats or other measures? Another words, where is the value for the ridership?

I have watched crowded buses, with the last passengers loading from Diridon train station that are standing, so some resort to sitting on the folded up front seats...an even higher risk than when the seats were down.

Where are the safety improvements built into the proposed restructuring?

Thank you for your time. David Simms, Live Oak resident, 831-713-9447

Attachment B

From: [Jennifer J-W](#)
To: Feedback@scmtd.com
Subject: Opposition to Proposed Fare Increase
Date: Sunday, March 29, 2015 7:47:33 PM

To: Santa Cruz Metro Board of Directors
To: Alex Clifford, General Manager

I very strongly oppose the proposed fare increase to the Highway 17 Express Route.

As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus.

Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Sincerely,

Jennifer Jordan-Wong

Attachment B

From: [Meryl](#)
To: feedback@scmtd.com
Subject: Para Cruz.
Date: Monday, March 30, 2015 12:05:07 PM

Greetings, Thank you for keeping me informed about proposed changes to your invaluable service.

Fares, Many of your clients are seniors therefore double the regular fare would be \$6 for one trip. \$24 round trip ,seems exorbitant.

"Will call".

I ask for this as I do not know whether my Dr will be delayed or order tests. If the charge is the same as a missed ride I suspect there will be many missed rides making more work for the service. "Will call" is not a convenient option as it can result in long stressful waits.

I have no problem with your aligning the operating days with those of the regular service.

Replacing the large, uncomfortable vans with smaller vans when possible would save gas.

Sincerely, Meryl Everett.

Attachment B

From: [SACHA DEFOY](#)
To: feedback@scmttd.com
Subject: Paracruz
Date: Thursday, February 26, 2015 10:53:53 AM

I moved from Monterey to Santa Cruz because of the accessible transportation and inclusive community. The Paracruz service has helped me go to school, get to doctor's appointments and go to recreational activities. The proposal to increase the fees and decrease the service hours are unacceptable. I implore you to keep the Paracruz service running as usual and continue to service the disabled and elderly in our community.

Sincerely,

Sacha DeFoy

Attachment B

From: [Adam Tovar](#)
To: feedback@scmtd.com
Subject: Paratransit/Paracruz
Date: Tuesday, March 31, 2015 8:47:57 PM

Hello,

I am writing to inform you that , I am a Paratransit user with a disability who lives Where it is VERY DANGEROUS to walk and the route I need to use only comes 2 Times a day for School purposes. to Impose a "Only dispatching Paracruz" Rides during those hours poses a hardship on me. I work odd hours and rely on the transit service. (11 AM to 6PM) and LIVE on Lompico. Such an area in which it is a VERY DIFFICULT and DANGEROUS area to walk.

Please reconsider NOT taking away service up to my area. Thank you! I would appreciate it. I cannot make the meetings as my family is going through financial hardships and the only way I'd be able to get to said meetings are Paracruz. By the way , I have met Mr.Clifford. I'll enclose a portrait to show you who I am (Most of you probably have met me!)

Adam Tovar

Attachment B

From: [Lale Yasemin Kaya](#)
To: feedback@scmttd.com
Subject: please do not increase hwy 17 bus fare
Date: Thursday, March 12, 2015 2:13:30 PM

Please leave the Highway 17 bus fare at \$5. Please do not increase it.

Namaste,
Lale Yasemin Kaya

Lokah Samastah Sukhino Bhavantu

Attachment B

From: [Javier Perez](#)
To: Feedback@scmtd.com
Subject: PLEASE STOP THIS EXTREME AND UNFAIR INCREASE!
Date: Thursday, March 19, 2015 7:22:08 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Javier Perez
Chemistry Major at San José State University

Attachment B

From: [steveo](#)
To: planning@scmtd.com
Subject: Possible Hwy 17 fare increase.
Date: Wednesday, March 25, 2015 3:30:13 PM

To whom it may concern,

I'm writing to you in opposition to the proposed fare increase of \$160/month for the Hwy 17 monthly pass.

I cannot afford to pay for my wife and my fare (for a total of \$320/month).

I'm asking that you please reconsider that decision, and be more reasonable about this increase.

From \$113/month to \$130 would be understandable.

We are barely able to afford what we pay now and we strongly support public transportation, however, with this new possible increase, many of us daily commuters would have to look for other means of transportation for getting to work, such as driving our vehicles over the hill (again).

My wife and I, simply ask that you take another hard look at the proposed increase for the Hwy 17 express monthly pass and be more reasonable and understanding towards those of us who faithfully have been using this service since the time it began.

I thank you for your consideration.

Yours truly,

Steven Palma

Attachment B

From: [Shannon Miller](#)
To: feedback@scmttd.com
Subject: Proposal to raise the price of the Highway 17 bus
Date: Monday, February 23, 2015 9:45:45 AM

I am writing because I was unable to make the one public meeting scheduled for Santa Cruz on the proposed fare raises. I understand that the Metro is currently experiencing a structural deficit, and I do think that some fare raise the Highway 17 bus would be appropriate. But the proposed rate increase is much much too steep -- the 31 day pass would be raised 42%, while the daily rate would rise 40%. Other proposals discontinue or add new service, so it is not easily comparable in this way. It isn't fair or appropriate to place so much of the burden onto 2 levels of service without considering other places for marginal increases, such as 5-10% increases to bus service. While a 10-15% increase to the Highway 17 bus fares would be reasonable, upwards of a 40% increase is completely unreasonable.

Best, Shannon Miller

Sent from my iPad

Attachment B

From: [MAREK HESSEL](#)
To: planning@scmttd.com
Subject: Proposals for Fare Restructure & Changes to Paratransit
Date: Tuesday, March 24, 2015 9:48:25 AM

1. I suggest rate increase to \$6 for all ParaCruz rides
2. an increase in fare to \$8 if the rider needs assistance to or from his/her door.
3. EXCEPTION: a flat rate of \$5 to the Stroke Center at Cabrillo College, regardless of distance.

--

"....Aim at the sun. You may not reach it, but your arrow will fly far higher than if aimed at an object on a level with yourself..."

Attachment B

From: [Melissa Martinez](#)
To: feedback@scmtd.com
Subject: Proposed fair increase to Highway 17 Express Route
Date: Wednesday, March 11, 2015 2:20:16 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Best regards,

Melissa Martinez

Attachment B

From: [Hildegard Bell](mailto:Hildegard.Bell@scmtd.com)
To: Feedback@scmtd.com
Subject: Proposed fare increase
Date: Wednesday, March 11, 2015 2:00:26 PM

Metro Board of Directors,

I strongly oppose the proposed 42% fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we should not have to take on new costs just to have access to an education.

Furthermore, your organization provides a service to low income residents of Santa Cruz. This fare increase will put this service beyond the financial means of people who need it the most. Many of these individuals rely on this service to commute to work in the San Jose area as employment is difficult to find in Santa Cruz.

Decreased ridership will be an inevitable consequence of the proposed fare increase. As a result, the increased revenue you hope to gain to cover the deficit will be modest and perhaps, nonexistent. A better solution may be to decrease the number 17 Express trips. As a regular commuter, I have found myself riding in buses with only 4 or 5 other people. For example, the inbound 3:20 pm bus to "Park and Ride" could be eliminated and the 5:15 pm or 5:35 pm could be sent to Park and Ride instead. The morning 7:00 am bus out of SC Metro could be eliminated, as two of the morning buses return to Santa Cruz "out of service". The last evening class at SJSU ends at 8:45. Instead of having evening service at 8:40 and 9:15pm, a single 9:00 pm bus should be run.

Thank you for your time, and I urge you not to increase fares.

--

Hildegard Bell
Graduate Student
Dept. of Biomedical Engineering
San Jose State University

Attachment B

From: [Micheleizor](#)
To: Feedback@scmttd.com
Subject: Proposed fare increase to the Hwy 17 Express Bus Service
Date: Thursday, March 19, 2015 5:42:57 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Attachment B

From: [Michele Simpkins](#)
To: feedback@scmtd.com
Subject: Proposed Hwy 17 Fare Increase
Date: Tuesday, February 24, 2015 9:19:30 AM

Hello,

Thank you for the opportunity to share my comments, regarding the proposed highway 17 bus fare increase. I have used the 17 express for the past two years, as I have returned to college at San Jose State University. In that time, I have been so grateful for the drivers and the ease of commuting to campus.

Currently, the 17 does not participate with Clipper cards, and does not offer discounts to students traveling to San Jose. It has been a significant cost each semester. I will be continuing my education through 2017, and the proposed rate increase will no longer make it financially feasible to take the bus. At \$160/month, I can literally pay for parking and drive for cheaper than taking the bus. Not only is this disappointing for my finances, it is equally disappointing to think of how many more cars will be traveling on 17. One of the biggest reasons that people use the bus is cost savings. If those savings are no longer evident, many will stop using the bus, reducing your revenue even further.

Please reconsider the proposed rate increase.

Thank you,

Michele Simpkins

--

"Well done is better than well said." Benjamin Franklin

Attachment B

From: [Lovely Mess](#)
To: Feedback@scmttd.com
Subject: proposed monthly pass hike
Date: Friday, February 20, 2015 10:37:41 AM

read the proposed highway 17 monthly

Buss pass fare increase and it is a huge increase compared to your daily/one way pass. It would be unfair to throw such an increase on your daily riders who use the bus to commute. Why punish the loyal customers?! If this proposal is passed i and a few other riders have agreed we will be discontinuing the bus and pooling together as it is would not seem reasonable and fit into most of our budgets. Consider how this will effect your loyal riders. I can understand a hike of \$5-\$10 maybe \$15 but \$47 dollars?! I hope this hike is reconsidered and is more reasonable, don't punish your riders due to increases or changes in your budget which were not previously addressed!

Attachment B

From: [Andrew Dyer](#)
To: feedback@scmtd.com
Subject: Public Comment to Consider Fee Restructure & Changes to Paratransit
Date: Monday, February 23, 2015 9:46:55 AM

To METRO

Thank you for the tremendous service of the HWY 17 Bus over the years.

I have been consistently riding the Hwy 17 Express since 1990 (West Valley Charter drivers), as I work in San Jose. It has saved me from buying a car to drive the hill. It has allowed me to stay healthy and relatively stress free.

I understand the need to increase fees and am willing to support a reasonable increase that will limit the inability of some to pay.

A suggestion to relieve the Remaining Structural Deficit is to offer an annual pass at a discounted price. Counter intuitive? Yes, but more people may buy a discounted annual pass than would simply buy 12 months of Monthly Passes or a years worth of Day Passes. In the end, it may show more income to METRO and more ridership.

Other public transit agencies have done this. Take a look at the numbers associated with this concept.

Thank you,

Andrew Dyer
319 San Juan Ave.
Santa Cruz CA, 95062

Hwy 17 Express Rider

Attachment B

From: [Kristin Quiroz Bayona](#)
To: planning@scmttd.com
Subject: Public Hearing Fare Increase
Date: Tuesday, March 24, 2015 4:21:18 PM

I am a Hwy 17 commuter and I have heard about the proposed increase of the Hwy 17 fare to \$160/month. An increase as much as this would be cost prohibitive and would force me to take alternative transportation to/from work. It would be a hardship for me to come up w/the extra money to cover the increase in cost.

In a stronger economy, that is only getting stronger, with more jobs being created in the San Jose area, it seems likely that ridership will increase, if it already hasn't resulting on more revenue to cover SCMYD's costs. If the cost is too expensive and unreasonable, ridership will decrease resulting in less funds for SCMTD.

I ask that the board considers a more fair and reasonable solution to your funding problem than asking commuters who already pay the highest amount for SCMTD's bus services to take on more.

Sincerely,
Kristin Quiroz Bayona

Attachment B

From: [Erick Arteaga](#)
To: feedback@scmttd.com
Subject: Public outreach 17 scorers fare raise
Date: Monday, February 23, 2015 4:22:23 PM

To who it may concern:

I'm writing to you with concern regarding the fare raise.

I've commuted from Santa Cruz to the bay area for about nine years continuously using public transit. I see the need to raise fares continuously as inflation and deficits grow, however raising the price of the monthly pass from \$113 to \$160 can dangerously jeopardize the status of regular public transit commuters. I personally have met dozens of daily and regular 17 express commuters which I know for a fact would turn to driving personal vehicles and carpooling instead of purchasing the 17 express monthly pass because of the \$47 premium over the old price.

I'm a supporter of public transit to reduce emissions and in our case also traffic and the mishaps from it (accidents on highway 17 are often fatal and are results of sudden stops due to traffic).

I ask you to reconsider the pricing of the monthly pass. Its simply not affordable for most commuters, the addition of a 15 day pass won't be enough to meet the demand for those who commute for work and school.

Thank you

Erick Arteaga

Attachment B

From: [MAREK](#)
To: planning@scmtd.com
Subject: rate change suggestions...
Date: Monday, March 30, 2015 12:50:58 PM

I suggest a rate increase to \$6 for all ParaCruz rides, with an increase in fare to \$8 if the rider needs assistance to or from his/her door.

EXCEPTION: a flat rate of \$5 to the Stroke Center at Cabrillo College, regardless of distance.

--

"....When I was young, I couldn't wait to be older. Well, I wasn't expecting this!...."

Attachment B

From: [Noella Andrade](#)
To: feedback@scmtd.com
Subject: rate increase
Date: Thursday, February 26, 2015 9:11:36 PM

Hi:

I would not be bothered by the rate increase if the service wasn't so crappy. Since I've been riding it it has gotten really bad.

- 1) Lying from dispatchers has to stop
- 2) I don't like listening to Spanish music along with the driver singing
- 3) I don't like freezing on the bus because your drivers are overweight and need the air conditioner on at 7:30am instead of the heater
- 4) I hate riding on the rear axle
- 5) I hate how the rides you are always on time for the pickups where you schedule a pickup an hour before my appt time but when it is time to come home you always manage to be LATE..
- 6) Will Call has to have a better turn around
- 7) Call center reps should identify themselves instead of not ignoring the question and hanging up
- 8) There are a few drivers that deserve a pat on the back for a great job done and a few need to be gone.

[Sent from Yahoo! Mail for Windows 8](#)

Attachment B

From: [rockerbabe62](#)
To: planning@scmtd.com
Subject: Rate Increases
Date: Tuesday, March 17, 2015 7:02:28 AM

Greetings!

Regarding the proposed rate increases, I'm not opposed to a small increase as I understand that it's a matter of cost to maintain busses and pay drivers a fair wage. I'm a government employee for the local San Jose city and live in Santa Cruz. The bus is an excellent mode of transportation for me.

Please reconsider such an enormous hike. The proposal to increase from \$113 to \$160 is a difficult amount to imagine..it will outweigh the gas prices and cause more people to drive as it will be cheaper.

Thank you for hearing my petition! Best of luck!

Monica Perras

Sent from my Verizon Wireless 4G LTE smartphone

Attachment B

From: [Hill, Roberta K - SAN JOSE CA](#)
To: feedback@scmtd.com
Subject: re: Fare Hike
Date: Thursday, February 26, 2015 2:58:52 PM
Attachments: [image001.png](#)

I've been riding the bus for over 10 years now and so rather than rant about the large increase on the HWY 17 commuter bus, which is outrageous, I thought I'd offer a constructive alternative to such a LARGE FARE HIKE! I would be willing to pay an extra fee for the use of the wifi services as a luxury. Why should people that don't use the feature be paying for it and you could lower the rate hike to something a bit more comfortable for everyone, stopping people from making the decision to drop Hwy17 bus and drive as I have several people planning on doing just that. Thank you,
Roberta

Roberta Hill

Registered Senior Client Associate
50 W San Fernando
San Jose, Ca. 95113
408-283-3048, 408-414-7150 (fax)
Roberta_K_Hill@ml.com

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www.mymerrill.com

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10B.76

Attachment B

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Attachment B

From: [Kevin McEntee](#)
To: feedback@scmtd.com
Subject: Re: Highway 17 Express Rate Increase
Date: Wednesday, March 11, 2015 7:47:20 AM

I'm sitting on the bouncy bus typing this email. While the 17 express is a nice service and has served me well for two years, this fare increase will force me to stop using the service. I don't need the service, I chose to use the service. A 40% increase is ridiculous. If that happens, it will cost me more to ride the bus than to drive my Prius to work. Currently, the pretax rules allow up to \$130 a month. Once the fare goes to \$160, the 30 extra dollars is all after tax cost, which is 40% more on that extra \$30. And then, if I consider the extra two hours per day i spend on the bus beyond what it would take to drive and my rate per hour, that's convinces me that riding the 17 express is not worth the trouble. You will definitely lose with this proposal, and you are foolish to increase it that much. I'm not sure why you have a deficit, but I doubt it is because of your rate structure. It's most likely due to a poorly run organization. I know that a portion of my property tax goes to this service, so it's not all about the fares. I'm asking you to do the right thing by not sticking it to the people who are trying to help traffic problems and climate change, people that are sacrificing both time and comfort to do something good. Don't raise the rates 40%.

Kevin McEntee

Sent from my iPad

Attachment B

From: [Megan Thiele](mailto:Megan.Thiele)
To: feedback@scmted.com
Subject: Regarding Fare Restructure
Date: Thursday, March 12, 2015 12:10:40 PM

To Whom It May Concern,

If the current fare restructure takes place and the roundtrip fare to SJSU is \$14, I will not be as enticed to take the bus. I take the bus because it is affordable. Taking the bus is not particularly easy for me, in part because the evening smells pumped into the bus give me a headache after I have taught a full day of classes at SJSU. Combined with the fare increase of 40%, I will rally to create a carpool. I had a conversation with four other bus riders about these fee increases on Monday and the three of them said they would no longer ride the bus if the rate increased to \$7. I told them they should contact you, but they said asking for public opinion was only a symbolic move and they felt they had no power. I'm not sure what would happen if this increase does indeed transpire, however, as the proposed increase is a significant fare increase (**a 40% increase!**), I can only imagine you should expect significant changes as a result.

Thank you for your time and consideration,

Megan Thiele

--

Megan Thiele, Ph.D.
Department of Sociology and Interdisciplinary Social Sciences
San José State University | megan.thiele@sjsu.edu

Attachment B

From: [Julie](#)
To: planning@scmttd.com
Subject: Regarding highway 17 restructuring.
Date: Monday, March 23, 2015 4:34:21 PM

A meeting to hear feedback from commuters should not be held at 9:00 a.m. You should Ali have the meeting at the Scotts Valley transit center in that open space during early evening hours.

Do not raise the fares to \$160. The increase is too much. You will lose riders.

Please reconsider your plan.
Sent from my iPhone

Attachment B

From: [Marcella Bustos-Montes](mailto:Marcella.Bustos-Montes)
To: Feedback@scmttd.com
Subject: regarding hwy 17 pay increase
Date: Monday, March 23, 2015 8:47:10 PM

Hello Metro,

I am a SJSU student that commutes on the hwy 17 route. I am sadden to hear that SJSU students are the major victims in this inflation cost. A 42% increase is outrages, for it will cost SC Metro many costumers. You know for a fact that your main costumers are SJSU students. I find it illogical that SC Metro wants to raise the prices but does not provide satisfactory wifi, bus restrictions, and the bus drivers do not follow the time schedules listed specially during the night routes. Who can I contact after hours when this occurs again? I hope I can talk to someone if I am paying over \$600 a semester to utilize SC Metro services.

Sincerely,

Marcie B.

Attachment B

From: acypert5@yahoo.com
To: Feedback@scmttd.com
Subject: Rising Fairs
Date: Wednesday, March 11, 2015 3:57:44 PM

To whom it may concern:

I do not think SCTMD should increasing the bus fairs. Seven dollars to get over the hill is far too much. I can barely afford five dollars per way as of now. I understand if you have to raise it, but to raise it almost 50% is too much. I'm sure if this were to happen, people would find other ways to get over the hill or across town. I love your transportation system. I really do. There are so many others who feel the same way as I do even if they don't have the time or courage to email their beliefs.

Thank you for your consideration,
Andrew Cypert

Attachment B

From: [Josh Stephens](#)
To: planning@scmttd.com
Subject: SC Metro Structural Deficits
Date: Monday, February 23, 2015 11:28:11 PM

Hello,

Because I am not able to attend the meetings but am a daily passenger on the SCMTD buses, I figure I would submit my input on the matter.

Highway 17 fare pricing should not be raised to \$7. This is outrageous given the fact that your north bay peer, Golden Gate Transit does fares that go from San Francisco to Sonoma county for nearly the same price. This is over 50 to 75 miles of travel we are talking about here, far less than Santa Cruz to San Jose!

If anything, route 6 should simply be dropped. I don't know if its too late to say that, but it is a waste of bus and fuel use given the passenger counts are far limited, route 68 could pick that up during the hours that 6 operates, and would not add too much travel time.

As for ways to cut back on spending, why not look at restructuring fares and routes, perhaps make a route that goes from Watsonville to San Jose with stops in between and price it based off where the passenger is going? A fare zone structure could bring in more money, require less buses to be used simultaneously, and require less transfers.

Thank you for taking the time to read this, and I look forward to hearing your thoughts.

Attachment B

From: [Ayde Colin](#)
To: Feedback@scmtd.com
Subject: strongly oppose this fare increase
Date: Wednesday, March 11, 2015 10:08:47 PM

I strongly oppose the proposed fare increase to the Highway 17 Express Route. As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus. Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU.%

Attachment B

From: [David Hacker](#)
To: planning@scmttd.com; feedback@scmttd.com
Subject: Suggestions to increase revenue...
Date: Tuesday, March 31, 2015 10:11:54 PM

To: Metro ParaCruz
110 Vernon Street
Santa Cruz, California 95060
Attention: Planning Department

From: David Paul Hacker
919 Capitola Avenue, apartment 59,
Capitola, California 95010
My email: appletesting@att.net
My phone: 831-476-1428

Hello MPC,

I am a passenger who uses Metro ParaCruz often. I appreciate the service you offer.

Here are my suggestions for Metro ParaCruz to increase revenue:

1. Charge for no-shows.
This would increase revenues and decrease no-shows.
2. Charge extra for long distances.
It only makes sense to charge extra for long trips. Increase the distance that Metro is willing to travel too. This would increase revenues.
3. Give a quantity discount for the purchase of coupons.
Reduce coupons 50 cents per ride. Thats \$7 a week. \$28 a month. It adds up. I would buy more coupons. Coupon use would increase. Those that use coupons would increase. This would increase revenues.
4. Do not increase the standard fare. if you increase the standard fare, ridership will decrease thereby reducing revenues instead of increasing revenues.

What do you think about these ideas? Am I making sense?

Respectfully yours,

A grateful passenger

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AT BOARD MEETING -



County of Santa Cruz

BOARD OF SUPERVISORS

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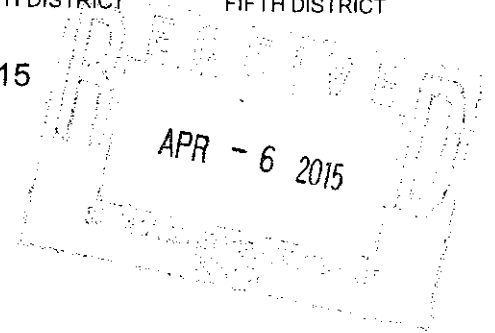
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THIRD DISTRICT

GREG CAPUT
FOURTH DISTRICT

BRUCE MCPHERSON
FIFTH DISTRICT

AGENDA: 4/14/15

April 2, 2014



BOARD OF SUPERVISORS
County of Santa Cruz
701 Ocean Street
Santa Cruz, CA 95060

RE: NOTIFICATION OF AT-LARGE VACANCY ON THE SANTA CRUZ
METROPOLITAN TRANSIT DISTRICT BOARD OF DIRECTORS

Dear Members of the Board:

The Board of Supervisors appoints three at-large representatives of the general community to the Santa Cruz Metropolitan Transit District Board of Directors. With the recent resignation of Deborah Lane from one of these positions, a vacancy currently exists.

Pursuant to policy adopted by the Board of Supervisors in 1995, of the three individuals appointed to these positions, at least one appointee must be a person who lives with a disability and uses public transportation as their primary means of transportation. Two of the Board's current appointees represent the general community and do not meet the criteria just outlined. Accordingly, the individual appointed to fill this vacancy must be a person who lives with a disability and uses public transportation as their primary means of transportation.

In order to make a new appointment to this position, I recommend that the Board accept this letter as notification of this vacancy, with nominations for appointment to be received on May 5, 2015, and final appointment to be considered on May 12, 2015.

Sincerely,

GREG CAPUT, Chairman
Board of Supervisors

GC:pmp

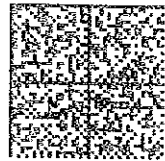
✓ cc: Alex Clifford, General Manager, Santa Cruz Metropolitan Transit District

DISTRIBUTED AT Board of Directors
MEETING ON April 10, 2015

COUNTY OF SANTA CRUZ
BOARD OF SUPERVISORS
GOVERNMENTAL CENTER
701 OCEAN STREET
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Alex Clifford, General Manager
Santa Cruz METRO
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Attachment B

To: SCMTD Board of Directors

From: Metro Advisory Committee (MAC)

Date: April 1, 2015

re: Structural Deficit Reduction Proposals

At its rescheduled meeting on April 1, 2015, your advisory committee completed its thorough review and discussion of the current proposals for structural deficit reduction involving changes to ParaCruz service and to the route 17 fares.

We wish to convey our deep understanding of the importance of keeping Santa Cruz Metro solvent as without any public transit services available, most of us would experience a huge decline in our quality of life here in Santa Cruz county.

We deeply appreciate the opportunity to provide feedback, to offer suggestions as well as to participate in continued dialog with you in order to find the best way to meet the needs of Metro's passengers as well as to allow Metro to operate in a fiscally responsible manner.

After completing our review, the committee has reached the following consensus-based conclusions:

Amtrak/HWY 17 changes

We support the revised list of changes, including raising the monthly pass cost to \$145 and the day pass cost to \$14.00

Changes to ParaCruz

We support the following items:

- Holiday service alignment with fixed route service
- Establishing premium fares for same day service, will-call returns, pick-ups and drop-offs outside the current service area and re-dispatching a vehicle for no-shows

The committee could not support the following items:

- Full fare concept: Many concerns were expressed about the current structuring of the fares. We would welcome and appreciate the opportunity to dialog with you and explore other options which could meet the needs of Metro and passengers who, under the current proposal could see costs increase from \$160 a month up to \$320 per month if a trip covered the equivalent of 6 busses daily.
- Aligning service with fixed route service times: Those relying on ParaCruz exclusively have fewer options for finding alternative transportation when paratransit isn't running.
- Align service with dates, like school term: Those relying on ParaCruz exclusively have fewer options for finding alternative transportation when paratransit isn't running. It is also not always obvious when school term is or is not in effect.

Attachment B

Additional Suggestions

The committee would like to encourage you to investigate and consider the following proposals:

- Premium fare to airport: We believe there is very wide support for a \$50 fare for a convenient bus to the airport.
- Increase in fixed route fare: An increase of \$0.50 would increase the paratransit base fare by \$1.00, generating a significant revenue increase.
- Future tax increase: If educated and persuaded, this would allow everyone to contribute to the cost of providing a high-quality bus service throughout our county.

Thank you so much for taking the time to consider the feedback from your advisory committee. Please feel free to call on us in the future to help work through the difficult challenges and decisions facing our Santa Cruz Metro Transit District as you strive to remain fiscally responsible and to continue to meet the transit needs of the members of the public who rely on your services.

Veronica Elsea, Chair
Metro Advisory Committee (MAC)

Attachment B

From: Bell
To: feedback@scmtd.com
Subject: ADA/Metro Faires
Date: Thursday, April 09, 2015 11:52:03 AM

April 9, 2015

To Whom it may concern:

I am a student at the Cabrillo College Stroke Center. I have not needed to ride the ParaCruz because at this point my family is able to take me to school. My concern is for the other Stroke Center participants who would be greatly impacted by an increase in rates especially the Full Fares and those on fixed incomes, which might mean they would probably have to stop coming to school which could be detrimental to their recovery. Please think all of us at the Stroke Center when making your final decision.

Thank You

Lois Bruce

(This letter typed from Lois's words by Linda D)

Attachment B

From: [James Weller](#)
To: planning@scmtd.com
Subject: Comment concerning proposed restructuring of Hwy 17 Express fares
Date: Tuesday, April 07, 2015 8:22:04 PM

Hello, there.

I can't attend the April 10 public hearings, but I want you to know that I for one would gladly pay a somewhat increased Hwy 17 Express fare.

I am a senior who uses public transportation exclusively - I don't have a car. Since 1993 I have chosen not to drive for ethical reasons - so as to minimize the quantity of fossil fuels I cause to be burned. If I could afford to buy a plug-in electric car I suppose I would drive one - but that's not going to happen.

I live in Capitola. I work part-time as a self-employed consultant, and in that capacity I travel pretty frequently - to San Jose, to other locations in the Bay Area, elsewhere in California, and beyond. And the ride on the Hwy 17 Express, between Metro Station and Diridon Station, is the first and last segment of every journey.

I think Metro fares are modest. I ride Metro buses on this side of the hill at least twice a day, on average. I don't mind paying Metro fares at all - the \$1.00 Senior fare is great, and I would pay twice that if need be.

Best regards,

Jim Weller
510-325-1361 (cell phone)

Attachment B

From: [Jesus Quiroz](#)
To: planning@scmtd.com
Subject: Comment on Highway 17 Fares
Date: Tuesday, April 07, 2015 6:16:50 AM

Hello. I would just like to comment on how I use the highway 17 bus a lot. My girlfriend goes to ucsc so I take the bus there every weekend. In terms of highway 17, to get there and back, becomes very costly. In a month, i will have paid \$40 in bus fare. Also with the transfer to ucsc, is another \$16. So ultimately, a month of seeing my girlfriend costs me almost \$60. I have been doing this since september. So in the past 7 months, i had at least spend \$280 dollars in highway 7 bus fare. Along with the bus to ucsc it is another \$112. The that is more than \$400 that I am spending on santa cruz bus in 7 months. (I also have to take a vta bus to the 17 bus, which is another \$98, at youth fare prices)

An Increase in fare would be very difficult for me. I understand that the bus fare is a possible fix for the structural deficit, but it would affect me and many other individuals.

It would be discouraging for me to take the bus because my weekly income is not enough for all these bus fares, along with being able to feed myself and such when I visit santa cruz.

Possible fixes (maybe add a seperate youth fare that is cheaper?) Although I don't like suggesting this because I am being biased, as I pay youth fares. Although not for long because I am 17.

Now I am not saying to keep the price the same for any selfish reason of my own. I am merely stating that as an individual, bus fares become costly. So for many other individuals, it will become just as costly, especially for people who take the 17 bus multiple times a week. The increase will be discouraging to avid highway 17 users, such as myself.

I feel strongly about this and would wish to attend the next public hearings, but I have to go to school.

Thank you for your time, and I hope this brings a thought to consider in terms of new aspects of the individuals who pay the money for these services.

Attachment B

From: [Gail Wilson](#)
To: planning@scmtd.com; feedback@scmtd.com
Cc: [Monarch ILS](#)
Subject: Feeback on proposed Paracruz changes
Date: Wednesday, April 08, 2015 12:59:42 PM

Dear Planning Committee,

I am writing to provide feedback on your proposed changes to Paracruz. First of all, thank you for the steps you have taken up to this point to prevent a lose in Paracruz services. I urge you to look elsewhere for making up for the lose in revenue that Santa Cruz Metro is experiencing.

You clearly laid out how all of the proposed changes would be in accordance with the federally mandated ADA regulations. While it is great that you were able to find a solution that followed the LETTER of the law, you have completely missed the mark with the SPIRIT of the law.

I work with adults that have a wide variety of disabilities, physical and cognitive. Many of them have put hard work into learning to utilize Paracruz for transportation to work, school, places of worship, medical appointments, and social outings. Each individual has a fixed income. After paying rent and monthly bills there is little left for transportation. An increase in fares will rob these members of the community from their ability to leave home and live independent lives. Many of our clients live in the Santa Cruz mountains since it is more affordable. A premium charge for these areas discriminates against individuals based on their place of residency.

I know that Santa Cruz Metro is not a charity, you have a bottom line and business to run. However, Santa Cruz prides itself as being an inclusive community. Do not take a step away from this wonderful attribute of our community.

Thanks for your time and consideration,

Attachment B

From: [Kelly E. Mercer](#)
To: Feedback@scmtd.com
Subject: If the Highway 17 Express fare increased--I would stop using it
Date: Tuesday, April 07, 2015 9:55:47 AM

Hi there,

As a graduate student at San Jose State University, I rely on the Highway 17 Express to take me from my home in Santa Cruz to campus and back twice a week.

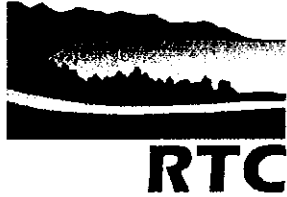
I would no longer be able to justify taking public transit instead of my car if the fare increased.

Please, please, please do not raise the fare.

Thank you for your time,

Kelly Mercer

Attachment B



SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION
1523 Pacific Ave., Santa Cruz, CA 95060-3911 • (831) 460-3200 fax (831) 460-3215 EMAIL info@sccrtc.org

April 7, 2015

Santa Cruz Metropolitan Transit District
Board of Directors
110 Vernon St.
Santa Cruz, CA 95060

RE: Proposed Fare Restructure and Changes to Paratransit

Dear Chair Bustichi and members of the Metro Board:

The Elderly & Disabled Transportation Advisory Committee (E&D TAC) advises the Santa Cruz County Regional Transportation Commission (RTC), the Santa Cruz Metropolitan Transit District, and other service providers on transportation needs for people with disabilities, seniors and persons with limited means.

The E&D TAC received a presentation from Santa Cruz Metro staff regarding the Santa Cruz Metro Structural Deficit at the February 10, 2015 E&D TAC meeting. Some details of the current proposal to restructure the paratransit fares were not provided to E&D TAC at the February 10, 2015 meeting. If time allows, E&D TAC requests that the details and potential impacts of the current proposal to restructure paratransit fares be provided at the next E&D TAC meeting.

Enclosed is a copy of the letter from the E&D TAC to Santa Cruz Metro prepared following the presentation from Santa Cruz Metro staff to the E&D TAC at the February 10, 2015 meeting.

Sincerely,

Michael Molesky, Chair
Elderly and Disabled Transportation Advisory Committee

cc: Alex Clifford, METRO
Veronica Elsea, Chair, MAC

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Attachment B



SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION

1523 Pacific Ave., Santa Cruz, CA 95060-3911 • (831) 460-3200 FAX (831) 460-3215 EMAIL info@sccrtc.org

February 25, 2015

Dean Bustichi, Chair
Board of Directors
Santa Cruz Metropolitan Transit District
110 Vernon St.
Santa Cruz, CA 95060

RE: Santa Cruz Metro Structural Deficit Comments

Dear Board of Directors and Chair Bustichi:

The Elderly & Disabled Transportation Advisory Committee (E&D TAC) advises the Santa Cruz County Regional Transportation Commission (RTC), the Santa Cruz Metropolitan Transit District (Metro), and other service providers on transportation needs for people with disabilities, seniors and persons with limited means. At its February 10, 2015 meeting, the E&D TAC decided to send a letter to Santa Cruz Metro requesting that the following be considered before taking actions to address Santa Cruz Metro's structural deficit:

- ***Santa Cruz Metro's ParaCruz service, which serves some of Santa Cruz County's most vulnerable populations, should be the last, not the first, to be reduced to solve the multiyear Santa Cruz Metro structural deficit.*** Santa Cruz County's most vulnerable populations rely on paratransit services to access essential services. These individuals are often without other transportation choices and are the most susceptible to the negative consequences of service reductions.
- ***Paratransit service reductions and cost increases can create a crisis for already impacted social service programs and transportation providers.*** Paratransit is critical for providing access to essential services, including medical and shopping trips. Additional costs are borne by the community in the way of cost for health services, food programs and other safety net transportation services, when seniors and individuals living with disabilities do not have regular access to essential services in a timely manner. In light of potential impacts on other community programs, E&D TAC requests more information about the urgency of making revisions to Santa Cruz Metro's ParaCruz program.
- ***All potential internal operational efficiencies associated with providing services should be exhausted before service reductions and rate***

Attachment B

increases are considered. Major contributing factors to the structural deficit identified by Santa Cruz Metro staff include personnel expenses, costs of goods and services, and reduction in revenues. All mechanisms for addressing the major contributing factors should be exhausted before the burden of the previously incurred structural deficit is passed to the client. E&D TAC requests additional information regarding the portion of the structural deficit incurred by Santa Cruz Metro's ParaCruz program and a more detailed breakdown of Paracruz operating costs.

- **Consider cost of living in Santa Cruz County when comparing cost per paratransit trip to "peers".** According to the Elder Economic Security Standard Index, Santa Cruz County residents with maximum social security payment receive less than 60% of what is required to meet basic expenses, including transportation. This means that \$128 or less is available to elder Santa Cruz County residents reliant on social security payments to meet the \$214 dollars needed to for their estimated transportation costs. Increasing fares will further diminish the ability of some individuals to meet their transportation needs.
- **Public outreach to obtain input on revisions to ParaCruz services should be discussed in locations and at times convenient to affected populations, including during the daylight hours and at senior centers.** Evening meetings and short notice may reduce the ability of affected populations to participate in the structural deficit discussions.

Sincerely,



Michael Molesky, Chair
Elderly and Disabled Transportation Advisory Committee

cc: Alex Clifford, General Manager

I:\E&DTAC\Letters-Outgoing\2015\MetroStructuralDeficit_Feb2015.docx

Attachment B

From: Beth Prentiss
To: feedback@scmtd.com
Subject: Paracruz changes
Date: Thursday, April 09, 2015 2:01:28 PM

Dear Metro's Board of Directors:

I wanted to share with you the essential role Paracruz plays in the lives of those I work with--adults with developmental disabilities. Everyday I work with individuals who have lived a life with much less of the freedom and flexibility most of us take for granted. The option of utilizing Paracruz to schedule a ride--whether to get themselves to a doctor's appointment or to meet a friend for an evening movie--expands their lives to a degree that is hard for me to express.

Many cannot manage the various tasks involved in using the public bus system: understanding the timetables, knowing where the correct bus stop is and which bus to get on, counting out the correct amount of change, identifying when to get off for their desired stop and doing so effectively or quickly enough, and simply staying safe on the bus in terms of interacting with strangers. Some will hopefully learn these various steps, but in the meantime depend upon Paracruz to get around town. Others will always depend upon Paracruz for this. Almost all are on limited incomes, depending upon social security to pay for rent and all other necessities. A fare increase would drastically limit their ability to access Paracruz services.

Furthermore, many depend upon Paracruz because of its flexibility--they are seeking to travel somewhere during the evening when transit routes are limited, or on a day when transit service is not provided. Restricted Paracruz service in this way counteracts its function of increased accessibility.

I urge you to carefully assess other options for cost-savings. Even if adjustments need to be made to Paracruz specifically, such as limiting the number of tickets/rides each individual can get a month or increasing the frequency of ride sharing, please consider avoiding across the board fare increases.

Thank you so much for reading my email and taking into consideration the welfare and freedom of individuals within our community who have developmental disabilities.

--

Beth Prentiss
Program Manager
Monarch Independent Living Services
monarchils.com

Attachment B

From: Micah Posner
To: planning@scmtd.com
Cc: [Don Lane](#); [Cynthia Chase](#)
Subject: proposed changes
Date: Monday, April 06, 2015 4:32:26 PM

Dear Metro Board,

I ride the bus a lot, especially the Highway 17 Express.

I am supportive of the proposed changes.

While I would happily pay more taxes to subsidize paratransit more, the Metro has to be a healthy and viable transportation alternative. This has to be balanced with our desire to provide a social safety network to those in need. The \$16.00 fee is an important amendment in this direction.

Micah Posner

Sent from my iPad

Attachment B

From: Jennifer J-W
To: feedback@scmttd.com
Subject: Proposed Fare Increase will decrease ridership and negatively impact congestion and safety
Date: Monday, April 06, 2015 2:15:41 PM

To: Santa Cruz Metro Board of Directors
To: Alex Clifford, General Manager

I very strongly oppose the proposed fare increase to the Highway 17 Express Route.

As a resident of Santa Cruz County and member of the SJSU community, I rely on this bus as an efficient and cost effective way to commute to campus.

Raising the cost will lead to decreased ridership and more cars on the road. Adding to the already strained capacity of Highway 17 will decrease safety for myself and others commuting to SJSU. Students across the state are already seeing increased tuition rates and we believe we shouldn't have to take on new costs just to have access to an education.

Sincerely,

Jennifer Jordan-Wong

M.S. Candidate, Occupational Therapy, 2015
San Jose State University

Attachment B

From: [Deborah Lane](#)
To: planning@scmttd.com; [John Leopold](#); [Bruce McPherson](#); [Zach Friend](#)
Subject: Questions for the Public Hearing 4/10/15
Date: Wednesday, April 08, 2015 11:05:11 AM

With respect to proposed changes in ParaCruz, I have two questions:

It is proposed that Will Call Returns change from a regular \$4.00 ParaCruz fare to a Premium Fare of \$16.00.

To be excepted from the Premium Fare increase are customers needing dialysis.

My questions are:

1. Since others needing Chemotherapy or Multiple Sclerosis infusions, to name but a couple examples, are in the same situation as the dialysis patients, will these individuals also receive a waiver of the Premium Fare for Will Call Return Trips?
2. Will Call Return Trips are an extra service that is beyond the minimum standard required by the Americans With Disabilities Act. If Metro chooses to make free a service which others must pay for, and this, to a select group of ParaCruz customers, will the District face charges of discrimination?

Thank you,
Deborah Lane

Fixed Route (FR) Equivalent Fare

Number of FR Buses	Percent of Riders	Fare
1 Bus	85%	\$4
2 Buses	10%	\$4 + \$2 = \$6
3 Buses	5%	\$4 + \$2 + \$2 = \$8

DISTRIBUTED AT Board of Directors
MEETING ON April 10, 2015

MTA METRO

RECOMMENDATIONS **Effective September 10, 2015 (tentative)**

<p>1. Increase Highway 17 Base Fare from \$5.00 to \$7.00</p> <p>2. Increase Highway 17 One-Way Discount from \$2.50 to \$3.50</p> <p>3. ** Increase Highway 17 Day Pass from \$10.00 to \$14.00</p> <p>4. Delete Highway 17 5-Day Pass</p> <p>5. Create New Highway 17 15-Ride Pass - \$94.50</p> <p>6. **Increase Highway 17 31-Day Pass from \$113.00 to \$145.00</p>	<p><u>Highway 17</u></p> <p>\$265K – \$337K per year</p> <p>Estimated Recurring Revenue</p>
<p>7. Align Paratransit Service with Fixed Route Service - \$320K Estimated Yearly Savings</p> <p>8. Align non-school term Paratransit Service with Fixed Route service - \$24K Estimated Yearly Savings</p> <p>9. Inactivate Paratransit Service on Memorial Day, Fourth of July, and Labor Day - \$18K Estimated Yearly Savings</p>	<p>\$16/one-way trip</p> <p>Minimal Revenue Increase</p> <p>Significant System Efficiency Benefit</p>
<p>10. Institute a Premium Paratransit Fare for Same Day Rides</p> <p>11. Institute a Premium Paratransit Fare for Will Call Returns*</p> <p>12. Institute a Premium Paratransit Fare for Pick-ups/Drop-offs</p> <p style="padding-left: 40px;">* up to 1 mile outside the current service area</p> <p>13. Institute a Premium Paratransit Fare for "No-show" Re-dispatching* a vehicle</p>	
<p>14. Institute a Paratransit Fixed Route Equivalent Fare of \$4.00 Base Fare plus \$2.00 for each equivalent Fixed Route transfer (one-way) - \$21K Estimated Recurring Revenue</p>	

* *Re-dispatching Return Rides for Dialysis will not be charged a premium.*

** *Valid on Santa Cruz METRO Local and VTA Local Service*